

REFERENCE TITLE: **claims; prior authorization; denials; contact**

State of Arizona
House of Representatives
Fifty-seventh Legislature
First Regular Session
2025

HB 2130

Introduced by
Representative Bliss

AN ACT

AMENDING TITLE 20, CHAPTER 20, ARTICLE 1, ARIZONA REVISED STATUTES, BY
ADDING SECTION 20-3103; RELATING TO TIMELY PAYMENT OF HEALTH CARE
INSURANCE CLAIMS.

(TEXT OF BILL BEGINS ON NEXT PAGE)

1 Be it enacted by the Legislature of the State of Arizona:

2 Section 1. Title 20, chapter 20, article 1, Arizona Revised
3 Statutes, is amended by adding section 20-3103, to read:

4 20-3103. Health care insurer; claims and prior authorization
5 denials; contact person

6 IF A HEALTH CARE INSURER DENIES A CLAIM OR A PRIOR AUTHORIZATION FOR
7 ANY REASON, THE HEALTH CARE INSURER SHALL PROVIDE BOTH OF THE FOLLOWING:

8 1. A DETAILED EXPLANATION AS TO WHY THE CLAIM OR PRIOR
9 AUTHORIZATION WAS DENIED.

10 2. THE NAME AND CONTACT INFORMATION OF AN INDIVIDUAL OR SPECIFIC
11 DEPARTMENT OF THE INSURER THAT CAN ADDRESS QUESTIONS ABOUT THE CLAIM OR
12 PRIOR AUTHORIZATION DENIAL.