REFERENCE TITLE: payday loans; regulation

State of Arizona House of Representatives Forty-ninth Legislature Second Regular Session 2010

## **HB 2161**

Introduced by Representative Tobin

## AN ACT

AMENDING SECTIONS 6-125, 6-1254, 6-1259, 6-1260 AND 6-1262, ARIZONA REVISED STATUTES; REPEALING SECTION 6-1263, ARIZONA REVISED STATUTES; AMENDING TITLE 6, CHAPTER 12.1, ARTICLE 1, ARIZONA REVISED STATUTES, BY ADDING A NEW SECTION 6-1263 AND SECTION 6-1264; AMENDING SECTIONS 12-671 AND 44-6852, ARIZONA REVISED STATUTES; RELATING TO DEFERRED PRESENTMENT COMPANIES.

(TEXT OF BILL BEGINS ON NEXT PAGE)

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Be it enacted by the Legislature of the State of Arizona: Section 1. Section 6-125, Arizona Revised Statutes, is amended to read:

## 6-125. <u>Annual examination assessment of financial institutions</u> and enterprises; costs of foreign examination; payment

- A. Before August 31 of each year, the superintendent shall make the following annual assessments:
  - 1. Upon ON banks, the annual assessment set by the superintendent.
- 2. Upon ON savings and loan associations, a charge not to exceed the annual assessment set for state banks under paragraph 1 of this subsection.
- 3.  $\frac{\mbox{Upon}}{\mbox{ON}}$  ON credit unions, the annual assessment set by the superintendent.
- B. EXCEPT AS PROVIDED IN SUBSECTION C OF THIS SECTION, the superintendent shall assess against the institution or enterprise examined a charge at the rate set by the superintendent but not to exceed sixty-five dollars per hour for each examiner employed in the following examinations:
  - 1. Any examination of a trust company.
- 2. Any examination of the trust operation of a bank or a savings and loan association.
- 3. Any examination of a financial institution ordered by the superintendent in addition to the regular examination required under section 6-122.
  - 4. Any examination of an enterprise ordered by the superintendent.
- 5. Any examination of a financial institution holding company or international banking facility.
  - 6. Any examination of a consumer lender.
- C. THE SUPERINTENDENT MAY USE CONTRACT PERSONNEL TO EXAMINE A DEFERRED PRESENTMENT COMPANY. THE SUPERINTENDENT SHALL ASSESS A DEFERRED PRESENTMENT COMPANY A FEE FOR THE EXAMINATION IN AN AMOUNT TO BE DETERMINED BY THE SUPERINTENDENT.
- c. D. For a financial institution or enterprise maintaining an office outside this state, in addition to the annual assessment or examination assessment, the superintendent shall make an assessment equal to the travel and subsistence expense incurred in the examination of the office in the foreign state or country. Notwithstanding any other limitation prescribed by law, examiners engaged in examination of a foreign office shall be reimbursed for their necessary travel and subsistence expenses. Reimbursement for examiners' expenses shall be credited to the appropriation account of the department.
- D. E. Assessments under this section are due and payable to the department within thirty days after notice of the assessment is mailed by the department. The superintendent shall assess a penalty of fifty dollars for each day after the thirty-day period that the financial institution or enterprise fails to remit the assessment, unless, upon ON good cause shown, a written request for an extension is approved by the superintendent prior to

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BEFORE the expiration of the specified time. In no event shall the total penalty exceed the examination assessment.

E. F. The superintendent shall set the amount of the annual assessment to be charged to banks and credit unions. In setting the annual assessment upon ON banks, the superintendent shall consider the annual assessment set by the comptroller of currency for national banks. In setting the annual assessment upon ON credit unions the superintendent shall consider the annual assessment set by the national credit union administration for federal credit unions.

Sec. 2. Section 6-1254, Arizona Revised Statutes, is amended to read: 6-1254. Qualifications of applicants; licensees

- A. An applicant for a license:
- 1. Shall be a citizen of the United States.
- 2. Shall be a person of honesty, truthfulness and good moral character.
- 3. Shall not have been convicted of a crime that involves moral turpitude.
- 4. Shall not have defaulted on payment of money collected or received for another person.
- 5. Shall not have been a former licensee pursuant to this chapter whose license was suspended or revoked and not subsequently reinstated.
- B. If the applicant is a person other than a natural person, the qualifications required by subsection A are also required of any executive officer, director or partner of the firm, partnership or association.
- C. To qualify for a license an applicant shall have AND A LICENSEE SHALL MAINTAIN:
- 1. A minimum net worth in cash or cash equivalents, determined in accordance with generally accepted accounting principles, of at least fifty ONE HUNDRED thousand dollars PER LICENSED LOCATION, UP TO A MAXIMUM REQUIRED NET WORTH OF TWO MILLION DOLLARS. FOR THE PURPOSES OF THIS PARAGRAPH, "NET WORTH" MEANS THE CONSOLIDATED SHAREHOLDERS' EQUITY DETERMINED IN ACCORDANCE WITH GENERALLY ACCEPTED ACCOUNTING PRINCIPLES.
- 2. The financial responsibility, character and experience to warrant a belief that the business is operated lawfully, honestly, fairly and efficiently.
  - Sec. 3. Section 6–1259, Arizona Revised Statutes, is amended to read: 6–1259. Prohibited acts
- A. A person shall not engage in the business of providing deferred presentment services without first obtaining a license pursuant to this chapter. A separate license is required for each location from which the business is conducted. The licensee shall post its license to engage in the business of deferred presentment services at each location that is licensed pursuant to this chapter.
  - B. A licensee shall not:

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- 1. Advance monies on the security of a check without first obtaining reasonable evidence that indicates that the account on which the presented check is drawn is an open and active account.
- 2. Assess any fee that is more than the amount prescribed in this chapter.
  - 3. At the licensed location engage in the business of:
- (a) Making loans of money or extensions of credit other than those allowed under this chapter or title 44, chapter 11, article 3.
- (b) Discounting notes, bills of exchange, items or other evidences of debt.
- (c) Accepting deposits or bailments of money or items, except as expressly provided in section 6-1260.
- 4. Use or cause to be published or disseminated any advertisement that contains false, misleading or deceptive statements or representations.
- 5. Engage in the business of deferred presentment services at locations other than licensed locations.
  - 6. Engage in unfair, deceptive or fraudulent practices.
  - 7. Alter or delete the date on a check accepted by the licensee.
- 8. Take possession of an undated check or a check dated on a date other than the date on which the licensee takes possession of the check or the date of presentment.
- 9. Require a customer to provide security for the transaction, other than the presented check, or require the customer to provide a guaranty from another person.
- 10. Fail to take reasonable measures to ensure that no customer has more than one deferred presentment loan outstanding at any time with any licensee in this state.
- $\frac{11.}{10.}$  Engage in the sale of the following goods or services at any licensed location:
  - (a) Gaming activities, including the sale of lottery tickets.
  - (b) Alcoholic beverages.
- $\frac{12}{11}$ . Tie or otherwise condition the offering of deferred presentment services to the sale of any good or service.
- $\frac{13}{12}$ . Permit others to engage in any activity prohibited in this section at a location licensed pursuant to this chapter.
  - 14. 13. Offer deferred presentment services for less than five days.
- 15. Be required to request or accept any written representation by a customer as to whether the customer has any outstanding checks for deferred presentment held by other licensees.
  - Sec. 4. Section 6-1260, Arizona Revised Statutes, is amended to read: 6-1260. Deferred presentment; amount; fees; loans to members of

military service; repayment plans

A. The licensee may accept for deferred presentment or deposit a check with a face amount of at least fifty dollars but not more than five hundred dollars, excluding the fees permitted in subsection F of this section.

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- A. A LICENSEE MAY NOT ENTER INTO A DEFERRED PRESENTMENT TRANSACTION WITH A CUSTOMER WHO HAS ONE OR MORE OUTSTANDING DEFERRED PRESENTMENT TRANSACTIONS IN EXCESS OF FIVE HUNDRED DOLLARS, EXCLUDING FEES ALLOWED PURSUANT TO SUBSECTION F OF THIS SECTION. BEFORE ENTERING INTO A DEFERRED PRESENTMENT TRANSACTION WITH A CUSTOMER, A LICENSEE SHALL OBTAIN SUFFICIENT INFORMATION FROM A CONSUMER REPORTING SERVICE DATABASE PURSUANT TO SECTION 6-1263 TO DETERMINE THAT THE CUSTOMER HAS NOT EXCEEDED THE LIMITATION PROVIDED FOR IN THIS SUBSECTION. A LICENSEE SHALL RETAIN THE INFORMATION OBTAINED FROM THE CONSUMER REPORTING SERVICE DATABASE AS PART OF THE CUSTOMER FILE. UNTIL A CONSUMER REPORTING SERVICE DATABASE IS CERTIFIED BY THE DEPARTMENT PURSUANT TO SECTION 6-1263, A LICENSEE SHALL REQUIRE EACH CUSTOMER TO MAKE A WRITTEN REPRESENTATION THAT THE CUSTOMER DOES NOT HAVE OPEN DEFERRED PRESENTMENT TRANSACTIONS IN EXCESS OF THE AMOUNT ALLOWED BY THIS SUBSECTION.
- B. For each check the licensee accepts for deferred presentment or deposit, the licensee and the customer shall sign a written agreement that contains the name or trade name of the licensee, the transaction date, the amount of the check, the amount to be paid by the maker, a statement of the total amount of the fees charged, expressed both as a dollar amount and as an effective annual percentage rate, a disclosure statement that complies with state and federal truth in lending laws and a notice to the customer as prescribed in subsection C of this section. The written agreement shall expressly require the licensee to defer presentment or deposit of the check until a specified date. LICENSEES SHALL PROVIDE ALL AGREEMENTS, NOTICES AND DISCLOSURES IN ENGLISH OR SPANISH AT THE CUSTOMER'S REQUEST, EXCEPT IF STATE OR FEDERAL LAW REQUIRES A SPECIFIC LANGUAGE. EACH AGREEMENT USED BY A LICENSEE SHALL BE WRITTEN IN PLAIN ENGLISH OR SPANISH. EACH WRITTEN AGREEMENT SHALL INCLUDE A PROVISION ALLOWING THE CUSTOMER TO RESCIND THE TRANSACTION IN ITS ENTIRETY WITHIN TWO BUSINESS DAYS AFTER THE EFFECTIVE DATE OF THE AGREEMENT IF THE CUSTOMER RETURNS ALL MONIES PREVIOUSLY OBTAINED FROM THE LICENSEE. THE WRITTEN AGREEMENT SHALL INCLUDE, ADJACENT TO THE CUSTOMER SIGNATURE LINE, THE TELEPHONE NUMBER AND ADDRESS OF THE DEPARTMENT AND A STATEMENT THAT THE DEPARTMENT REGULATES THE LICENSEE AND THAT ANY COMPLAINTS CONCERNING THE AGREEMENT MAY BE ADDRESSED TO THE DEPARTMENT AT THE DEPARTMENT'S TELEPHONE NUMBER AND ADDRESS. FOR THE PURPOSES OF THIS SUBSECTION, "PLAIN ENGLISH OR SPANISH" MEANS:
  - 1. TERMS ARE DEFINED USING COMMONLY ACCEPTED MEANINGS.
- 2. WORDS, SENTENCES AND PARAGRAPHS ARE AS SHORT AS REASONABLY POSSIBLE.
  - 3. ACTIVE VOICE VERBS ARE USED.
- 4. PARTIES TO AGREEMENTS ARE IDENTIFIED USING EITHER ACTUAL NAMES OR PERSONAL PRONOUNS.
  - 5. SENTENCES DO NOT CONTAIN MORE THAN ONE CONDITION.
  - 6. CROSS REFERENCES ARE AVOIDED IF POSSIBLE.

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- C. A licensee shall provide a notice in a prominent place on each written agreement that specifies that no customer may have outstanding more than one deferred presentment service agreement AGREEMENTS THAT at one time and the face amount, exclusive of any fees, cannot be more than EXCEED five hundred dollars. A licensee shall ask every customer who seeks deferred presentment services whether that customer has any outstanding checks payable to other licensees.
- D. A licensee may rely on the customer's representation of whether the customer has any outstanding checks for deferred presentment held by other licensees.
- D. NOT LATER THAN JANUARY 1, 2011, THE SUPERINTENDENT SHALL POST ON THE DEPARTMENT'S WEBSITE A DOCUMENT THAT ENCOURAGES CUSTOMERS TO USE CONSUMER CREDIT COUNSELING SERVICES AND SHALL LIST CONSUMER CREDIT COUNSELING SERVICES AS THE SUPERINTENDENT DEEMS APPROPRIATE. WHEN THE DEPARTMENT'S DOCUMENT IS AVAILABLE ON THE DEPARTMENT'S WEBSITE, EACH LICENSEE SHALL REPRODUCE THE DOCUMENT AND SHALL PROVIDE A COPY TO EACH CUSTOMER WHO ENTERS INTO A REPAYMENT PLAN.
- E. The maker of a check has the right to redeem the check from the licensee before the agreed on date of presentment or deposit if the maker pays the licensee the amount of the check.
- F. A licensee shall not directly or indirectly charge any fee or other consideration for accepting a check for deferred presentment or deposit that is more than fifteen per cent of the face amount of the check for any initial transaction or any extension PRINCIPAL AMOUNT BORROWED BY THE CUSTOMER.
- G. A licensee may impose the fee prescribed in subsection F of this section only once for each written agreement. The fee is earned on execution of the written agreement and is not subject to any reimbursement even if the maker redeems the check pursuant to subsection E of this section.
- $\mbox{\ensuremath{\mathsf{H.}}}$  The fee charged by the licensee is not interest for purposes of any other law or rule of this state.
- I. <del>Except as otherwise provided in this subsection,</del> A person, INCLUDING A LICENSEE, may NOT FOR A FEE extend the presentment or deposit of a check not more than three consecutive times. For each extension the customer and the licensee shall terminate the previous agreement and sign a separate agreement FOR A CUSTOMER. During an incomplete transaction the customer may not receive any additional monies from the licensee IN EXCESS OF THE LIMIT PRESCRIBED IN SUBSECTION A OF THIS SECTION. The licensee may charge a fee as prescribed in subsection F of this section for each extension. A person who is a member of the military service of the United States or the member's spouse may not extend the presentment or deposit of a check. If a customer has completed a deferred presentment transaction with the licensee, the customer may enter into a new agreement for deferred presentment services with the licensee. A transaction is completed when the customer's check is presented for payment, deposited or redeemed by the customer for cash.

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- J. If a check is returned to the licensee from a payer financial institution due to insufficient funds, a closed account or a stop payment order, the licensee may use all available civil remedies to collect on the check including the imposition of the dishonored check service fee prescribed in section 44-6852. THE LICENSEE SHALL NOT CHARGE A DISHONORED CHECK SERVICE FEE MORE THAN TWICE FOR A CHECK RETURNED DUE TO INSUFFICIENT FUNDS. THE LICENSEE SHALL NOT CHARGE A DISHONORED CHECK SERVICE FEE MORE THAN ONCE FOR A CHECK RETURNED DUE TO A CLOSED ACCOUNT OR A STOP PAYMENT ORDER. A LICENSEE MAY NOT CHARGE ANY ADDITIONAL FEES FOR THE DEFERRED PRESENTMENT TRANSACTION IF A CHECK IS RETURNED TO THE LICENSEE FROM A PAYER FINANCIAL INSTITUTION DUE TO INSUFFICIENT FUNDS, A CLOSED ACCOUNT OR A STOP PAYMENT ORDER, EXCEPT AS PROVIDED IN THIS SUBSECTION. An individual who issues a personal check to a licensee under a deferred presentment agreement is not subject to criminal prosecution pursuant to title 13, chapter 18.
- K. Before engaging in a deferred presentment transaction, a licensee shall provide to a customer who is a member of the military service of the United States or the member's spouse a written statement that clearly and conspicuously states the prohibited practices and requirements prescribed in subsection L of this section.
- L. If lending to a member of the military service of the United States or the spouse of a member of the military service of the United States, a licensee:
  - 1. Shall not garnish any military wages or salary.
- 2. Shall not conduct any collection activity against a customer who is a member of the military service of the United States or the spouse of the member during the member's deployment to a combat or combat support posting or during active duty service by a member of the national guard or any military reserve unit of any branch of the armed forces of the United States.
- 3. Shall contact the employer of a member of the military service of the United States about a deferred presentment debt of the member or the member's spouse. The contact allowed by this paragraph shall only be a notice for informational purposes and shall not be an attempt to collect on a loan made to the member or the member's spouse. A licensee shall not attempt to collect on a loan made to a member of the military service of the United States or the member's spouse through the member's chain of command.
- 4. Shall not conduct a deferred presentment transaction with a member of the military service of the United States or the member's spouse in any location that the member's commanding officer prohibits the member or the member's spouse from transacting deferred presentment business.
- 5. Is bound by the terms of any repayment agreement that the licensee negotiates with respect to the customer through military counselors or third party credit counselors.
- M. A LICENSEE WHO ENTERS INTO A DEFERRED PRESENTMENT TRANSACTION WITH A BORROWER WHO IS A COVERED MEMBER AS DEFINED IN THE JOHN WARNER NATIONAL DEFENSE AUTHORIZATION ACT FOR FISCAL YEAR 2007 (P.L. 109-364; 120 STAT. 2083;

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10 UNITED STATES CODE SECTION 987) AND REGULATIONS MADE UNDER THE ACT AND WHO VIOLATES ANY PROVISION OF THE ACT OR REGULATIONS IN EFFECT ON THE EFFECTIVE DATE OF THIS AMENDMENT TO THIS SECTION IS IN VIOLATION OF THIS TITLE.

- N. IF A CUSTOMER REQUESTS A REPAYMENT PLAN BEFORE THE CLOSE OF BUSINESS ON THE DATE THAT A DEFERRED PRESENTMENT TRANSACTION IS DUE, THE LICENSEE SHALL ENTER INTO A REPAYMENT PLAN WITH THE CUSTOMER THAT COMPLIES WITH THE FOLLOWING TERMS:
- 1. THE REPAYMENT PLAN SHALL DIVIDE THE CUSTOMER'S OUTSTANDING BALANCE INTO FOUR SUBSTANTIALLY EQUAL PAYMENTS THAT COINCIDE WITH THE CUSTOMER'S EXPECTED PAYDAYS OR IF THE CUSTOMER IS UNEMPLOYED AT THE TIME, FOUR MONTHLY PAYMENTS. NO ADDITIONAL FEES OR INTEREST MAY BE ASSESSED ON THE OUTSTANDING BALANCE PAID PURSUANT TO THE REPAYMENT PLAN IF THE CUSTOMER FULFILLS THE TERMS OF THE REPAYMENT PLAN. A REPAYMENT PLAN IS NOT AN AGREEMENT FOR DEFERRED PRESENTMENT SERVICES AND IS NOT A LOAN. EXCEPT FOR THE REVISED PAYMENT SCHEDULE, THE TERMS OF THE DEFERRED PRESENTMENT AGREEMENT REMAIN IN FULL FORCE AND EFFECT. IF THE CUSTOMER COMPLIES WITH THE TERMS OF THE REPAYMENT PLAN, DURING THE TERM OF THE REPAYMENT PLAN THE LICENSEE MAY NOT SEEK TO COLLECT ANY AMOUNT DUE EXCEPT PURSUANT TO THE TERMS OF THE REPAYMENT IF THE CUSTOMER MAKES EACH OF THE PAYMENTS AS REQUIRED UNDER THE REPAYMENT PLAN, THE OUTSTANDING DEFERRED PRESENTMENT SERVICES AGREEMENT SHALL BE COMPLETED. IF THE CUSTOMER FAILS TO ADHERE TO THE ORIGINAL REPAYMENT PLAN, THE LICENSEE MAY ENGAGE IN ANY LAWFUL COLLECTION ACTIVITY.
- 2. A LICENSEE MAY NOT ALLOW A CUSTOMER TO ENTER INTO THE AGREEMENT PROVIDED FOR IN THIS SUBSECTION MORE THAN ONCE PER THREE HUNDRED AND SIXTY-FIVE DAY PERIOD COMMENCING ON THE EFFECTIVE DATE OF THE REPAYMENT PLAN. IN ADDITION TO THE REPAYMENT PLAN PRESCRIBED BY THIS SUBSECTION, A CUSTOMER AND A LICENSEE MAY ENTER INTO A MUTUALLY AGREEABLE REPAYMENT PLAN ON ANY TERMS AND CONDITIONS AT ANY TIME, EXCEPT THAT NO REPAYMENT PLAN MAY IMPOSE ANY FEES OR COSTS IN EXCESS OF THOSE ALLOWED BY THIS CHAPTER.
  - Sec. 5. Section 6-1262, Arizona Revised Statutes, is amended to read: 6-1262. <u>Violation: classification: individual liability</u>
- A. A person that provides deferred presentment services without a license is guilty of a class 1 misdemeanor.
- B. A licensee that violates this chapter or the rules adopted pursuant to this chapter is subject to revocation of the licensee's license and is guilty of a class 1 misdemeanor.
- C. An officer or agent of a corporation or association who participates in a violation of this chapter is subject to the penalties prescribed in this section.
- D. Except as the result of an accidental or bona fide error, if the licensee charges, contracts for or receives any amount in excess of the fees expressly permitted by this chapter, the deferred presentment is voidable and the licensee has no right to collect or receive any fees in connection with the deferred presentment transaction. Any deferred presentment transaction that is made by a person who is required to be licensed pursuant to this

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chapter but who is not licensed is void, and the person has no right to MAINTAIN A COURT ACTION OR OTHERWISE collect, receive or retain any principal or other fees in connection with that deferred presentment transaction. ANY MONIES THAT A CUSTOMER RECEIVES FROM A PERSON WHO MUST BE LICENSED PURSUANT TO THIS ARTICLE AND WHO IS NOT LICENSED IS DEEMED A GIFT TO THE CUSTOMER.

Sec. 6. Repeal: retroactivity

- A. Section 6-1263, Arizona Revised Statutes, is repealed.
- B. If the emergency clause is not enacted, this section is effective retroactively to from and after June 30, 2010.
- Sec. 7. Title 6, chapter 12.1, article 1, Arizona Revised Statutes, is amended by adding a new section 6-1263 and section 6-1264, to read:
  - 6-1263. <u>Commercially reasonable methods for verification;</u> verification fee; database; liability
- A. BEGINNING MAY 1, 2011, BEFORE ENTERING INTO A DEFERRED PRESENTMENT AGREEMENT WITH A CUSTOMER, A LICENSEE MUST USE A COMMERCIALLY REASONABLE METHOD TO VERIFY THAT THE CUSTOMER DOES NOT HAVE OPEN WITH ANY LICENSEE A DEFERRED PRESENTMENT AGREEMENT IN EXCESS OF THE LIMIT PRESCRIBED IN SECTION 6-1260, SUBSECTION A. NOTWITHSTANDING SECTION 6-1260, SUBSECTION F, A LICENSEE MAY CHARGE A CUSTOMER A VERIFICATION FEE IN AN AMOUNT EQUAL TO THE LESSER OF THE AMOUNT CHARGED TO THE LICENSEE BY A CONSUMER REPORTING SERVICE FOR OBTAINING THIS INFORMATION OR ONE DOLLAR.
- B. BEFORE JANUARY 1, 2011, THE SUPERINTENDENT SHALL CERTIFY A CONSUMER REPORTING SERVICE DATABASE AS A COMMERCIALLY REASONABLE METHOD OF VERIFICATION. THE DEPARTMENT SHALL POST NOTICE OF THE CONSUMER REPORTING SERVICE DATABASE THAT THE SUPERINTENDENT CERTIFIES AS PROVIDING A COMMERCIALLY REASONABLE METHOD OF VERIFICATION ON THE DEPARTMENT'S WEBSITE AND SHALL MAIL THE NOTICE TO EACH LICENSEE BY FIRST CLASS MAIL AT THE ADDRESS OF RECORD AS SHOWN ON THE DEPARTMENT'S LICENSING FILES.
- C. A CUSTOMER SEEKING DEFERRED PRESENTMENT SERVICES MAY MAKE A DIRECT INQUIRY TO THE CONSUMER REPORTING SERVICE TO REQUEST A COPY OF THE INFORMATION THAT THE CONSUMER REPORTING SERVICE HAS OBTAINED ABOUT THE CUSTOMER AND THE CONSUMER REPORTING SERVICE SHALL PROVIDE THE INFORMATION.
- D. IN CERTIFYING A COMMERCIALLY REASONABLE METHOD OF VERIFICATION, THE SUPERINTENDENT SHALL ENSURE THAT THE CERTIFIED CONSUMER REPORTING SERVICE:
- 1. PROVIDES REAL-TIME ACCESS THROUGH AN INTERNET CONNECTION OR, IF REAL-TIME ACCESS THROUGH AN INTERNET CONNECTION BECOMES UNAVAILABLE DUE TO TECHNICAL PROBLEMS INCURRED BY THE CONSUMER REPORTING SERVICE, THROUGH ALTERNATIVE REAL-TIME VERIFICATION MECHANISMS, INCLUDING REAL-TIME VERIFICATION BY TELEPHONE.
- 2. CONTAINS A REAL-TIME REGULATOR INTERFACE THAT ALLOWS THE DEPARTMENT TO ACCESS THE CONSUMER REPORTING SERVICE DATABASE FOR REQUIRED MONITORING AND REPORTING FUNCTIONS, INCLUDING REGULATORY REPORTING AND PROGRAM MONITORING AND INCLUDING THE ABILITY TO DETERMINE CUSTOMER ELIGIBILITY AND THE ABILITY TO ACCESS REPORTS FOR LICENSEE EXAMINATIONS.

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- 3. PROVIDES LICENSEES WITH SUFFICIENT INFORMATION TO ALLOW LICENSEES TO DETERMINE IF A CUSTOMER IS ELIGIBLE OR INELIGIBLE FOR DEFERRED PRESENTMENT SERVICES. IN ADDITION TO VERIFYING THAT A CUSTOMER HAS NOT EXCEEDED THE OUTSTANDING TRANSACTION LIMIT PRESCRIBED IN SECTION 6-1260, SUBSECTION A, THE CERTIFIED CONSUMER REPORTING SERVICE SHALL PROVIDE INFORMATION THAT IS REASONABLY AVAILABLE TO PERMIT A LICENSEE TO USE ITS BEST EFFORTS TO VERIFY THAT A CUSTOMER:
- (a) HAS NOT BEEN IDENTIFIED AS A SPECIALLY DESIGNATED NATIONAL BY THE OFFICE OF FOREIGN ASSET CONTROL OF THE UNITED STATES DEPARTMENT OF TREASURY.
- (b) HAS PROVIDED SUFFICIENT INFORMATION TO REASONABLY INDICATE THAT THE CUSTOMER MAINTAINS AN OPEN ACCOUNT WITH A FEDERALLY INSURED DEPOSITORY INSTITUTION.
- (c) HAS A VERIFIABLE SOCIAL SECURITY NUMBER ISSUED BY THE SOCIAL SECURITY ADMINISTRATION.
- (d) HAS NOT BEEN DESIGNATED AS A PREVIOUSLY OR CURRENT DEPORTEE FROM ANY GOVERNMENTAL AGENCY.
- E. THE DEPARTMENT MAY TEMPORARILY WAIVE ANY OF THE REQUIREMENTS PRESCRIBED IN SUBSECTION D OF THIS SECTION IF IT DETERMINES THAT THERE IS NO COMMERCIALLY REASONABLE SOURCE OF DATA TO VERIFY A CUSTOMER'S STATUS.
  - F. THE OPERATOR OF THE CONSUMER REPORTING SERVICE DATABASE SHALL:
- 1. ENSURE THAT INFORMATION SUBMITTED TO THE CERTIFIED DATABASE IS CONFIDENTIAL AND SHALL NOT BE RELEASED OR OTHERWISE MADE AVAILABLE TO THE PUBLIC.
- 2. DEMONSTRATE A WORKING SYSTEM TO THE DEPARTMENT BEFORE THE CERTIFICATION.
- G. THE DEPARTMENT SHALL REQUIRE THAT THE CONSUMER REPORTING SERVICE DATABASE PROVIDER BE SUBJECT TO THE APPLICABLE RULES AND REGULATIONS APPLIED BY THE FEDERAL TRADE COMMISSION UNDER THE FAIR CREDIT REPORTING ACT (15 UNITED STATES CODE SECTIONS 1681 THROUGH 1681X).
- H. A LICENSEE SHALL NOTIFY THE CERTIFIED CONSUMER REPORTING SERVICE DATABASE IF ANY OF THE FOLLOWING OCCURS:
  - 1. A CUSTOMER ENTERS INTO A DEFERRED PRESENTMENT SERVICE AGREEMENT.
  - 2. A CUSTOMER ENTERS INTO A REPAYMENT PLAN.
- 3. A DEFERRED PRESENTMENT SERVICE AGREEMENT OR REPAYMENT PLAN IS PAID IN FULL.
  - 4. A LICENSEE DETERMINES A REPAYMENT PLAN IS IN DEFAULT.
- I. THE CONSUMER REPORTING SERVICE DATABASE PROVIDER IS NOT LIABLE FOR INADEQUATE REPORTING ON ITS DATABASE IF IT DOES NOT HAVE ALL OF THE RELEVANT INFORMATION PERTAINING TO A CUSTOMER BECAUSE THE INFORMATION HAS NOT BEEN FURNISHED BY A LICENSEE OR HAS NOT BEEN ENTERED INTO THE DATABASE DUE TO A CONDITION OF FORCE MAJEURE OR OTHER CAUSES REASONABLY BEYOND THE CONSUMER REPORTING SERVICE'S CONTROL.
- J. A LICENSEE MAY RELY ON THE INFORMATION CONTAINED IN THE CERTIFIED DATABASE AS ACCURATE AND IS NOT SUBJECT TO ANY PENALTY OR LIABILITY AS A RESULT OF RELYING ON INACCURATE INFORMATION CONTAINED IN THE DATABASE.

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- K. IN DETERMINING WHETHER A CREDIT REPORTING SERVICE SHOULD BE CERTIFIED AS A COMMERCIALLY REASONABLE METHOD OF VERIFICATION, THE SUPERINTENDENT SHALL CONSIDER WHETHER THE CREDIT REPORTING SERVICE IS ADEQUATELY CAPITALIZED, DEMONSTRATES THE RESOURCES AND ABILITY TO PERFORM THE SERVICES REQUIRED PURSUANT TO THIS SECTION AND HAS APPROPRIATE SURETY TO ENSURE PERFORMANCE OF ITS OBLIGATIONS PURSUANT TO THIS SECTION AND TO REASONABLY PROTECT CLAIMANTS IF ACTIONS OR INACTIONS OF THE CREDIT REPORTING SERVICE RESULT IN DAMAGES TO LICENSEES OR CUSTOMERS.
- L. THE CONSUMER REPORTING SERVICE DATABASE CERTIFIED BY THE DEPARTMENT SHALL INCLUDE A MECHANISM THAT ALLOWS CUSTOMERS TO RESTRICT THEIR OWN ABILITY TO ENTER INTO DEFERRED PRESENTMENT AGREEMENTS. A CUSTOMER MAY PRESENT A WRITTEN, NOTARIZED REQUEST TO ANY LICENSEE TO NOT ALLOW THAT CUSTOMER TO ENTER INTO ANY DEFERRED PRESENTMENT AGREEMENTS. ON RECEIVING THIS REQUEST THE LICENSEE SHALL NOTIFY THE CERTIFIED CONSUMER REPORTING SERVICE DATABASE TO REFLECT THAT NO FUTURE TRANSACTIONS ARE AUTHORIZED FOR THE REQUESTING THE CONSUMER REPORTING SERVICE DATABASE SHALL REPORT THAT THE CUSTOMER. CUSTOMER HAS NOT AUTHORIZED ANY FUTURE TRANSACTIONS UNTIL THE CUSTOMER HAS SUBMITTED A WRITTEN, NOTARIZED REVOCATION TO A LICENSEE AND THE LICENSEE HAS NOTIFIED THE CERTIFIED CONSUMER REPORTING SERVICE DATABASE. THE CERTIFIED CONSUMER REPORTING SERVICE DATABASE SHALL RECORD THE LICENSEES THAT PLACED AND REMOVED A CUSTOMER FROM THE LIST OF UNAUTHORIZED CUSTOMERS. LICENSEES SHALL RETAIN, FOR A PERIOD OF AT LEAST THREE YEARS AFTER RECEIPT, THE CUSTOMER'S WRITTEN REQUESTS TO BE AN UNAUTHORIZED AND AUTHORIZED CUSTOMER.

## 6-1264. Licensee reporting

- A. CONCURRENT WITH THE LICENSE RENEWAL APPLICATION REQUIRED BY SECTION 6-1256, EACH LICENSEE SHALL REPORT TO THE DEPARTMENT THE FOLLOWING INFORMATION:
- 1. THE TOTAL NUMBER AND DOLLAR AMOUNT OF DEFERRED PRESENTMENT TRANSACTIONS ENTERED INTO AS OF DECEMBER 31 OF THE PREVIOUS YEAR.
- 2. THE TOTAL NUMBER AND DOLLAR AMOUNT OF DEFERRED PRESENTMENT TRANSACTIONS OUTSTANDING AS OF DECEMBER 31 OF THE PREVIOUS YEAR.
- 3. THE AVERAGE ANNUAL PERCENTAGE RATE, THE AVERAGE DOLLAR AMOUNT AND THE AVERAGE NUMBER OF DAYS OF DEFERRED PRESENTMENT TRANSACTIONS ENTERED INTO DURING THE PREVIOUS CALENDAR YEAR.
- 4. THE TOTAL DOLLAR AMOUNT OF FEES COLLECTED FROM DEFERRED PRESENTMENT TRANSACTIONS DURING THE PREVIOUS CALENDAR YEAR.
- 5. THE NUMBER AND DOLLAR AMOUNT OF DEFERRED PRESENTMENT TRANSACTIONS WRITTEN OFF DURING THE PREVIOUS CALENDAR YEAR.
- 6. THE TOTAL NUMBER OF CUSTOMERS WHO ENTERED INTO A REPAYMENT PLAN DURING THE PREVIOUS CALENDAR YEAR.
- 7. THE TOTAL NUMBER OF CUSTOMERS WHO ENTERED INTO MORE THAN ONE DEFERRED PRESENTMENT TRANSACTION DURING THE PREVIOUS CALENDAR YEAR.
- B. THE DEPARTMENT SHALL SPECIFY AN ELECTRONIC FORMAT THAT THE LICENSEES SHALL USE TO REPORT THE INFORMATION REQUIRED BY SUBSECTION A OF THIS SECTION.

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C. NOT LATER THAN NOVEMBER 1 OF EACH YEAR, THE DEPARTMENT SHALL AGGREGATE THE INFORMATION OBTAINED PURSUANT TO SUBSECTION A OF THIS SECTION INTO A REPORT, PROVIDE A COPY OF THE REPORT TO THE GOVERNOR, THE SPEAKER OF THE HOUSE OF REPRESENTATIVES, THE PRESIDENT OF THE SENATE AND THE SECRETARY OF STATE AND MAKE THE REPORT AVAILABLE ON THE DEPARTMENT'S WEBSITE. THE INFORMATION OBTAINED BY THE DEPARTMENT PURSUANT TO SUBSECTION A OF THIS SECTION SHALL BE TREATED AS A RECORD OF A FINANCIAL INSTITUTION AND SHALL BE MAINTAINED PURSUANT TO SECTION 6-129.

- A. A person who, for himself or for another, with intent to defraud, makes, draws, utters or delivers to another person or persons a check or draft on a bank or depositary for payment of money, knowing at the time of such making, drawing, uttering or delivery, that he or his principal does not have an account or does not have sufficient funds in, or credit with, such bank or depositary to meet the check or draft in full upon ON presentation, shall be liable to the holder of such check or draft for twice the amount of such check or draft or fifty dollars, whichever is greater, together with costs and reasonable attorney's ATTORNEY fees as allowed by the court on the basis of time and effort expended by such attorney on behalf of plaintiff, EXCEPT THAT THE LIABILITY FOR A CHECK OR DRAFT PRESENTED PURSUANT TO TITLE 6, CHAPTER 12.1 IS LIMITED TO ONLY THE FACE VALUE OF THE CHECK OR DRAFT TOGETHER WITH COSTS AND REASONABLE ATTORNEY FEES AND ANY APPLICABLE DISHONORED CHECK SERVICE FEE PRESCRIBED IN SECTION 44-6852.
- B. The word "credit" as used in this section shall be construed to be an express agreement with the bank or depositary for payment of the check or draft.
- C. Proof that, at the time of presentment, the maker, issuer or drawer did not have sufficient funds with the bank or depositary, and that he failed within twelve days after receiving notice of nonpayment or dishonor to pay the check or draft is prima facie evidence of intent to defraud.
- D. Where a check, draft or order is protested, on the ground of insufficiency of funds or credit, the notice of formal protest thereof shall be admissible as proof of presentation, nonpayment and protest and shall be prima facie evidence of the insufficiency of funds or credit with the bank or depositary, or person, or firm or corporation.
- E. "Notice", as used in this section, means notice given to the person entitled thereto, either in person, or in writing. Such notice in writing shall be given by certified mail, return receipt requested, to the person at his address as it appears on such check or draft.
- F. Nothing in this section shall be applicable to any criminal case or affect eligibility or terms of probation.

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11 12 Sec. 9. Section 44-6852, Arizona Revised Statutes, is amended to read: 44-6852. <u>Dishonored checks: service fee</u>

Notwithstanding any other law AND EXCEPT AS PROVIDED IN SECTION 6-1260, the holder, payee or assignee of the holder or payee of a dishonored check, draft, order or note may charge and collect from the maker or drawer a service fee of not more than twenty-five dollars plus any actual charges assessed by the financial institution of the holder, payee or assignee of the holder or payee as a result of the dishonored instrument.

Sec. 10. <u>Emergency</u>

This act is an emergency measure that is necessary to preserve the public peace, health or safety and is operative immediately as provided by law.

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