CHAPTER 147

SENATE BILL 1410

AN ACT

AMENDING TITLE 20, CHAPTER 2, ARTICLE 6, ARIZONA REVISED STATUTES, BY ADDING SECTION 20-463.02; RELATING TO AUTO GLASS.

(TEXT OF BILL BEGINS ON NEXT PAGE)
Be it enacted by the Legislature of the State of Arizona:

Section 1. Title 20, chapter 2, article 6, Arizona Revised Statutes, is amended by adding section 20-463.02, to read:

20-463.02. Advanced driver assistance system; auto glass repair; notice; violations; civil penalties; definitions

A. If a vehicle is equipped with an advanced driver assistance system, an auto glass repair or replacement facility that conducts glass repair, replacement or recalibration shall inform the customer both:
   1. If a recalibration of that system is required.
   2. If a recalibration of that system is performed that it must meet or exceed the vehicle manufacturer's specifications.

B. An auto glass repair or replacement facility shall provide the customer with an itemized description of the work to be done on the vehicle.

C. An auto glass repair or replacement facility may not represent to a customer that the cost of a repair, replacement or recalibration will be paid for entirely by the customer's insurer and at no cost to the customer unless the cost of the repair, replacement or recalibration is fully covered as provided by the customer's insurance policy.

D. If a recalibration was not performed or not completed successfully, the auto glass repair or replacement facility shall inform the customer and the customer's insurer electronically or in writing that the recalibration was not successful or was not performed and that the vehicle should be taken to a vehicle manufacturer's certified dealership or a qualified auto glass repair or replacement facility capable of performing the recalibration of an advanced driver assistance system that meets or exceeds the vehicle manufacturer's specifications.

E. An auto glass repair or replacement facility that conducts a recalibration for vehicle glass repair or replacement services on a vehicle equipped with an advanced driver assistance system:
   1. Is not limited to vehicle glass, tooling, equipment or repair procedures dictated or recommended by the vehicle manufacturer.
   2. Shall recalibrate the advanced driver assistance system to meet or exceed the vehicle manufacturer's specifications.

F. An auto glass repair or replacement facility may not bill or charge the customer or the customer's insurer for vehicle glass repair, replacement or recalibration services that are not performed in accordance with the vehicle manufacturer's specifications.

G. A person who violates this section is subject to a civil penalty of $2,500. A violation of this section is subject to enforcement pursuant to this article.
H. FOR THE PURPOSES OF THIS SECTION:

1. "ADVANCED DRIVER ASSISTANCE SYSTEM" MEANS ELECTRONIC SYSTEMS THAT USE AUTOMATED TECHNOLOGY, SUCH AS SENSORS AND CAMERAS, TO DETECT NEARBY OBSTACLES OR DRIVER ERRORS AND THAT RESPOND TO ASSIST DRIVERS TO SAFELY OPERATE A VEHICLE.

2. "RECALIBRATE" OR "RECALIBRATION" MEANS TO INSTRUCT A VEHICLE’S ADVANCED DRIVER ASSISTANCE SYSTEM, INCLUDING INTERNAL COMPUTERS, TO READJUST TARGETED CAMERAS, SENSORS AND OTHER TECHNOLOGY TO FUNCTION PROPERLY IN ACCORDANCE WITH THE VEHICLE MANUFACTURER’S SPECIFICATIONS.

APPROVED BY THE GOVERNOR APRIL 14, 2022.