CHAPTER 114

SENATE BILL 1382

AN ACT

AMENDING SECTION 9-495, ARIZONA REVISED STATUTES; RELATING TO MUNICIPAL POWERS.

(TEXT OF BILL BEGINS ON NEXT PAGE)
Be it enacted by the Legislature of the State of Arizona:

Section 1. Section 9-495, Arizona Revised Statutes, is amended to read:

9-495. Employees providing assistance; identification; communication; notice

A. In any written communication between a city or town and a person, the city or town shall provide the name, telephone number and email address of the employee who is authorized and able to provide information about the communication if the communication does any of the following:

1. Demands payment of a tax, fee, penalty, fine or assessment.
2. Denies an application for a permit or license that is issued by the city or town.
3. Requests corrections, revisions or additional information or materials needed for approval of any application for a permit, license or other authorization that is issued by the city or town.

B. An employee who is authorized and able to provide information about any communication that is described in subsection A of this section shall reply within five business days after the city or town receives that communication.

C. A CITY OR TOWN SHALL PRINT A NOTICE OF THE REQUIREMENTS OF THIS SECTION ON ALL APPLICATIONS FOR A PERMIT, LICENSE OR OTHER AUTHORIZATION THAT IS ISSUED BY THE CITY OR TOWN.

APPROVED BY THE GOVERNOR APRIL 6, 2022.