REFERENCE TITLE: homeowners' associations; alternative dispute resolution

State of Arizona House of Representatives Fifty-first Legislature Second Regular Session 2014

## HB 2556

Introduced by Representatives Meyer, Alston

## AN ACT

AMENDING SECTIONS 33-1242, 33-1258, 33-1803 AND 33-1805, ARIZONA REVISED STATUTES; RELATING TO CONDOMINIUMS AND PLANNED COMMUNITIES.

(TEXT OF BILL BEGINS ON NEXT PAGE)

1 Be it enacted by the Legislature of the State of Arizona: 2 Section 1. Section 33-1242, Arizona Revised Statutes, is amended to 3 read: 33-1242. Powers of unit owners' association: notice to unit 4 5 owner of violation: dispute resolution Subject to the provisions of the declaration, the association may: 6 Α. 7 1. Adopt and amend bylaws and rules. 2. Adopt and amend budgets for revenues, expenditures and reserves and 8 9 collect assessments for common expenses from unit owners. 10 3. Hire and discharge managing agents and other employees, agents and 11 independent contractors. 12 4. Institute, defend or intervene in litigation or administrative 13 proceedings in its own name on behalf of itself or two or more unit owners on 14 matters affecting the condominium. 15 5. Make contracts and incur liabilities. 16 6. Regulate the use, maintenance, repair, replacement and modification 17 of common elements. 18 7. Cause additional improvements to be made as a part of the common 19 elements. 20 8. Acquire, hold, encumber and convey in its own name any right, title 21 or interest to real or personal property, except that common elements may be 22 conveyed or subjected to a security interest only pursuant to section 23 33-1252. Grant easements, leases, licenses and concessions through or over 24 9. 25 the common elements. 10. Impose and receive any payments, fees or charges for the use, 26 27 rental or operation of the common elements other than limited common elements 28 described in section 33-1212, paragraphs 2 and 4 and for services provided to 29 unit owners. 30 11. Impose charges for late payment of assessments and, after notice 31 and an opportunity to be heard, impose reasonable monetary penalties upon 32 unit owners for violations of the declaration, bylaws and rules of the 33 association. 34 12. Impose reasonable charges for the preparation and recordation of 35 amendments to the declaration or statements of unpaid assessments. 13. Provide for the indemnification of its officers and executive board 36 37 of directors and maintain directors' and officers' liability insurance. 38 14. Assign its right to future income, including the right to receive 39 common expense assessments, but only to the extent the declaration expressly 40 provides. 41 15. Be a member of a master association or other entity owning, 42 maintaining or governing in any respect any portion of the common elements or 43 other property benefitting or related to the condominium or the unit owners 44 in any respect. 45 16. Exercise any other powers conferred by the declaration or bylaws.

1 17. Exercise all other powers that may be exercised in this state by 2 legal entities of the same type as the association.

18. Exercise any other powers necessary and proper for the governanceand operation of the association.

B. A unit owner who receives a written notice that the condition of the property owned by the unit owner is in violation of a requirement of the condominium documents without regard to whether a monetary penalty is imposed by the notice may provide the association with a written response by sending the response by certified mail within ten business days after the date of the notice. The response shall be sent to the address contained in the notice or in the recorded notice prescribed by section 33-1256, subsection J.

12 C. Within ten business days after receipt of the certified mail 13 containing the response from the unit owner, the association shall respond to 14 the unit owner with a written explanation regarding the notice that shall 15 provide at least the following information unless previously provided in the 16 notice of violation:

The provision of the condominium documents that has allegedly been
violated.

19 20 2. The date of the violation or the date the violation was observed.

3. The first and last name of the person or persons who observed the violation.

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4. The process the unit owner must follow to contest the notice.

23 D. Unless the information required in subsection C, paragraph 4 of 24 this section is provided in the notice of violation, the association shall 25 not proceed with any action to enforce the condominium documents, including 26 the collection of attorney fees, before or during the time prescribed by 27 subsection C of this section regarding the exchange of information between 28 the association and the unit owner. EXCEPT AS PROVIDED IN SUBSECTION E OF 29 THIS SECTION, at any time before or after completion of the exchange of 30 information pursuant to this section, the unit owner may petition for a 31 hearing pursuant to section 41-2198.01 if the dispute is within the 32 jurisdiction of the department of fire, building and life safety as 33 prescribed in section 41-2198.01, subsection B.

34 E. THE BOARD SHALL ADOPT A FORMAL ALTERNATIVE DISPUTE RESOLUTION 35 POLICY FOR EVERY DISPUTE ARISING UNDER THE CONDOMINIUM DOCUMENTS THAT REQUIRES THE PARTIES TO THE DISPUTE, INCLUDING THE BOARD, TO PARTICIPATE IN 36 37 ALTERNATIVE DISPUTE RESOLUTION IN GOOD FAITH PURSUANT TO THE ADOPTED POLICY. 38 THE ALTERNATIVE DISPUTE RESOLUTION POLICY MUST REQUIRE CONCILIATION, 39 MEDIATION OR ARBITRATION AND MAY ALLOW MORE THAN ONE OF THOSE FORMS OF 40 ALTERNATIVE DISPUTE RESOLUTION. THE PARTIES TO A DISPUTE SHALL COMPLY WITH 41 THE ALTERNATIVE DISPUTE RESOLUTION POLICY AND COMPLETE THE REQUIRED 42 ALTERNATIVE DISPUTE RESOLUTION BEFORE PETITIONING FOR A HEARING PURSUANT TO 43 SECTION 41-2198.01 AND BEFORE FILING ANY COURT ACTION REGARDING THE DISPUTE.

1 2 Sec. 2. Section 33-1258, Arizona Revised Statutes, is amended to read: 33-1258. Association financial and other records; applicability

3 A. Except as provided in subsection B of this section, all financial 4 and other records of the association shall be made reasonably available for 5 examination by any member or any person designated by the member in writing 6 as the member's representative. The association shall not charge a member or 7 any person designated by the member in writing for making material available 8 for review. The association shall have ten business days to fulfill a 9 request for examination. On request for purchase of copies of records by any member or any person designated by the member in writing as the member's 10 11 representative, the association shall have ten business days to provide 12 copies of the requested records. An association may charge a fee for making 13 copies of not more than fifteen cents per page.

14 Books and records kept by or on behalf of the association and the Β. 15 board may be withheld from disclosure to the extent that the portion withheld 16 relates to any of the following:

17 1. Privileged communication between an attorney for the association 18 and the association, BUT ONLY TO THE EXTENT THAT THE SPECIFIC COMMUNICATION 19 IS ACTUALLY PRIVILEGED PURSUANT TO LAW AND DOES NOT CONSTITUTE ROUTINE 20 BUSINESS OF THE ASSOCIATION OR THE BOARD.

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Pending litigation. 2.

22 3. Meeting minutes or other records of a session of a board meeting 23 that is not required to be open to all members pursuant to section 33-1248.

24 4. Personal, health or financial records of an individual member of 25 the association, an individual employee of the association or an individual employee of a contractor for the association, including records of the 26 27 association directly related to the personal, health or financial information 28 about an individual member of the association, an individual employee of the 29 association or an individual employee of a contractor for the association.

30 5. Records relating to the job performance of, compensation of, health 31 records of or specific complaints against an individual employee of the 32 association or an individual employee of a contractor of the association who 33 works under the direction of the association.

34 C. The association shall not be required to disclose financial and 35 other records of the association if disclosure would violate any state or 36 federal law.

37 D. This section does not apply to an association for a timeshare plan 38 that is subject to chapter 20 of this title.

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Sec. 3. Section 33-1803, Arizona Revised Statutes, is amended to read: 33-1803. Penalties; notice to member of violation; dispute resolution

42 A. Unless limitations in the community documents would result in a 43 lower limit for the assessment, the association shall not impose a regular 44 assessment that is more than twenty per cent greater than the immediately 45 preceding fiscal year's assessment without the approval of the majority of 1 the members of the association. Unless reserved to the members of the 2 association, the board of directors may impose reasonable charges for the 3 late payment of assessments. A payment by a member is deemed late if it is 4 unpaid fifteen or more days after its due date, unless the community 5 documents provide for a longer period. Charges for the late payment of assessments are limited to the greater of fifteen dollars or ten per cent of 6 7 the amount of the unpaid assessment. Any monies paid by the member for an 8 unpaid assessment shall be applied first to the principal amount unpaid and 9 then to the interest accrued.

10 B. After notice and an opportunity to be heard, the board of directors 11 may impose reasonable monetary penalties on members for violations of the declaration, bylaws and rules of the association. Notwithstanding any 12 13 provision in the community documents, the board of directors shall not impose 14 a charge for a late payment of a penalty that exceeds the greater of fifteen 15 dollars or ten per cent of the amount of the unpaid penalty. A payment is 16 deemed late if it is unpaid fifteen or more days after its due date, unless 17 the declaration, bylaws or rules of the association provide for a longer 18 period. Any monies paid by a member for an unpaid penalty shall be applied 19 first to the principal amount unpaid and then to the interest accrued. 20 Notice pursuant to this subsection shall include information pertaining to 21 the manner in which the penalty shall be enforced.

C. A member who receives a written notice that the condition of the property owned by the member is in violation of the community documents without regard to whether a monetary penalty is imposed by the notice may provide the association with a written response by sending the response by certified mail within ten business days after the date of the notice. The response shall be sent to the address contained in the notice or in the recorded notice prescribed by section 33-1807, subsection J.

D. Within ten business days after receipt of the certified mail containing the response from the member, the association shall respond to the member with a written explanation regarding the notice that shall provide at least the following information unless previously provided in the notice of violation:

The provision of the community documents that has allegedly been
violated.

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2. The date of the violation or the date the violation was observed.

37 3. The first and last name of the person or persons who observed the 38 violation.

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4. The process the member must follow to contest the notice.

E. Unless the information required in subsection D, paragraph 4 of this section is provided in the notice of violation, the association shall not proceed with any action to enforce the community documents, including the collection of attorney fees, before or during the time prescribed by subsection D of this section regarding the exchange of information between the association and the member. EXCEPT AS PROVIDED IN SUBSECTION F OF THIS SECTION, at any time before or after completion of the exchange of information pursuant to this section, the member may petition for a hearing pursuant to section 41-2198.01 if the dispute is within the jurisdiction of the department of fire, building and life safety as prescribed in section 41-2198.01, subsection B.

F. THE BOARD SHALL ADOPT A FORMAL ALTERNATIVE DISPUTE RESOLUTION 6 7 POLICY FOR EVERY DISPUTE ARISING UNDER THE COMMUNITY DOCUMENTS THAT REQUIRES 8 THE PARTIES TO THE DISPUTE, INCLUDING THE BOARD, TO PARTICIPATE IN 9 ALTERNATIVE DISPUTE RESOLUTION IN GOOD FAITH PURSUANT TO THE ADOPTED POLICY. THE ALTERNATIVE DISPUTE RESOLUTION POLICY MUST REQUIRE CONCILIATION. 10 11 MEDIATION OR ARBITRATION AND MAY ALLOW MORE THAN ONE OF THOSE FORMS OF 12 ALTERNATIVE DISPUTE RESOLUTION. THE PARTIES TO A DISPUTE SHALL COMPLY WITH 13 THE ALTERNATIVE DISPUTE RESOLUTION POLICY AND COMPLETE THE REQUIRED 14 ALTERNATIVE DISPUTE RESOLUTION BEFORE PETITIONING FOR A HEARING PURSUANT TO 15 SECTION 41-2198.01 AND BEFORE FILING ANY COURT ACTION REGARDING THE DISPUTE.

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Sec. 4. Section 33-1805, Arizona Revised Statutes, is amended to read: 33-1805. <u>Association financial and other records</u>

Except as provided in subsection B of this section, all financial 18 Α. 19 and other records of the association shall be made reasonably available for 20 examination by any member or any person designated by the member in writing 21 as the member's representative. The association shall not charge a member or 22 any person designated by the member in writing for making material available 23 The association shall have ten business days to fulfill a for review. 24 request for examination. On request for purchase of copies of records by any 25 member or any person designated by the member in writing as the member's 26 representative, the association shall have ten business days to provide 27 copies of the requested records. An association may charge a fee for making 28 copies of not more than fifteen cents per page.

B. Books and records kept by or on behalf of the association and the board may be withheld from disclosure to the extent that the portion withheld relates to any of the following:

Privileged communication between an attorney for the association
and the association, BUT ONLY TO THE EXTENT THAT THE SPECIFIC COMMUNICATION
IS ACTUALLY PRIVILEGED PURSUANT TO LAW AND DOES NOT CONSTITUTE ROUTINE
BUSINESS OF THE ASSOCIATION OR THE BOARD.

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2. Pending litigation.

37 3. Meeting minutes or other records of a session of a board meeting 38 that is not required to be open to all members pursuant to section 33-1804.

39 4. Personal, health or financial records of an individual member of 40 the association, an individual employee of the association or an individual 41 employee of a contractor for the association, including records of the 42 association directly related to the personal, health or financial information 43 about an individual member of the association, an individual employee of the 44 association or an individual employee of a contractor for the association. 5. Records relating to the job performance of, compensation of, health records of or specific complaints against an individual employee of the association or an individual employee of a contractor of the association who works under the direction of the association.

5 C. The association shall not be required to disclose financial and 6 other records of the association if disclosure would violate any state or 7 federal law.