

COMMITTEE ON HEALTH & HUMAN SERVICES  
HOUSE OF REPRESENTATIVES AMENDMENTS TO S.B. 1219  
(Reference to Senate engrossed bill)

Amendment instruction key:

[GREEN UNDERLINING IN BRACKETS] indicates text added to statute or previously enacted session law.

[Green underlining in brackets] indicates text added to new session law or text restoring existing law.

~~[GREEN STRIKEOUT IN BRACKETS]~~ indicates new text removed from statute or previously enacted session law.

~~[Green strikeout in brackets]~~ indicates text removed from existing statute, previously enacted session law or new session law.

<<Green carets>> indicate a section added to the bill.

<<~~Green strikeout in carets~~>> indicates a section removed from the bill.

1 The bill as proposed to be amended is reprinted as follows:

2 Section 1. Title 36, chapter 4, article 2, Arizona Revised  
3 Statutes, is amended by adding ~~[section]~~ [sections] 36-424.01[. 36-424.02  
4 and 36-424.03], to read:

5 36-424.01. Behavioral health facilities; sober living home  
6 information disclosure; department compliance  
7 verification; definitions

8 A. A BEHAVIORAL HEALTH OUTPATIENT TREATMENT CENTER THAT IS A  
9 SERVICE PROVIDER SHALL INCLUDE ON ITS PATIENT INTAKE FORM THE LICENSE  
10 NUMBER OR NAME AND ADDRESS OF THE SOBER LIVING HOME IN WHICH THE PATIENT  
11 IS LIVING, IF APPLICABLE. THE DEPARTMENT MAY VERIFY COMPLIANCE WITH THE  
12 REQUIREMENT OF THIS SECTION DURING ANY IN-PERSON SURVEY OR COMPLAINT  
13 INVESTIGATION OR AT ANY OTHER TIME DETERMINED BY THE DEPARTMENT.

14 B. FOR THE PURPOSES OF THIS SECTION:

15 1. "SERVICE PROVIDER" HAS THE SAME MEANING PRESCRIBED IN SECTION  
16 36-3401.

17 2. "SOBER LIVING HOME" HAS THE SAME MEANING PRESCRIBED IN SECTION  
18 36-2061.

19 <<36-424.02. Priority matrix; level of complaint

20 [A. THE DEPARTMENT SHALL PROVIDE A PRIORITY MATRIX FOR COMPLAINTS  
21 FILED AGAINST HEALTH CARE INSTITUTIONS ON THE DEPARTMENT'S PUBLIC  
22 WEBSITE. THE PRIORITY MATRIX SHALL DETAIL THE FOLLOWING:

23 1. THE VARIOUS LEVELS OF COMPLAINTS.

24 2. THE PROCESS FOR DETERMINING THE COMPLAINT LEVEL ASSIGNMENT.

25 3. THE TIME FRAMES FOR INITIATING A COMPLAINT INVESTIGATION.

26 B. BEFORE CONDUCTING A COMPLAINT INVESTIGATION, THE DEPARTMENT  
27 SHALL DISCLOSE TO THE LICENSEE THE LEVEL OF THE COMPLAINT.]>>

1 <<36-424.03. Surveyors and supervisors: annual training  
2 program; objectives  
3 [A. THE DEPARTMENT SHALL IMPLEMENT AN ANNUAL TRAINING PROGRAM FOR  
4 ALL LICENSING SURVEYORS AND THE SUPERVISORS AND MANAGERS OF LICENSING  
5 SURVEYORS TO ENSURE COMPLIANCE WITH THIS CHAPTER.  
6 B. THE TRAINING PROGRAM SHALL INCLUDE MODULES THAT TRAIN SURVEYORS  
7 AND THE SUPERVISORS AND MANAGERS OF LICENSING SURVEYORS ON THE FOLLOWING:  
8 1. THE DEPARTMENT'S GOVERNING POLICIES AND PROCEDURES AND THE  
9 STATUTES AND RULES FOR WHICH THE EMPLOYEE IS RESPONSIBLE.  
10 2. HOW TO ASCERTAIN WHETHER A COMPLAINT OR GRIEVANCE FILED WITH THE  
11 DEPARTMENT SHOULD RESULT IN OPENING A COMPLAINT INVESTIGATION UNDER THIS  
12 CHAPTER.  
13 3. HOW TO ACT IN A PROFESSIONAL MANNER WITH AN EMPHASIS ON DIGNITY  
14 AND RESPECT.  
15 4. THE IMPORTANCE OF CLEAR AND TRANSPARENT COMMUNICATION WITH  
16 LICENSEES.  
17 C. THE DEPARTMENT SHALL IMPLEMENT AN ANNUAL PROCESS FOR ALL  
18 LICENSING SURVEYORS AND THE SUPERVISORS AND MANAGERS OF LICENSING  
19 SURVEYORS TO DEMONSTRATE PRACTICAL KNOWLEDGE AND UNDERSTANDING OF THE  
20 FOLLOWING:  
21 1. THE DEPARTMENT'S GOVERNING POLICIES AND PROCEDURES AND THE  
22 STATUTES AND RULES FOR WHICH THE EMPLOYEE IS RESPONSIBLE.  
23 2. ASCERTAINING WHETHER A COMPLAINT OR GRIEVANCE FILED WITH THE  
24 DEPARTMENT SHOULD RESULT IN OPENING A COMPLAINT INVESTIGATION UNDER THIS  
25 CHAPTER.  
26 3. HOW TO ACT IN A PROFESSIONAL MANNER WITH AN EMPHASIS ON DIGNITY  
27 AND RESPECT.  
28 4. THE IMPORTANCE OF CLEAR AND TRANSPARENT COMMUNICATION WITH  
29 LICENSEES.]>>

30 Enroll and engross to conform  
31 Amend title to conform  
And, as so amended, it do pass

SELINA BLISS  
CHAIRMAN

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C: MH