

Senate Engrossed

health insurance; surprise billing; disputes

State of Arizona
Senate
Fifty-seventh Legislature
First Regular Session
2025

CHAPTER 114
SENATE BILL 1626

AN ACT

AMENDING SECTION 20-3117, ARIZONA REVISED STATUTES; RELATING TO THE TIMELY
PAYMENT OF CLAIMS.

(TEXT OF BILL BEGINS ON NEXT PAGE)

1 Be it enacted by the Legislature of the State of Arizona:

2 Section 1. Section 20-3117, Arizona Revised Statutes, is amended to
3 read:

4 20-3117. Dispute resolution; notice of rights

5 A. The department in conjunction with the appropriate health care
6 boards shall prescribe the notice outlining an enrollee's rights to
7 dispute surprise out-of-network bills under this article.

8 B. Health insurers shall include the notice prescribed pursuant to
9 subsection A of this section in each explanation of benefits or other
10 similar claim adjudication notice that is issued to enrollees and that
11 involves covered services provided by a noncontracted health care
12 provider. THIS SUBSECTION APPLIES ONLY TO CLAIMS THAT ARE NOT SUBJECT TO
13 AN INDEPENDENT DISPUTE RESOLUTION PURSUANT TO THE NO SURPRISES ACT (P.L.
14 116-120; 134 STAT. 2758; 42 UNITED STATES CODE SECTION 201).

15 C. If an enrollee contacts a health care provider, a provider's
16 representative or a billing company regarding a dispute involving a
17 surprise out-of-network bill THAT IS NOT SUBJECT TO AN INDEPENDENT DISPUTE
18 RESOLUTION PURSUANT TO THE NO SURPRISES ACT (P.L. 116-120; 134 STAT. 2758;
19 42 UNITED STATES CODE SECTION 201), the health care provider, the
20 provider's representative or the billing company shall provide written
21 notice as prescribed in subsection A of this section to the enrollee of
22 the dispute resolution process.

23 D. The department shall post on its website information for health
24 care consumers regarding what constitutes a surprise out-of-network bill,
25 how to try to avoid a surprise out-of-network bill and how the dispute
26 resolution process may be used to resolve a surprise out-of-network bill.

APPROVED BY THE GOVERNOR MAY 2, 2025.

FILED IN THE OFFICE OF THE SECRETARY OF STATE MAY 2, 2025.