

House Engrossed Senate Bill
behavioral health facilities; accreditation

State of Arizona
Senate
Fifty-seventh Legislature
First Regular Session
2025

SENATE BILL 1219

AN ACT

AMENDING TITLE 36, CHAPTER 4, ARTICLE 2, ARIZONA REVISED STATUTES, BY
ADDING SECTIONS 36-424.01, 36-424.02 AND 36-424.03; RELATING TO HEALTH
CARE INSTITUTIONS.

(TEXT OF BILL BEGINS ON NEXT PAGE)

1 Be it enacted by the Legislature of the State of Arizona:

2 Section 1. Title 36, chapter 4, article 2, Arizona Revised
3 Statutes, is amended by adding sections 36-424.01, 36-424.02 and
4 36-424.03, to read:

5 36-424.01. Behavioral health facilities; sober living home
6 information disclosure; department compliance
7 verification; definitions

8 A. A BEHAVIORAL HEALTH OUTPATIENT TREATMENT CENTER THAT IS A
9 SERVICE PROVIDER SHALL INCLUDE ON ITS PATIENT INTAKE FORM THE LICENSE
10 NUMBER OR NAME AND ADDRESS OF THE SOBER LIVING HOME IN WHICH THE PATIENT
11 IS LIVING, IF APPLICABLE. THE DEPARTMENT MAY VERIFY COMPLIANCE WITH THE
12 REQUIREMENT OF THIS SECTION DURING ANY IN-PERSON SURVEY OR COMPLAINT
13 INVESTIGATION OR AT ANY OTHER TIME DETERMINED BY THE DEPARTMENT.

14 B. FOR THE PURPOSES OF THIS SECTION:

15 1. "SERVICE PROVIDER" HAS THE SAME MEANING PRESCRIBED IN SECTION
16 36-3401.

17 2. "SOBER LIVING HOME" HAS THE SAME MEANING PRESCRIBED IN SECTION
18 36-2061.

19 36-424.02. Priority matrix; level of complaint

20 A. THE DEPARTMENT SHALL PROVIDE A PRIORITY MATRIX FOR COMPLAINTS
21 FILED AGAINST HEALTH CARE INSTITUTIONS ON THE DEPARTMENT'S PUBLIC
22 WEBSITE. THE PRIORITY MATRIX SHALL DETAIL THE FOLLOWING:

23 1. THE VARIOUS LEVELS OF COMPLAINTS.

24 2. THE PROCESS FOR DETERMINING THE COMPLAINT LEVEL ASSIGNMENT.

25 3. THE TIME FRAMES FOR INITIATING A COMPLAINT INVESTIGATION.

26 B. BEFORE CONDUCTING A COMPLAINT INVESTIGATION, THE DEPARTMENT
27 SHALL DISCLOSE TO THE LICENSEE THE LEVEL OF THE COMPLAINT.

28 36-424.03. Surveyors and supervisors; annual training
29 program; objectives

30 A. THE DEPARTMENT SHALL IMPLEMENT AN ANNUAL TRAINING PROGRAM FOR
31 ALL LICENSING SURVEYORS AND THE SUPERVISORS AND MANAGERS OF LICENSING
32 SURVEYORS TO ENSURE COMPLIANCE WITH THIS CHAPTER.

33 B. THE TRAINING PROGRAM SHALL INCLUDE MODULES THAT TRAIN SURVEYORS
34 AND THE SUPERVISORS AND MANAGERS OF LICENSING SURVEYORS ON THE FOLLOWING:

35 1. THE DEPARTMENT'S GOVERNING POLICIES AND PROCEDURES AND THE
36 STATUTES AND RULES FOR WHICH THE EMPLOYEE IS RESPONSIBLE.

37 2. HOW TO ASCERTAIN WHETHER A COMPLAINT OR GRIEVANCE FILED WITH THE
38 DEPARTMENT SHOULD RESULT IN OPENING A COMPLAINT INVESTIGATION UNDER THIS
39 CHAPTER.

40 3. HOW TO ACT IN A PROFESSIONAL MANNER WITH AN EMPHASIS ON DIGNITY
41 AND RESPECT.

42 4. THE IMPORTANCE OF CLEAR AND TRANSPARENT COMMUNICATION WITH
43 LICENSEES.

44 C. THE DEPARTMENT SHALL IMPLEMENT AN ANNUAL PROCESS FOR ALL
45 LICENSING SURVEYORS AND THE SUPERVISORS AND MANAGERS OF LICENSING

1 SURVEYORS TO DEMONSTRATE PRACTICAL KNOWLEDGE AND UNDERSTANDING OF THE
2 FOLLOWING:

3 1. THE DEPARTMENT'S GOVERNING POLICIES AND PROCEDURES AND THE
4 STATUTES AND RULES FOR WHICH THE EMPLOYEE IS RESPONSIBLE.

5 2. ASCERTAINING WHETHER A COMPLAINT OR GRIEVANCE FILED WITH THE
6 DEPARTMENT SHOULD RESULT IN OPENING A COMPLAINT INVESTIGATION UNDER THIS
7 CHAPTER.

8 3. HOW TO ACT IN A PROFESSIONAL MANNER WITH AN EMPHASIS ON DIGNITY
9 AND RESPECT.

10 4. THE IMPORTANCE OF CLEAR AND TRANSPARENT COMMUNICATION WITH
11 LICENSEES.