

REFERENCE TITLE: auto glass; repair; penalties

State of Arizona  
Senate  
Fifty-fifth Legislature  
Second Regular Session  
2022

# **SB 1410**

Introduced by  
Senator Mesnard

AN ACT

AMENDING TITLE 20, CHAPTER 2, ARTICLE 6, ARIZONA REVISED STATUTES, BY  
ADDING SECTION 20-463.02; RELATING TO AUTO GLASS.

(TEXT OF BILL BEGINS ON NEXT PAGE)

1 Be it enacted by the Legislature of the State of Arizona:

2 Section 1. Title 20, chapter 2, article 6, Arizona Revised  
3 Statutes, is amended by adding section 20-463.02, to read:

4 20-463.02. Advanced driver assistance system; auto glass  
5 repair; notice; violations; civil penalties;  
6 definition

7 A. IF A VEHICLE IS EQUIPPED WITH AN ADVANCED DRIVER ASSISTANCE  
8 SYSTEM, AN AUTOMOTIVE GLASS COMPANY OR REPAIR FACILITY THAT CONDUCTS GLASS  
9 REPAIR, REPLACEMENT OR RECALIBRATION SHALL BOTH:

10 1. BEFORE PERFORMING A VEHICLE GLASS REPAIR OR REPLACEMENT, INFORM  
11 THE CUSTOMER IF A RECALIBRATION OF THAT SYSTEM IS REQUIRED AND IF A  
12 RECALIBRATION WILL BE PERFORMED.

13 2. IF PERFORMING A RECALIBRATION, MEET OR EXCEED THE VEHICLE  
14 MANUFACTURER'S SPECIFICATIONS.

15 B. AN AUTOMOTIVE GLASS COMPANY OR REPAIR FACILITY SHALL PROVIDE THE  
16 CUSTOMER WITH BOTH OF THE FOLLOWING:

17 1. AN ITEMIZED DESCRIPTION OF THE WORK TO BE DONE ON THE VEHICLE.

18 2. IF AN INSURER IS PAYING FOR ALL OR PART OF THE REPAIR, THE TOTAL  
19 AMOUNT THE INSURER AGREES TO PAY FOR THE WORK.

20 C. AN AUTOMOTIVE GLASS COMPANY OR REPAIR FACILITY MAY NOT REPRESENT  
21 TO A CUSTOMER THAT THE COST OF A REPAIR, REPLACEMENT OR RECALIBRATION WILL  
22 BE PAID FOR ENTIRELY BY THE CUSTOMER'S INSURER AND AT NO COST TO THE  
23 CUSTOMER UNLESS THE COST OF THE REPAIR, REPLACEMENT OR RECALIBRATION IS  
24 FULLY COVERED AND APPROVED BY THE INSURER.

25 D. IF A RECALIBRATION WAS NOT PERFORMED OR NOT COMPLETED  
26 SUCCESSFULLY, THE AUTOMOTIVE GLASS COMPANY OR REPAIR FACILITY SHALL INFORM  
27 THE CUSTOMER ELECTRONICALLY OR IN WRITING THAT THE RECALIBRATION WAS NOT  
28 SUCCESSFUL OR WAS NOT PERFORMED AND THAT THE VEHICLE SHOULD BE TAKEN TO A  
29 VEHICLE MANUFACTURER'S CERTIFIED DEALERSHIP, A QUALIFIED AUTOMOTIVE GLASS  
30 COMPANY OR REPAIR FACILITY CAPABLE OF PERFORMING THE RECALIBRATION OF AN  
31 ADVANCED DRIVER ASSISTANCE SYSTEM THAT MEETS OR EXCEEDS THE VEHICLE  
32 MANUFACTURER'S SPECIFICATIONS.

33 E. AN AUTOMOTIVE GLASS COMPANY OR REPAIR FACILITY THAT CONDUCTS A  
34 SCAN OR RECALIBRATION FOR VEHICLE GLASS REPAIR OR REPLACEMENT SERVICES ON  
35 A VEHICLE EQUIPPED WITH AN ADVANCED DRIVER ASSISTANCE SYSTEM:

36 1. IS NOT LIMITED TO VEHICLE GLASS, TOOLING, EQUIPMENT OR REPAIR  
37 PROCEDURES DICTATED OR RECOMMENDED BY THE VEHICLE MANUFACTURER.

38 2. SHALL RECALIBRATE THE ADVANCED DRIVER ASSISTANCE SYSTEM TO MEET  
39 OR EXCEED THE MANUFACTURER'S SPECIFICATIONS.

40 F. AN AUTOMOTIVE GLASS COMPANY OR REPAIR FACILITY MAY NOT BILL OR  
41 CHARGE FOR VEHICLE GLASS REPAIR, REPLACEMENT OR RECALIBRATION SERVICES  
42 THAT ARE NOT PERFORMED IN ACCORDANCE WITH THE VEHICLE MANUFACTURER'S  
43 SPECIFICATIONS.

1           G. A PERSON WHO VIOLATES THIS SECTION IS SUBJECT TO A CIVIL PENALTY  
2 OF \$500.

3           H. FOR THE PURPOSES OF THIS SECTION, "ADVANCED DRIVER ASSISTANCE  
4 SYSTEM" MEANS AN ELECTRONIC SAFETY SYSTEM THAT IS DESIGNED TO SUPPORT THE  
5 DRIVER AND VEHICLE WHILE OPERATING ON ROADS AND HIGHWAYS AND THAT IS  
6 INTENDED TO INCREASE VEHICLE SAFETY AND REDUCE LOSSES ASSOCIATED WITH  
7 AUTOMOBILE CRASHES.