

REFERENCE TITLE: transit workforce training

State of Arizona
Senate
Fifty-fifth Legislature
Second Regular Session
2022

SB 1549

Introduced by
Senator Quezada

AN ACT

AMENDING TITLE 28, ARIZONA REVISED STATUTES, BY ADDING CHAPTER 28;
RELATING TO TRANSIT WORKERS.

(TEXT OF BILL BEGINS ON NEXT PAGE)

1 Be it enacted by the Legislature of the State of Arizona:

2 Section 1. Title 28, Arizona Revised Statutes, is amended by adding
3 chapter 28, to read:

4 CHAPTER 28

5 STATE TRANSIT FRONTLINE WORKFORCE TRAINING CENTER

6 ARTICLE 1. GENERAL PROVISIONS

7 28-9231. Definitions

8 IN THIS CHAPTER, UNLESS THE CONTEXT OTHERWISE REQUIRES:

9 1. "CENTER" MEANS THE STATE TRANSIT FRONTLINE WORKFORCE TRAINING
10 CENTER.

11 2. "HUMAN CAPITAL" MEANS THE KNOWLEDGE, TALENTS, SKILLS, ABILITIES,
12 EXPERIENCE, INTELLIGENCE, TRAINING, JUDGMENT AND WISDOM POSSESSED
13 INDIVIDUALLY AND COLLECTIVELY BY THE FRONTLINE TRANSIT WORKFORCE,
14 INCLUDING OPERATIONS, MAINTENANCE AND ADMINISTRATIVE PERSONNEL.

15 28-9232. State transit frontline workforce training center;
16 grants

17 THE DIRECTOR SHALL ESTABLISH THE STATE TRANSIT FRONTLINE WORKFORCE
18 TRAINING CENTER. THE CENTER SHALL:

19 1. TARGET RURAL AND URBAN TRANSIT SYSTEMS IN THIS STATE.

20 2. AWARD GRANTS TO A NONPROFIT ORGANIZATION WITH A DEMONSTRATED
21 CAPACITY TO DEVELOP AND PROVIDE TRANSIT CAREER LADDER PROGRAMS THROUGH
22 LABOR-MANAGEMENT PARTNERSHIPS AND APPRENTICESHIPS THROUGHOUT THIS STATE TO
23 CARRY OUT THE DUTIES PRESCRIBED BY SECTION 28-9233.

24 3. BE DEDICATED TO THE NEEDS OF THE FRONTLINE TRANSIT WORKFORCE
25 THROUGH STANDARDS-BASED TRAINING IN THE MAINTENANCE AND OPERATIONS
26 OCCUPATIONS.

27 28-9233. Duties

28 THE CENTER SHALL DEVELOP AND CONDUCT TRAINING AND EDUCATIONAL
29 PROGRAMS FOR FRONTLINE LOCAL TRANSPORTATION EMPLOYEES WHO ARE ENGAGED IN
30 GOVERNMENT-AID PUBLIC TRANSPORTATION WORK. THE TRAINING AND EDUCATIONAL
31 PROGRAMS MAY INCLUDE COURSES IN RECENT DEVELOPMENTS, TECHNIQUES AND
32 PROCEDURES RELATED TO THE FOLLOWING:

33 1. DEVELOPING CONSENSUS TRAINING STANDARDS IN PARTNERSHIP WITH
34 INDUSTRY STAKEHOLDERS FOR KEY FRONTLINE OCCUPATIONS WITH DEMONSTRATED
35 SKILL GAPS.

36 2. DEVELOPING STATEWIDE SYSTEMS OF QUALIFICATION AND APPRENTICESHIP
37 FOR TRANSIT MAINTENANCE AND OPERATIONS OCCUPATIONS.

38 3. BUILDING LOCAL, REGIONAL AND STATEWIDE TRANSIT TRAINING
39 PARTNERSHIPS TO IDENTIFY AND ADDRESS WORKFORCE SKILL GAPS AND DEVELOP
40 SKILLS NEEDED TO DELIVER QUALITY TRANSIT SERVICE AND SUPPORT EMPLOYEE
41 CAREER ADVANCEMENT.

42 4. DEVELOPING PROGRAMS FOR TRAINING OF FRONTLINE WORKERS,
43 INSTRUCTORS, MENTORS AND LABOR-MANAGEMENT PARTNERSHIP REPRESENTATIVES IN
44 THE FORM OF CLASSROOM, HANDS-ON, ON-THE-JOB AND WEB-BASED TRAINING.

1 TRAINING MAY BE DELIVERED AT A STATE CENTER REGIONALLY OR AT INDIVIDUAL
2 TRANSIT AGENCIES.

3 5. DEVELOPING TRAINING PROGRAMS FOR SKILLS RELATED TO EXISTING AND
4 EMERGING TRANSIT TECHNOLOGIES SUCH AS ZERO-EMISSION BUSES.

5 6. DEVELOPING IMPROVED CAPACITY FOR SAFETY, SECURITY AND EMERGENCY
6 PREPAREDNESS IN LOCAL TRANSIT SYSTEMS AND IN THE INDUSTRY AS A WHOLE
7 THROUGH BOTH:

8 (a) DEVELOPING THE ROLE OF THE FRONTLINE WORKFORCE IN BUILDING AND
9 SUSTAINING SAFETY CULTURE AND SAFETY SYSTEMS IN THE INDUSTRY AND IN
10 INDIVIDUAL PUBLIC TRANSPORTATION SYSTEMS.

11 (b) TRAINING TO ADDRESS FRONTLINE WORKER ROLES IN PROMOTING HEALTH
12 AND SAFETY FOR TRANSIT WORKERS AND THE RIDING PUBLIC.

13 7. DEVELOPING LOCAL TRANSIT CAPACITY FOR CAREER PATHWAYS
14 PARTNERSHIPS WITH SCHOOLS AND OTHER COMMUNITY ORGANIZATIONS FOR RECRUITING
15 AND TRAINING UNDERREPRESENTED POPULATIONS AS SUCCESSFUL TRANSIT EMPLOYEES
16 WHO CAN DEVELOP CAREERS IN THE TRANSIT INDUSTRY.

17 8. CONDUCTING AND DISSEMINATING RESEARCH TO DO ALL OF THE
18 FOLLOWING:

19 (a) PROVIDE TRANSIT WORKFORCE JOB PROJECTIONS AND IDENTIFY TRAINING
20 NEEDS AND GAPS.

21 (b) DETERMINE THE MOST COST-EFFECTIVE METHODS FOR TRANSIT WORKFORCE
22 TRAINING AND DEVELOPMENT, INCLUDING RETURN ON INVESTMENT ANALYSIS.

23 (c) IDENTIFY THE MOST EFFECTIVE METHODS FOR IMPLEMENTING SUCCESSFUL
24 SAFETY SYSTEMS AND A POSITIVE SAFETY CULTURE.

25 (d) PROMOTE TRANSIT WORKFORCE BEST PRACTICES FOR ACHIEVING
26 COST-EFFECTIVE, QUALITY, SAFE AND RELIABLE PUBLIC TRANSPORTATION SERVICES.

27 28-9234. Coordination

28 THE DIRECTOR SHALL COORDINATE ACTIVITIES UNDER THIS CHAPTER TO THE
29 MAXIMUM EXTENT PRACTICABLE WITH THE DEPARTMENT OF ECONOMIC SECURITY AND
30 THE DEPARTMENT OF EDUCATION.

31 28-9235. Database

32 TO IMPLEMENT THIS CHAPTER, THE DIRECTOR SHALL ESTABLISH A STATEWIDE
33 TRANSIT DATABASE TO COLLECT EITHER HUMAN CAPITAL DATA OR PHYSICAL CAPITAL
34 DATA ON AN ANNUAL BASIS. THE HUMAN CAPITAL DATA OR PHYSICAL CAPITAL DATA
35 SHALL BE COLLECTED AND DEFINED WITH INDUSTRY INPUT.