

State of Arizona  
House of Representatives  
Forty-eighth Legislature  
First Regular Session  
2007

# HOUSE BILL 2115

AN ACT

AMENDING SECTIONS 32-852.01, 32-924, 32-1263.01, 32-1451, 32-1551, 32-1744, 32-1855, 32-2045, 32-2081, 32-2234, 32-2551, 32-2821, 32-2934, 32-3281, 32-3442, 32-3553, 32-3951 AND 32-4254, ARIZONA REVISED STATUTES; RELATING TO HEALTH PROFESSIONS.

(TEXT OF BILL BEGINS ON NEXT PAGE)

1 Be it enacted by the Legislature of the State of Arizona:  
2 Section 1. Section 32-852.01, Arizona Revised Statutes, is amended to  
3 read:  
4 32-852.01. Investigations; duty to report; unprofessional  
5 conduct hearing; decision of board; appeal  
6 A. The board on its own motion may investigate any evidence ~~which~~ THAT  
7 appears to show that a podiatrist is or may be guilty of a violation of  
8 section 32-852. Any podiatrist or the Arizona podiatry association shall, or  
9 any other person may, report to the board any information the podiatrist,  
10 association or person may have ~~which~~ THAT appears to show that a podiatrist  
11 is or may be guilty of unprofessional conduct or is or may be guilty of  
12 practice without regard for the safety and welfare of the public. Any  
13 podiatrist, association, health care institution or other person that reports  
14 or provides information to the board in good faith is not subject to civil  
15 liability and the name of the reporter shall not be disclosed unless the  
16 information is essential to the investigative proceedings conducted pursuant  
17 to this section. It is an act of unprofessional conduct for any podiatrist  
18 to fail to report as required by this subsection.  
19 B. Based on information received pursuant to subsection A of this  
20 section, the board may order a summary suspension of a license pending formal  
21 proceedings for license revocation or other disciplinary action if the board  
22 finds that the protection of the public health or safety requires emergency  
23 action. The board shall serve the licensee with a written notice that states  
24 the charges and that the licensee is entitled to a formal hearing before the  
25 board or an administrative law judge within sixty days.  
26 C. If the board finds after completing its investigation that the  
27 information provided pursuant to subsection A of this section is not of  
28 sufficient seriousness to merit direct action against the license of the  
29 podiatrist, it may take ~~either~~ ANY of the following actions:  
30 1. Dismiss if, in the opinion of the board, the information is without  
31 merit.  
32 2. File a letter of concern.  
33 3. ISSUE A NONDISCIPLINARY ORDER REQUIRING THE LICENSEE TO COMPLETE A  
34 PRESCRIBED NUMBER OF HOURS OF CONTINUING EDUCATION IN AN AREA OR AREAS  
35 PRESCRIBED BY THE BOARD TO PROVIDE THE LICENSEE WITH THE NECESSARY  
36 UNDERSTANDING OF CURRENT DEVELOPMENTS, SKILLS, PROCEDURES OR TREATMENT.  
37 D. If the board finds after completing its investigation that the  
38 information is or may be true, the board may request an informal interview  
39 with the licensee. If the licensee refuses the invitation or accepts the  
40 invitation and the results of the interview indicate suspension or revocation  
41 of the license might be in order, the board shall issue a complaint and  
42 conduct a formal hearing pursuant to title 41, chapter 6, article 10. If the  
43 board finds at the informal interview that the information provided under  
44 subsection A of this section is true but is not of sufficient seriousness to

1 merit suspension or revocation of the license, it may take one or more of the  
2 following actions:

- 3 1. File a letter of concern.
- 4 2. Issue a decree of censure.
- 5 3. Fix a period and terms of probation best adapted to protect the  
6 public health and safety and rehabilitate the licensee. If a licensee fails  
7 to comply with the terms of probation the board may file a complaint and hold  
8 a formal hearing pursuant to this section.
- 9 4. Impose a civil penalty of not more than two thousand dollars for  
10 each violation. The board shall deposit, pursuant to sections 35-146 and  
11 35-147, all monies collected pursuant to this paragraph in the state general  
12 fund.

13 5. ISSUE A NONDISCIPLINARY ORDER REQUIRING THE LICENSEE TO COMPLETE A  
14 PRESCRIBED NUMBER OF HOURS OF CONTINUING EDUCATION IN AN AREA OR AREAS  
15 PRESCRIBED BY THE BOARD TO PROVIDE THE LICENSEE WITH THE NECESSARY  
16 UNDERSTANDING OF CURRENT DEVELOPMENTS, SKILLS, PROCEDURES OR TREATMENT.

17 E. If the board believes that the charge is or may be true, the board  
18 shall serve on the licensee a summons and complaint that fully states the  
19 conduct or inability concerned and the time and place of the hearing. The  
20 board shall schedule the hearing not less than thirty days after the date of  
21 the summons and complaint.

22 F. The board may require that the licensee under investigation undergo  
23 any mental and physical examination and may conduct any investigation,  
24 including the taking of depositions, necessary to fully inform itself with  
25 respect to the complaint.

26 G. If the licensee wishes to be present at the hearing in person or by  
27 representation, or both, the licensee shall file with the board a written and  
28 verified answer to the charges within twenty days after service of the  
29 summons and complaint. A licensee who complies with this subsection may be  
30 present at the hearing with any witnesses of the licensee's choice.

31 H. The board may issue subpoenas for any witnesses, documents and  
32 other evidence it may need and for any witnesses, documents and other  
33 evidence the licensee may request. The superior court may hold a person who  
34 refuses to obey a subpoena in contempt of court.

35 I. Service of the summons and complaint shall be as provided for  
36 service of the summons and complaint in civil cases.

37 J. Service of subpoenas for witnesses shall be as provided by law for  
38 the service of subpoenas generally.

39 K. The board may administer the oath to all witnesses, shall keep a  
40 written transcript of all oral testimony submitted at the hearing and shall  
41 keep the original or a copy of all other evidence submitted. The board shall  
42 make copies of the transcript available to the licensee at that person's  
43 expense and without charge to the court in which the appeal may be taken. At  
44 all hearings the board may waive the technical rules of evidence.

1 L. A licensee who, after a hearing held pursuant to this section, is  
2 found to be guilty of a violation of section 32-852 or this section is  
3 subject to censure, probation as provided in this section, suspension of a  
4 license or revocation of a license, or any combination of these, for a period  
5 of time or permanently and under any conditions the board deems appropriate  
6 for the protection of the public health and safety and just in the  
7 circumstances. The board may file a letter of concern if it finds that the  
8 violation is not of sufficient seriousness to merit censure, probation or  
9 suspension or revocation of a license. THE BOARD MAY ALSO ISSUE A  
10 NONDISCIPLINARY ORDER REQUIRING THE LICENSEE TO COMPLETE A PRESCRIBED NUMBER  
11 OF HOURS OF CONTINUING EDUCATION IN AN AREA OR AREAS PRESCRIBED BY THE BOARD  
12 TO PROVIDE THE LICENSEE WITH THE NECESSARY UNDERSTANDING OF CURRENT  
13 DEVELOPMENTS, SKILLS, PROCEDURES OR TREATMENT.

14 M. Patient records, including clinical records, medical reports,  
15 laboratory statements and reports, any file, film, other report or oral  
16 statement relating to diagnostic findings or treatment of patients, any  
17 information from which a patient or the patient's family might be identified  
18 or information received and records kept by the board as a result of the  
19 investigation procedure outlined in this chapter are not available to the  
20 public.

21 N. Except as provided in section 41-1092.08, subsection H, final  
22 decisions of the board are subject to judicial review pursuant to title 12,  
23 chapter 7, article 6.

24 O. This section and any other law relating to a privileged  
25 communication do not apply to investigations or proceedings conducted  
26 pursuant to this chapter. The board and its employees, agents and  
27 representatives shall keep in confidence the names of any patients whose  
28 records are reviewed during the course of investigations and proceedings  
29 pursuant to this chapter.

30 P. If the board acts to modify any podiatrist's prescription writing  
31 privileges, it shall immediately notify the state board of pharmacy of the  
32 modification.

33 Q. A letter of concern is a public document and may be used in future  
34 disciplinary actions against a podiatrist.

35 Sec. 2. Section 32-924, Arizona Revised Statutes, is amended to read:  
36 32-924. Grounds for disciplinary action; hearing; civil  
37 penalty; definition

38 A. The following are grounds for disciplinary action, regardless of  
39 where they occur:

- 40 1. Employment of fraud or deception in securing a license.
- 41 2. Practicing chiropractic under a false or assumed name.
- 42 3. Impersonating another practitioner.
- 43 4. Habitual use of alcohol, narcotics or stimulants to the extent of  
44 incapacitating the licensee for the performance of professional duties.

1           5. Unprofessional or dishonorable conduct of a character likely to  
2 deceive or defraud the public or tending to discredit the profession.

3           6. Conviction of a misdemeanor involving moral turpitude or of a  
4 felony.

5           7. Gross malpractice, repeated malpractice or any malpractice  
6 resulting in the death of a patient.

7           8. Representing that a manifestly incurable condition can be  
8 permanently cured, or that a curable condition can be cured within a stated  
9 time, if this is not true.

10          9. Offering, undertaking or agreeing to cure or treat a condition by a  
11 secret means, method, device or instrumentality.

12          10. Refusing to divulge to the board on demand the means, method,  
13 device or instrumentality used in the treatment of a condition.

14          11. Giving or receiving or aiding or abetting the giving or receiving  
15 of rebates, either directly or indirectly.

16          12. Acting or assuming to act as a member of the board if this is not  
17 true.

18          13. Advertising in a false, deceptive or misleading manner.

19          14. Refusal, revocation or suspension of a license by any other state  
20 or country, unless it can be shown that the action was not taken for reasons  
21 that relate to the ability to safely and skillfully practice chiropractic or  
22 to any act of unprofessional conduct.

23          15. Any conduct or practice contrary to recognized standards in  
24 chiropractic or any conduct or practice that constitutes a danger to the  
25 health, welfare or safety of the patient or the public or any conduct,  
26 practice or condition that impairs the ability of the licensee to safely and  
27 skillfully practice chiropractic.

28          16. Violating or attempting to violate, directly or indirectly, or  
29 assisting in or abetting the violation of or conspiring to violate any of the  
30 provisions of this chapter or any board order.

31          17. Failing to sign the physician's name, wherever required, in any  
32 capacity as "chiropractic doctor", "chiropractic physician" or "doctor of  
33 chiropractic" or failing to use and affix the initials "D.C." after the  
34 physician's name.

35          18. Failing to place or cause to be placed the word or words  
36 "chiropractic", "chiropractor", "chiropractic doctor" or "chiropractic  
37 physician" in any sign or advertising media.

38          19. Using physiotherapy without passing an examination in that subject  
39 and without being certified in that specialty by the board.

40          20. Using acupuncture without passing an examination in that subject  
41 and without being certified in that specialty by the board.

42          21. Engaging in sexual intercourse or oral sexual contact with a  
43 patient in the course of treatment.

1           22. Billing or otherwise charging a patient or third party payor for  
2 services, appliances, tests, equipment, an x-ray examination or other  
3 procedures not actually provided.

4           23. Intentionally misrepresenting to or omitting a material fact from  
5 the patient or third party payor concerning charges, services, appliances,  
6 tests, equipment, an x-ray examination or other procedures offered or  
7 provided.

8           24. Advertising chiropractic services, appliances, tests, equipment,  
9 x-ray examinations or other procedures for a specified price without also  
10 specifying the services, procedures or items included in the advertised  
11 price.

12           25. Advertising chiropractic services, appliances, tests, equipment,  
13 x-ray examinations or other procedures as free without also disclosing what  
14 services or items are included in the advertised service or item.

15           26. Billing or charging a patient or third party payor a higher price  
16 than the advertised price in effect at the time the services, appliances,  
17 tests, equipment, x-ray examinations or other procedures were provided.

18           27. Advertising a specialty or procedure that requires a separate  
19 examination or certificate of specialty, unless the licensee has satisfied  
20 the applicable requirements of this chapter.

21           28. Solicitation by the licensee or by the licensee's compensated agent  
22 of any person who is not previously known by the licensee or the licensee's  
23 agent, and who at the time of the solicitation is vulnerable to undue  
24 influence, including any person known to have experienced any of the  
25 following within the last fifteen days:

26           (a) Involvement in a motor vehicle accident.

27           (b) Involvement in a work-related accident.

28           (c) Injury by, or as the result of actions of, another person.

29           B. The board on its own motion or on receipt of a complaint may  
30 investigate any information that appears to show that a doctor of  
31 chiropractic is or may be in violation of this chapter or board rules or is  
32 or may be mentally or physically unable to safely engage in the practice of  
33 chiropractic. The board shall notify the licensee as to the content of the  
34 complaint as soon as is reasonable. Any person who reports or provides  
35 information to the board in good faith is not subject to civil damages as a  
36 result of that action.

37           C. The board may require a licensee under investigation pursuant to  
38 this section to be interviewed by the board or its representatives. The  
39 board may require a licensee who is under investigation pursuant to this  
40 section to undergo, at the licensee's expense, any combination of medical,  
41 physical or mental examinations that the board finds necessary to determine  
42 the licensee's competence.

43           D. If the board finds based on the information it receives under  
44 subsections B and C that the public health, safety or welfare imperatively  
45 requires emergency action, and incorporates a finding to that effect in its

1 order, the board may order a summary suspension of a license pending  
2 proceedings for revocation or other action. If the board takes this action  
3 it shall also serve the licensee with a written notice that states the  
4 charges and that the licensee is entitled to a formal hearing within sixty  
5 days.

6 E. If, after completing its investigation, the board finds that the  
7 information provided pursuant to this section is not of sufficient  
8 seriousness to merit disciplinary action against the licensee, it may take  
9 ~~either~~ ANY of the following actions:

10 1. Dismiss the complaint if in the board's opinion the information is  
11 without merit or does not warrant sanction of the licensee.

12 2. Issue an advisory letter. An advisory letter is a nondisciplinary  
13 action and is a public document.

14 3. ISSUE A NONDISCIPLINARY ORDER REQUIRING THE LICENSEE TO COMPLETE A  
15 PRESCRIBED NUMBER OF HOURS OF CONTINUING EDUCATION IN AN AREA OR AREAS  
16 PRESCRIBED BY THE BOARD TO PROVIDE THE LICENSEE WITH THE NECESSARY  
17 UNDERSTANDING OF CURRENT DEVELOPMENTS, SKILLS, PROCEDURES OR TREATMENT.  
18 FAILURE TO COMPLETE A NONDISCIPLINARY ORDER REQUIRING CONTINUING EDUCATION IS  
19 A VIOLATION OF SUBSECTION A, PARAGRAPH 16.

20 F. The board may request a formal interview with the licensee  
21 concerned. At a formal interview the board may receive and consider  
22 pertinent documents and sworn statements of persons who may be called as  
23 witnesses in a formal hearing. Legal counsel may be present and participate  
24 in the formal interview. If the licensee refuses the request or if the  
25 licensee accepts the request and the results of the interview indicate  
26 suspension or revocation of the license may be in order, the board shall  
27 issue a complaint and order that a hearing be held pursuant to title 41,  
28 chapter 6, article 10. If, after the formal interview, the board finds that  
29 the information provided pursuant to this section is true but is not of  
30 sufficient seriousness to merit suspension or revocation of the license, it  
31 may take any of the following actions:

32 1. Dismiss the complaint if in the board's opinion the information is  
33 without merit or does not warrant sanction of the licensee.

34 2. Issue an advisory letter. An advisory letter is a nondisciplinary  
35 action and is a public document.

36 3. Issue an order to cease and desist.

37 4. Issue a letter of concern.

38 5. Issue an order of censure. An order of censure is an official  
39 action against the licensee and may include a requirement for restitution of  
40 fees to a patient resulting from a violation of this chapter or board rules.

41 6. Fix a period and terms of probation best adapted to protect the  
42 public health and safety and to rehabilitate or educate the licensee. Any  
43 costs incidental to the terms of probation are at the licensee's own expense.  
44 Probation may include restrictions on the licensee's license to practice  
45 chiropractic.



- 1           1. Revocation of license to practice.
- 2           2. Suspension of license to practice.
- 3           3. Entering a decree of censure, which may require that restitution be
- 4           made to an aggrieved party.
- 5           4. Issuance of an order fixing a period and terms of probation best
- 6           adapted to protect the public health and safety and to rehabilitate the
- 7           licensed person. The order fixing a period and terms of probation may
- 8           require that restitution be made to the aggrieved party.
- 9           5. Imposition of an administrative penalty in an amount not to exceed
- 10          two thousand dollars for each violation of this chapter or rules adopted
- 11          under this chapter.
- 12          6. Imposition of a requirement for restitution of fees to the
- 13          aggrieved party.
- 14          7. Imposition of restrictions on the scope of practice.
- 15          8. Imposition of peer review and professional education requirements.
- 16          9. Imposition of community service.
- 17          B. The board may issue a letter of concern if a licensee's continuing
- 18          practices may cause the board to take disciplinary action. **THE BOARD MAY**
- 19          **ALSO ISSUE A NONDISCIPLINARY ORDER REQUIRING THE LICENSEE TO COMPLETE A**
- 20          **PRESCRIBED NUMBER OF HOURS OF CONTINUING EDUCATION IN AN AREA OR AREAS**
- 21          **PRESCRIBED BY THE BOARD TO PROVIDE THE LICENSEE WITH THE NECESSARY**
- 22          **UNDERSTANDING OF CURRENT DEVELOPMENTS, SKILLS, PROCEDURES OR TREATMENT.**
- 23          C. Failure to comply with any final order of the board, including an
- 24          order of censure or probation, is cause for suspension or revocation of a
- 25          license.
- 26          D. Except as provided in section 41-1092.08, subsection H, final
- 27          decisions of the board are subject to judicial review pursuant to title 12,
- 28          chapter 7, article 6.
- 29          E. If the board acts to modify any dentist's prescription writing
- 30          privileges, it shall immediately notify the state board of pharmacy of the
- 31          modification.
- 32          F. The board may post a notice of its suspension or revocation of a
- 33          license at the licensee's place of business. This notice shall remain posted
- 34          for sixty days. A person who removes this notice without board or court
- 35          authority before that time is guilty of a class 3 misdemeanor.
- 36          G. A licensee or certificate holder shall respond in writing to the
- 37          board within twenty days after notice of hearing is served. A licensee who
- 38          fails to answer the charges in a complaint and notice of hearing issued
- 39          pursuant to this article and title 41, chapter 6, article 10 is deemed to
- 40          admit the acts charged in the complaint and the board may revoke or suspend
- 41          the license without a hearing.

1           Sec. 4. Section 32-1451, Arizona Revised Statutes, is amended to read:  
2           32-1451. Grounds for disciplinary action; duty to report;  
3                           immunity; proceedings; board action; notice  
4                           requirements

5           A. The board on its own motion may investigate any evidence that  
6 appears to show that a doctor of medicine is or may be medically incompetent,  
7 is or may be guilty of unprofessional conduct or is or may be mentally or  
8 physically unable safely to engage in the practice of medicine. On written  
9 request of a complainant, the board shall review a complaint that has been  
10 administratively closed by the executive director and take any action it  
11 deems appropriate. Any person may, and a doctor of medicine, the Arizona  
12 medical association, a component county society of that association and any  
13 health care institution shall, report to the board any information that  
14 appears to show that a doctor of medicine is or may be medically incompetent,  
15 is or may be guilty of unprofessional conduct or is or may be mentally or  
16 physically unable safely to engage in the practice of medicine. The board or  
17 the executive director shall notify the doctor as to the content of the  
18 complaint as soon as reasonable. Any person or entity that reports or  
19 provides information to the board in good faith is not subject to an action  
20 for civil damages. If requested, the board shall not disclose the name of a  
21 person who supplies information regarding a licensee's drug or alcohol  
22 impairment. It is an act of unprofessional conduct for any doctor of  
23 medicine to fail to report as required by this section. The board shall  
24 report any health care institution that fails to report as required by this  
25 section to that institution's licensing agency.

26           B. The chief executive officer, the medical director or the medical  
27 chief of staff of a health care institution shall inform the board if the  
28 privileges of a doctor to practice in that health care institution are  
29 denied, revoked, suspended or limited because of actions by the doctor that  
30 appear to show that the doctor is or may be medically incompetent, is or may  
31 be guilty of unprofessional conduct or is or may be mentally or physically  
32 unable to safely engage in the practice of medicine, along with a general  
33 statement of the reasons, including patient chart numbers, that led the  
34 health care institution to take the action. The chief executive officer, the  
35 medical director or the medical chief of staff of a health care institution  
36 shall inform the board if a doctor under investigation resigns or if a doctor  
37 resigns in lieu of disciplinary action by the health care  
38 institution. Notification shall include a general statement of the reasons  
39 for the resignation, including patient chart numbers. The board shall inform  
40 all appropriate health care institutions in this state as defined in section  
41 36-401 and the Arizona health care cost containment system administration of  
42 a resignation, denial, revocation, suspension or limitation, and the general  
43 reason for that action, without divulging the name of the reporting health  
44 care institution. A person who reports information in good faith pursuant to  
45 this subsection is not subject to civil liability.

1 C. The board or, if delegated by the board, the executive director  
2 shall require, at the doctor's expense, any combination of mental, physical  
3 or oral or written medical competency examinations and conduct necessary  
4 investigations, including investigational interviews between representatives  
5 of the board and the doctor to fully inform itself with respect to any  
6 information filed with the board under subsection A of this section. These  
7 examinations may include biological fluid testing and other examinations  
8 known to detect the presence of alcohol or other drugs. The board or, if  
9 delegated by the board, the executive director may require the doctor, at the  
10 doctor's expense, to undergo assessment by a board approved rehabilitative,  
11 retraining or assessment program.

12 D. If the board finds, based on the information it receives under  
13 subsections A and B of this section, that the public health, safety or  
14 welfare imperatively requires emergency action, and incorporates a finding to  
15 that effect in its order, the board may restrict a license or order a summary  
16 suspension of a license pending proceedings for revocation or other  
17 action. If the board takes action pursuant to this subsection it shall also  
18 serve the licensee with a written notice that states the charges and that the  
19 licensee is entitled to a formal hearing before the board or an  
20 administrative law judge within sixty days.

21 E. If, after completing its investigation, the board finds that the  
22 information provided pursuant to subsection A of this section is not of  
23 sufficient seriousness to merit disciplinary action against the license of  
24 the doctor, the board or a board committee may take any of the following  
25 actions:

26 1. Dismiss if, in the opinion of the board, the information is without  
27 merit.

28 2. ~~Issue a nondisciplinary order requiring the licensee to complete a~~  
29 ~~prescribed number of hours of continuing medical education in an area or~~  
30 ~~areas prescribed by the board to provide the licensee with the necessary~~  
31 ~~understanding of current developments, skills, procedures or treatment~~  
32 **REQUIRE THE LICENSEE TO COMPLETE DESIGNATED CONTINUING MEDICAL EDUCATION**  
33 **COURSES.**

34 3. File an advisory letter. The licensee may file a written response  
35 with the board within thirty days after receiving the advisory letter.

36 F. If the board finds that it can take rehabilitative or disciplinary  
37 action without the presence of the doctor at a formal interview it may enter  
38 into a consent agreement with the doctor to limit or restrict the doctor's  
39 practice or to rehabilitate the doctor in order to protect the public and  
40 ensure the doctor's ability to safely engage in the practice of  
41 medicine. The board may also require the doctor to successfully complete a  
42 board approved rehabilitative, retraining or assessment program at the  
43 doctor's own expense.

1 G. The board shall not disclose the name of the person who provided  
2 information regarding a licensee's drug or alcohol impairment or the name of  
3 the person who files a complaint if that person requests anonymity.

4 H. If after completing its investigation the board believes that the  
5 information is or may be true, it may request a formal interview with the  
6 doctor. If the doctor refuses the invitation for a formal interview or  
7 accepts and the results indicate that grounds may exist for revocation or  
8 suspension of the doctor's license for more than twelve months, the board  
9 shall issue a formal complaint and order that a hearing be held pursuant to  
10 title 41, chapter 6, article 10. If after completing a formal interview the  
11 board finds that the protection of the public requires emergency action, it  
12 may order a summary suspension of the license pending formal revocation  
13 proceedings or other action authorized by this section.

14 I. If after completing the formal interview the board finds the  
15 information provided under subsection A of this section is not of sufficient  
16 seriousness to merit suspension for more than twelve months or revocation of  
17 the license, it may take the following actions:

18 1. Dismiss if, in the opinion of the board, the complaint is without  
19 merit.

20 ~~2. Issue a nondisciplinary order requiring the licensee to complete a~~  
21 ~~prescribed number of hours of continuing medical education in an area or~~  
22 ~~areas prescribed by the board to provide the licensee with the necessary~~  
23 ~~understanding of current developments, skills, procedures or treatment.~~

24 2. REQUIRE THE LICENSEE TO COMPLETE DESIGNATED CONTINUING MEDICAL  
25 EDUCATION COURSES.

26 3. File an advisory letter. The licensee may file a written response  
27 with the board within thirty days after the licensee receives the advisory  
28 letter.

29 4. Enter into an agreement with the doctor to restrict or limit the  
30 doctor's practice or professional activities or to rehabilitate, retrain or  
31 assess the doctor in order to protect the public and ensure the doctor's  
32 ability to safely engage in the practice of medicine. The board may also  
33 require the doctor to successfully complete a board approved rehabilitative,  
34 retraining or assessment program at the doctor's own expense pursuant to  
35 subsection F of this section.

36 5. File a letter of reprimand.

37 6. Issue a decree of censure. A decree of censure is an official  
38 action against the doctor's license and may include a requirement for  
39 restitution of fees to a patient resulting from violations of this chapter or  
40 rules adopted under this chapter.

41 7. Fix a period and terms of probation best adapted to protect the  
42 public health and safety and rehabilitate or educate the doctor  
43 concerned. Probation may include temporary suspension for not to exceed  
44 twelve months, restriction of the doctor's license to practice medicine, a  
45 requirement for restitution of fees to a patient or education or

1 rehabilitation at the licensee's own expense. If a licensee fails to comply  
2 with the terms of probation, the board shall serve the licensee with a  
3 written notice that states that the licensee is subject to a formal hearing  
4 based on the information considered by the board at the formal interview and  
5 any other acts or conduct alleged to be in violation of this chapter or rules  
6 adopted by the board pursuant to this chapter including noncompliance with  
7 the term of probation, a consent agreement or a stipulated agreement. A  
8 licensee shall pay the costs associated with probation monitoring each year  
9 during which the licensee is on probation. The board may adjust this amount  
10 on an annual basis. The board may allow a licensee to make payments on an  
11 installment plan if a financial hardship occurs. A licensee who does not pay  
12 these costs within thirty days after the due date prescribed by the board  
13 violates the terms of probation.

14 J. If the board finds that the information provided in subsection A of  
15 this section warrants suspension or revocation of a license issued under this  
16 chapter, it shall initiate formal proceedings pursuant to title 41, chapter  
17 6, article 10.

18 K. In a formal interview pursuant to subsection H of this section or  
19 in a hearing pursuant to subsection J of this section, the board in addition  
20 to any other action may impose a civil penalty in the amount of not less than  
21 one thousand dollars nor more than ten thousand dollars for each violation of  
22 this chapter or a rule adopted under this chapter.

23 L. An advisory letter is a public document.

24 M. Any doctor of medicine who after a formal hearing is found by the  
25 board to be guilty of unprofessional conduct, to be mentally or physically  
26 unable safely to engage in the practice of medicine or to be medically  
27 incompetent is subject to censure, probation as provided in this section,  
28 suspension of license or revocation of license or any combination of these,  
29 including a stay of action, and for a period of time or permanently and under  
30 conditions as the board deems appropriate for the protection of the public  
31 health and safety and just in the circumstance. The board may charge the  
32 costs of formal hearings to the licensee who it finds to be in violation of  
33 this chapter.

34 N. If the board acts to modify any doctor of medicine's prescription  
35 writing privileges the board shall immediately notify the state board of  
36 pharmacy of the modification.

37 O. If the board, during the course of any investigation, determines  
38 that a criminal violation may have occurred involving the delivery of health  
39 care, it shall make the evidence of violations available to the appropriate  
40 criminal justice agency for its consideration.

41 P. The board may divide into review committees of not less than three  
42 members including a public member. The committees shall review complaints  
43 not dismissed by the executive director and may take the following actions:

44 1. Dismiss the complaint if a committee determines that the complaint  
45 is without merit.



1 executive director shall notify the doctor as to the content of the complaint  
2 as soon as reasonable. Any person or entity that reports or provides  
3 information to the board in good faith is not subject to an action for civil  
4 damages. If requested, the board shall not disclose the name of a person who  
5 supplies information regarding a licensee's drug or alcohol impairment. It  
6 is an act of unprofessional conduct for any doctor of naturopathic medicine  
7 to fail to report as required by this section. The board shall report any  
8 health care institution that fails to report as required by this section to  
9 that institution's licensing agency.

10 B. The board or, if delegated by the board, the executive director  
11 shall require any combination of mental, physical or oral or written medical  
12 competency examinations and conduct necessary investigations including  
13 investigational interviews between representatives of the board and the  
14 doctor to fully inform itself with respect to any information filed with the  
15 board under this section. These examinations may include biological fluid  
16 testing and psychological or psychiatric evaluation. The board or, if  
17 delegated by the board, the executive director may require the doctor, at the  
18 doctor's expense, to undergo assessment by a board approved rehabilitative,  
19 retraining or assessment program.

20 C. If the board finds, based on the information it receives under this  
21 section, that the public health, safety or welfare imperatively requires  
22 emergency action, and incorporates a finding to that effect in its order, the  
23 board may restrict, limit or order a summary suspension of a license pending  
24 proceedings for revocation or other action. If the board takes action  
25 pursuant to this subsection it shall also serve the licensee with a written  
26 notice that states the charges and that the licensee is entitled to a formal  
27 hearing before the board or an administrative law judge.

28 D. If, after completing its investigation, the board finds that the  
29 information provided pursuant to subsection A of this section is not of  
30 sufficient seriousness to merit disciplinary action against the license of  
31 the doctor, the board may take ~~either~~ ANY of the following actions:

32 1. Dismiss if, in the opinion of the board, the information is without  
33 merit.

34 2. File a letter of concern.

35 3. **ISSUE A NONDISCIPLINARY ORDER REQUIRING THE LICENSEE TO COMPLETE A**  
36 **PRESCRIBED NUMBER OF HOURS OF CONTINUING EDUCATION IN AN AREA OR AREAS**  
37 **PRESCRIBED BY THE BOARD TO PROVIDE THE LICENSEE WITH THE NECESSARY**  
38 **UNDERSTANDING OF CURRENT DEVELOPMENTS, SKILLS, PROCEDURES OR TREATMENT.**

39 E. If the board finds that it can take rehabilitative or disciplinary  
40 action without the presence of the doctor at a formal interview, it may enter  
41 into a consent agreement with the doctor to limit or restrict the doctor's  
42 practice or to rehabilitate the doctor in order to protect the public and  
43 ensure the doctor's ability to safely engage in the practice of naturopathic  
44 medicine. The board may also require the doctor to successfully complete a  
45 board approved rehabilitative, retraining or assessment program.

1 F. If after completing its investigation the board believes that the  
2 information is or may be true, it may request a formal interview with the  
3 doctor. If the doctor refuses the invitation or accepts and the results  
4 indicate that grounds may exist for revocation or suspension of the doctor's  
5 license for more than twelve months, the board may issue a formal complaint  
6 and order that a hearing be held pursuant to title 41, chapter 6, article 10.  
7 If after completing a formal interview the board finds the information  
8 provided under this section is not of sufficient seriousness to merit  
9 suspension for more than twelve months or revocation of the license, it may  
10 take the following actions:

11 1. Dismiss if, in the opinion of the board, the complaint is without  
12 merit.

13 2. File a letter of concern.

14 3. File a letter of reprimand.

15 4. Issue a decree of censure. A decree of censure is an official  
16 action against the doctor's license and may include a requirement for  
17 restitution of fees to a patient resulting from violations of this chapter or  
18 rules adopted under this chapter.

19 5. Fix a period and terms of probation best adapted to protect the  
20 public health and safety and rehabilitate or educate the doctor concerned.  
21 Probation may include temporary license suspension for not to exceed twelve  
22 months, restriction of the doctor's license to practice naturopathic  
23 medicine, a requirement for restitution of fees to a patient or education or  
24 rehabilitation at the licensee's own expense. If a licensee fails to comply  
25 with the terms of probation, the board shall serve the licensee with a  
26 written notice that states that the licensee is subject to a formal hearing  
27 based on the information considered by the board at the formal interview and  
28 any other acts or conduct alleged to be in violation of this chapter or rules  
29 adopted by the board pursuant to this chapter including noncompliance with  
30 the terms of probation, a consent agreement or a stipulated agreement.

31 6. Enter into an agreement with the doctor to restrict or limit the  
32 doctor's practice or medical activities in order to rehabilitate, retrain or  
33 assess the doctor, protect the public and ensure the physician's ability to  
34 safely engage in the practice of naturopathic medicine. The board may also  
35 require the doctor to successfully complete a board approved rehabilitative,  
36 retraining or assessment program at the doctor's own expense pursuant to  
37 subsection E of this section.

38 7. ISSUE A NONDISCIPLINARY ORDER REQUIRING THE LICENSEE TO COMPLETE A  
39 PRESCRIBED NUMBER OF HOURS OF CONTINUING EDUCATION IN AN AREA OR AREAS  
40 PRESCRIBED BY THE BOARD TO PROVIDE THE LICENSEE WITH THE NECESSARY  
41 UNDERSTANDING OF CURRENT DEVELOPMENTS, SKILLS, PROCEDURES OR TREATMENT.

42 G. If the board finds that the information provided in an  
43 investigation warrants suspension or revocation of a license issued under  
44 this chapter, it must initiate formal proceedings pursuant to title 41,  
45 chapter 6, article 10.

1 H. Any doctor of naturopathic medicine who after a formal hearing is  
2 found by the board to be guilty of unprofessional conduct, to be mentally or  
3 physically unable to safely engage in the practice of naturopathic medicine  
4 or to be medically incompetent is subject to censure, probation as provided  
5 in this section, suspension or revocation of a license or any combination of  
6 these under any conditions as the board deems appropriate for the protection  
7 of the public health and safety and just in the circumstance. The board may  
8 charge the costs of formal hearings to the licensee who it finds to be in  
9 violation of this chapter.

10 I. If the naturopathic physicians board of medical examiners acts to  
11 modify any doctor's prescription writing privileges, it shall immediately  
12 notify the Arizona state board of pharmacy of the modification.

13 J. If the board, during the course of any investigation, determines  
14 that a criminal violation may have occurred involving the delivery of health  
15 care, it shall make the evidence of violations available to the appropriate  
16 criminal justice agency for its consideration.

17 K. The board shall deposit, pursuant to sections 35-146 and 35-147,  
18 all monies collected from civil penalties paid pursuant to this chapter in  
19 the state general fund.

20 L. Notice of a complaint and hearing is effective by a true copy of it  
21 being sent by certified mail to the doctor's last known address of record in  
22 the board's files. Notice of the complaint and hearing is complete on the  
23 date of its deposit in the mail.

24 M. The board may accept the surrender of an active license from a  
25 person who admits in writing to any of the following:

26 1. Being unable to safely engage in the practice of naturopathic  
27 medicine.

28 2. Having committed an act of unprofessional conduct.

29 3. Having violated this chapter or a board rule.

30 N. The board may administer the oath to all witnesses and shall keep a  
31 written transcript of all oral testimony submitted at the hearing and the  
32 original or a copy of all other evidence submitted. The board may waive the  
33 technical rules of evidence at any hearing conducted under this section.

34 O. Except as provided in section 41-1092.08, subsection H, an appeal  
35 to the superior court in Maricopa County may be taken from decisions of the  
36 board pursuant to title 12, chapter 7, article 6.

37 Sec. 6. Section 32-1744, Arizona Revised Statutes, is amended to read:

38 32-1744. Board investigations; duty to report violations;  
39 hearing; decision of board; informal settlement  
40 conference

41 A. The board on its own motion shall investigate any evidence that  
42 appears to show that a licensee may be guilty of a violation of section  
43 32-1743. Any person may report to the board information the person may have  
44 that appears to show that a licensee may be guilty of unprofessional conduct  
45 or of practice without regard for the safety and welfare of the public. A

1 person who reports or provides information to the board in good faith is not  
2 subject to civil damages as a result, and the name of the person reporting  
3 shall not be disclosed unless the information is necessary to conduct an  
4 investigation or is essential to disciplinary proceedings conducted pursuant  
5 to this section.

6 B. The board, its designee or the executive director shall require a  
7 licensee to provide a written response to a complaint within twenty days  
8 after the licensee receives the notification of complaint.

9 C. Except as provided in subsection E of this section, if in the  
10 opinion of the board it appears that information provided under subsection A  
11 of this section may be accurate and a violation of this chapter, the board  
12 shall request an informal interview with the licensee before proceeding to a  
13 formal hearing. If the licensee refuses an invitation for an informal  
14 interview, or if the licensee accepts the invitation and if the results of  
15 the interview indicate suspension or revocation of license may be in order, a  
16 complaint shall be issued and a formal hearing held pursuant to title 41,  
17 chapter 6, article 10. If at the informal interview the board finds the  
18 information provided under subsection A of this section is accurate but not  
19 of sufficient seriousness to merit suspension exceeding thirty days or  
20 revocation of the license, it may take any or all of the following actions:

21 1. Issue a decree of censure or written reprimand.

22 2. Fix a period and terms of probation best adapted to protect the  
23 public health and safety and rehabilitate the licensee. Probation may  
24 include a requirement for a refund of fees and charges to professional  
25 services clients resulting from services performed in violation of this  
26 chapter or rules adopted pursuant to this chapter, restriction of a license  
27 to practice or temporary suspension not to exceed thirty days. Failure to  
28 comply with probation is cause for filing a complaint and holding a formal  
29 hearing pursuant to title 41, chapter 6, article 10.

30 3. Impose a civil penalty of not more than one thousand dollars for  
31 each violation of this chapter.

32 4. ISSUE A NONDISCIPLINARY ORDER REQUIRING THE LICENSEE TO COMPLETE A  
33 PRESCRIBED NUMBER OF HOURS OF CONTINUING EDUCATION IN AN AREA OR AREAS  
34 PRESCRIBED BY THE BOARD TO PROVIDE THE LICENSEE WITH THE NECESSARY  
35 UNDERSTANDING OF CURRENT DEVELOPMENTS, SKILLS, PROCEDURES OR TREATMENT.

36 D. If the board determines that a reasonable basis exists to believe  
37 that a violation of this chapter or rules adopted pursuant to this chapter  
38 has occurred and the violation is not sufficiently serious to warrant  
39 disciplinary action, it may send a letter of concern to the licensee. The  
40 letter of concern shall advise the licensee of the possible violation and the  
41 board's decision not to initiate proceedings. If violations occur after the  
42 board sends a letter of concern, the board may initiate proceedings on all  
43 violations, including the violation that was the subject of the letter of  
44 concern.

1 E. If in the opinion of the board it appears that information provided  
2 under subsection A of this section may be accurate, the board may issue a  
3 complaint and hold a formal hearing pursuant to title 41, chapter 6, article  
4 10 without first holding an informal interview if the probable violation  
5 involves one or more of the following:

- 6 1. Gross negligence.
- 7 2. Fraud, forgery, unsworn falsification, false swearing or perjury.
- 8 3. Three or more repeated offenses.
- 9 4. Conviction of a felony.
- 10 5. Conviction of an offense involving moral turpitude.
- 11 6. Incompetence.
- 12 7. Failing to comply with a board order or consent agreement.
- 13 8. Wilfully and without legal justification failing to furnish in a  
14 timely manner information necessary for the board to conduct an investigation  
15 under this chapter that has been requested or subpoenaed by the board.

16 F. The board shall serve on the licensee a notice fully setting forth  
17 the conduct or inability concerned and returnable at a hearing to be held  
18 before the board or an administrative law judge in not less than thirty days,  
19 stating the time and place of the hearing.

20 G. The board may require a mental and physical examination and make an  
21 investigation, including, if necessary, the issuance of subpoenas, the  
22 appointment of advisory committees, the employment of expert witnesses, the  
23 taking of depositions or otherwise, as may be required fully to inform itself  
24 with respect to the complaint.

25 H. A person may file a motion with the board for an expedited hearing  
26 pursuant to section 41-1092.05.

27 I. If the licensee wishes to be present at the hearing in person or by  
28 representation, or both, the licensee shall file with the board an answer to  
29 the charges in the complaint. The answer shall be in writing, verified under  
30 oath and filed within twenty days after service of the summons and complaint.

31 J. At the hearing held in compliance with subsection F of this  
32 section, a licensee may be present in person together with any counsel and  
33 witnesses the licensee chooses.

34 K. The board shall issue subpoenas for witnesses it may need and, at  
35 the respondent's expense, for witnesses the respondent may request. All  
36 provisions of law compelling a person under subpoena to testify are  
37 applicable to a hearing held pursuant to this section.

38 L. The board shall serve every notice or decision under this article  
39 by any method reasonably calculated to effect actual notice on the board and  
40 every other party to the action to the party's last address of record with  
41 the board. Each party shall inform the board of any change of address within  
42 five days after the change.

43 M. A licensee who, after a hearing, is found to be guilty by the board  
44 of a violation of this chapter is subject to censure, probation or civil  
45 penalty as provided in subsection C of this section, suspension of license or

1 revocation of license, or any combination of these, and for the period of  
2 time or permanently and under the conditions the board deems appropriate for  
3 the protection of the public health and safety and just in the  
4 circumstances. The board may charge the costs of formal hearings to the  
5 licensee who is in violation of this chapter.

6 N. The board shall issue a written decision within twenty days after  
7 the hearing is concluded. The written decision shall contain a concise  
8 explanation of the reasons supporting the decision. The board shall serve a  
9 copy of the decision on the licensee. On the licensee's request, the board  
10 shall also transmit to the licensee the record of the hearing.

11 O. Except as provided in this subsection, all materials, documents and  
12 evidence associated with a pending or resolved complaint or investigation are  
13 confidential and are not public records. The following materials, documents  
14 and evidence are not confidential and are public records if they are related  
15 to resolved complaints and comply with subsection A of this section:

- 16 1. The complaint.
- 17 2. The response and any rebuttal statements submitted by the licensee.
- 18 3. Written or recorded board discussions of the complaint.
- 19 4. Written reports of an investigation of a complaint.
- 20 5. Disposition of the complaint, including any written comments of the

21 board.  
22 P. This section or any other law making communications between a  
23 licensee and the licensee's patient a privileged communication does not apply  
24 to investigations or proceedings conducted pursuant to this chapter. The  
25 board and its employees, agents and representatives shall keep in confidence  
26 the names of any patients whose records are reviewed during the course of  
27 investigations and proceedings pursuant to this chapter.

28 Q. Any action of the board shall be included in the minutes of the  
29 meeting at which the action is taken, including any determination by the  
30 board not to proceed under this section. The person reporting information to  
31 the board shall receive a copy of any final decision.

32 R. Pursuant to sections 35-146 and 35-147, the board shall deposit  
33 civil penalties collected pursuant to this chapter in the state general fund.

34 S. A licensee who is the subject of a disciplinary action may request  
35 an informal settlement conference. The licensee must submit a request for an  
36 informal settlement conference to the board in writing. The board shall hold  
37 an informal settlement conference within fifteen days after it receives a  
38 request to do so from the licensee. Only a person with the authority to act  
39 on behalf of the board may represent the board at the informal settlement  
40 conference. The board representative shall notify the licensee in writing  
41 that any written or oral statement made by the licensee at the informal  
42 settlement conference, including statements for the purpose of settlement  
43 negotiations, is inadmissible in any subsequent hearing. A licensee who  
44 participates in an informal settlement conference waives the right to object

1 to the participation of the board representative in the final administrative  
2 decision.

3 Sec. 7. Section 32-1855, Arizona Revised Statutes, is amended to read:  
4 32-1855. Disciplinary action; duty to report; hearing; notice;  
5 independent medical examinations; surrender of  
6 license

7 A. The board on its own motion may investigate any information that  
8 appears to show that an osteopathic physician and surgeon is or may be guilty  
9 of unprofessional conduct or is or may be mentally or physically unable  
10 safely to engage in the practice of medicine. Any osteopathic physician or  
11 surgeon or the Arizona osteopathic medical association or any health care  
12 institution as defined in section 36-401 shall, and any other person may,  
13 report to the board any information ~~such~~ THE physician or surgeon,  
14 association, health care institution or other person may have that appears to  
15 show that an osteopathic physician and surgeon is or may be guilty of  
16 unprofessional conduct or is or may be mentally or physically unable safely  
17 to engage in the practice of medicine. The board shall notify the doctor  
18 about whom information has been received as to the content of the information  
19 as soon as reasonable after receiving the information. Any person who  
20 reports or provides information to the board in good faith is not subject to  
21 civil damages as a result of that action. If requested the board shall not  
22 disclose the informant's name unless it is essential to the disciplinary  
23 proceedings conducted pursuant to this section. It is an act of  
24 unprofessional conduct for any osteopathic physician or surgeon to fail to  
25 report as required by this section. The board shall report any health care  
26 institution that fails to report as required by this section to that  
27 institution's licensing agency. A person who reports information in good  
28 faith pursuant to this subsection is not subject to civil liability.

29 B. The board may require a physician under investigation pursuant to  
30 subsection A of this section to be interviewed by the board or its  
31 representatives. The board or the executive director may require a licensee  
32 who is under investigation pursuant to subsection A of this section to  
33 undergo at the licensee's expense any combination of medical, physical or  
34 mental examinations the board finds necessary to determine the physician's  
35 competence.

36 C. If the board finds, based on the information it received under  
37 subsections A and B of this section, that the public health, safety or  
38 welfare imperatively requires emergency action, and incorporates a finding to  
39 that effect in its order, the board may order a summary suspension of a  
40 license pending proceedings for revocation or other action. If an order of  
41 summary suspension is issued, the licensee shall also be served with a  
42 written notice of complaint and formal hearing setting forth the charges made  
43 against the licensee and is entitled to a formal hearing on the charges  
44 pursuant to title 41, chapter 6, article 10. Formal proceedings shall be  
45 promptly instituted and determined.

1 D. If, after completing its investigation, the board finds that the  
2 information provided pursuant to this section is not of sufficient  
3 seriousness to merit direct action against the physician's license, it may  
4 take any combination of the following actions:

5 1. Dismiss if, in the opinion of the board, the information is without  
6 merit.

7 2. File a letter of concern.

8 3. In addition to the requirements of section 32-1825, Require  
9 continuing medical education on subjects and within a time period determined  
10 by the board.

11 4. ISSUE A NONDISCIPLINARY ORDER REQUIRING THE LICENSEE TO COMPLETE A  
12 PRESCRIBED NUMBER OF HOURS OF CONTINUING EDUCATION IN AN AREA OR AREAS  
13 PRESCRIBED BY THE BOARD TO PROVIDE THE LICENSEE WITH THE NECESSARY  
14 UNDERSTANDING OF CURRENT DEVELOPMENTS, SKILLS, PROCEDURES OR TREATMENT.

15 E. If, in the opinion of the board, it appears information provided  
16 pursuant to this section is or may be true, the board may request an  
17 investigative hearing with the physician concerned. At an investigative  
18 hearing the board may receive and consider sworn statements of persons who  
19 may be called as witnesses in a formal hearing and other pertinent documents.  
20 Legal counsel may be present and participate in the meeting. If the  
21 physician refuses the request or if the physician accepts the request and the  
22 results of the investigative hearing indicate suspension of more than twelve  
23 months or revocation of the license may be in order, a complaint shall be  
24 issued and an administrative hearing shall be held pursuant to title 41,  
25 chapter 6, article 10. If, after the investigative hearing and a mental,  
26 physical or medical competence examination as the board deems necessary, the  
27 board finds the information provided pursuant to this section to be true but  
28 not of sufficient seriousness to merit suspension or revocation of the  
29 license, it may take any of the following actions:

30 1. Dismiss if, in the opinion of the board, the information is without  
31 merit.

32 2. File a letter of concern.

33 3. In addition to the requirements of section 32-1825, require  
34 continuing medical education on subjects and within a time period determined  
35 by the board.

36 4. Issue a decree of censure, which constitutes an official action  
37 against a physician's license.

38 5. Fix a period and terms of probation best adapted to protect the  
39 public health and safety and rehabilitate or educate the physician concerned.  
40 Any costs incidental to the terms of probation are at the physician's own  
41 expense.

42 6. Restrict or limit the physician's practice in a manner and for a  
43 time determined by the board.

44 7. Suspend the physician's license for not more than twelve months.

1           8. Impose a civil penalty of not to exceed five hundred dollars for  
2 each violation of this chapter.

3           9. **ISSUE A NONDISCIPLINARY ORDER REQUIRING THE LICENSEE TO COMPLETE A**  
4 **PRESCRIBED NUMBER OF HOURS OF CONTINUING EDUCATION IN AN AREA OR AREAS**  
5 **PRESCRIBED BY THE BOARD TO PROVIDE THE LICENSEE WITH THE NECESSARY**  
6 **UNDERSTANDING OF CURRENT DEVELOPMENTS, SKILLS, PROCEDURES OR TREATMENT.**

7           F. If, in the opinion of the board, it appears the charge is of such  
8 magnitude as to warrant suspension for more than twelve months or revocation  
9 of the license, the board shall immediately initiate formal revocation or  
10 suspension proceedings pursuant to title 41, chapter 6, article 10. The  
11 board shall notify a licensee of a complaint and hearing by certified mail  
12 addressed to the licensee's last known address on record in the board's  
13 files.

14           G. If the physician wishes to be present at the investigative or  
15 administrative hearing in person or by representation, or both, the physician  
16 shall file with the board an answer to the charges in the complaint. The  
17 answer shall be in writing, verified under oath and filed within twenty days  
18 after service of the summons and complaint.

19           H. A physician who complies with subsection G of this section may be  
20 present at the hearing in person with counsel and witnesses.

21           I. A physician who, after an investigative or administrative hearing,  
22 is found to be guilty of unprofessional conduct or is found to be mentally or  
23 physically unable safely to engage in the practice of osteopathic medicine is  
24 subject to any combination of censure, probation, suspension of license,  
25 revocation of license, an order to return patient fees, imposition of hearing  
26 costs, imposition of a civil penalty of not to exceed five hundred dollars  
27 for each violation for ~~such~~ A period of time, or permanently, and under  
28 conditions the board deems appropriate for the protection of the public  
29 health and safety and just in the circumstances. The board may charge the  
30 costs of an investigative or administrative hearing to the licensee if  
31 pursuant to that hearing the board determines that the licensee violated this  
32 chapter or board rules.

33           J. If the board acts to modify a physician's prescription writing  
34 privileges, it shall immediately notify the state board of pharmacy and the  
35 federal drug enforcement administration in the United States department of  
36 justice of the modification.

37           K. The board shall report allegations of evidence of criminal  
38 wrongdoing to the appropriate criminal justice agency.

39           L. Notice of a complaint and administrative hearing is effective when  
40 a true copy of the notice is sent by certified mail to the licensee's last  
41 known address of record in the board's files and is complete on the date of  
42 its deposit in the mail. The board shall hold an administrative hearing  
43 within one hundred twenty days after that date.

1 M. The board may accept the surrender of an active license from a  
2 licensee who admits in writing to having committed an act of unprofessional  
3 conduct or to having violated this chapter or board rules.

4 Sec. 8. Section 32-2045, Arizona Revised Statutes, is amended to read:  
5 32-2045. Investigative powers; emergency action

6 A. To enforce this chapter the board may:

7 1. Receive complaints filed against licensees or certificate holders  
8 and conduct a timely investigation.

9 2. Conduct an investigation at any time and on its own initiative  
10 without receipt of a written complaint if the board has reason to believe  
11 that there may be a violation of this chapter.

12 3. Issue subpoenas to compel the attendance of any witness or the  
13 production of any documentation relative to a case.

14 4. Take emergency action ordering the summary suspension of a license  
15 or certificate or the restriction of the licensee's practice or certificate  
16 holder's employment pending proceedings by the board.

17 5. Require a licensee or certificate holder to be examined in order to  
18 determine the licensee's or certificate holder's mental, physical or  
19 professional competence to practice or work in the field of physical therapy.

20 B. If the board finds that the information received in a complaint or  
21 an investigation is not of sufficient seriousness to merit direct action  
22 against the licensee or certificate holder it may take either of the  
23 following actions:

24 1. Dismiss the complaint if the board believes the information or  
25 complaint is without merit.

26 2. Issue an advisory letter. The issuance of an advisory letter is a  
27 nondisciplinary action to notify a licensee or certificate holder that, while  
28 there is not sufficient evidence to merit disciplinary action, the board  
29 believes that the licensee or certificate holder should be educated about the  
30 requirements of this chapter and board rules. An advisory letter is a public  
31 document and may be used in future disciplinary actions against a licensee or  
32 certificate holder.

33 3. ISSUE A NONDISCIPLINARY ORDER REQUIRING THE LICENSEE OR CERTIFICATE  
34 HOLDER TO COMPLETE A PRESCRIBED NUMBER OF HOURS OF CONTINUING EDUCATION IN AN  
35 AREA OR AREAS PRESCRIBED BY THE BOARD TO PROVIDE THE LICENSEE OR CERTIFICATE  
36 HOLDER WITH THE NECESSARY UNDERSTANDING OF CURRENT STANDARDS, SKILLS,  
37 PROCEDURES OR TREATMENT.

38 C. The board shall notify a licensee or certificate holder of a  
39 complaint and the nature of the complaint within ninety days after receiving  
40 the complaint.

41 D. Any person may submit a complaint regarding any licensee,  
42 certificate holder or other person potentially in violation of this chapter.  
43 Confidentiality shall be maintained subject to law.

44 E. The board shall keep confidential all information relating to the  
45 receipt and investigation of complaints filed against licensees and

1 certificate holders until the information becomes public record or as  
2 required by law.

3 Sec. 9. Section 32-2081, Arizona Revised Statutes, is amended to read:  
4 32-2081. Grounds for disciplinary action; duty to report;  
5 immunity; proceedings; board action; notice  
6 requirements; civil penalty

7 A. The board, on its own motion, may investigate evidence that appears  
8 to show that a psychologist is psychologically incompetent, guilty of  
9 unprofessional conduct or mentally or physically unable to safely engage in  
10 the practice of psychology. A health care institution shall, and any other  
11 person may, report to the board information that appears to show that a  
12 psychologist is psychologically incompetent, guilty of unprofessional conduct  
13 or mentally or physically unable to safely engage in the practice of  
14 psychology. The board shall notify the psychologist about whom information  
15 has been received as to the content of the information within one hundred  
16 twenty days of receiving the information. A person who reports or provides  
17 information to the board in good faith is not subject to an action for civil  
18 damages. The board, if requested, shall not disclose the name of the person  
19 providing information unless this information is essential to proceedings  
20 conducted pursuant to this section. The board shall report a health care  
21 institution that fails to report as required by this section to the  
22 institution's licensing agency.

23 B. A health care institution shall inform the board ~~when~~ IF the  
24 privileges of a psychologist to practice in that institution are denied,  
25 revoked, suspended or limited because of actions by the psychologist that  
26 appear to show that that person is psychologically incompetent, guilty of  
27 unprofessional conduct or mentally or physically unable to safely engage in  
28 the practice of psychology, along with a general statement of the reasons  
29 that led the health care institution to take this action. A health care  
30 institution shall inform the board if a psychologist under investigation  
31 resigns the psychologist's privileges or if a psychologist resigns in lieu of  
32 disciplinary action by the health care institution. Notification shall  
33 include a general statement of the reasons for the resignation.

34 C. The board may require the licensee to undergo any combination of  
35 mental, physical or psychological competence examinations at the licensee's  
36 expense and shall conduct investigations necessary to determine the  
37 competence and conduct of the licensee.

38 D. The chairman of the board shall appoint a complaint screening  
39 committee of not less than three members of the board including a public  
40 member. The complaint screening committee is subject to open meeting  
41 requirements pursuant to title 38, chapter 3, article 3.1. The complaint  
42 screening committee shall review all complaints, and based on the information  
43 provided pursuant to subsection A or B of this section may take either of the  
44 following actions:

1           1. Dismiss the complaint if the committee determines that the  
2 complaint is without merit. Complaints dismissed by the complaint screening  
3 committee shall not be disclosed in response to a telephone inquiry or placed  
4 on the board's web site.

5           2. Refer the complaint to the full board for further review and  
6 action.

7           E. If the board finds, based on the information it receives under  
8 subsection A or B of this section, that the public health, safety or welfare  
9 requires emergency action, the board may order a summary suspension of a  
10 license pending proceedings for revocation or other action. If the board  
11 issues this order, it shall serve the licensee with a written notice of  
12 complaint and formal hearing pursuant to title 41, chapter 6, article 10,  
13 setting forth the charges made against the licensee and the licensee's right  
14 to a formal hearing before the board or an administrative law judge within  
15 sixty days.

16           F. If the board finds that the information provided pursuant to  
17 subsection A or B of this section is not of sufficient seriousness to merit  
18 direct action against the licensee, it may take ~~either~~ ANY of the following  
19 actions:

20           1. Dismiss if the board believes the information is without merit.

21           2. File a letter of concern.

22           3. **ISSUE A NONDISCIPLINARY ORDER REQUIRING THE LICENSEE TO COMPLETE A**  
23 **PRESCRIBED NUMBER OF HOURS OF CONTINUING EDUCATION IN AN AREA OR AREAS**  
24 **PRESCRIBED BY THE BOARD TO PROVIDE THE LICENSEE WITH THE NECESSARY**  
25 **UNDERSTANDING OF CURRENT DEVELOPMENTS, SKILLS, PROCEDURES OR TREATMENT.**

26           G. If the board believes the information provided pursuant to  
27 subsection A or B of this section is or may be true, it may request an  
28 informal interview with the psychologist. If the licensee refuses to be  
29 interviewed or if pursuant to an interview the board determines that cause  
30 may exist to revoke or suspend the license, it shall issue a formal complaint  
31 and hold a hearing pursuant to title 41, chapter 6, article 10. If as a  
32 result of an informal interview or a hearing the board determines that the  
33 facts do not warrant revocation or suspension of the license, it may take any  
34 of the following actions:

35           1. Dismiss if the board believes the information is without merit.

36           2. File a letter of concern.

37           3. Issue a decree of censure.

38           4. Fix a period and terms of probation best adapted to protect the  
39 public health and safety and to rehabilitate or educate the  
40 psychologist. Probation may include temporary suspension for not to exceed  
41 twelve months, restriction of the license or restitution of fees to a client  
42 resulting from violations of this chapter. If a licensee fails to comply  
43 with a term of probation the board may file a complaint and notice of hearing  
44 pursuant to title 41, chapter 6, article 10 and take further disciplinary  
45 action.

1           5. Enter into an agreement with the licensee to restrict or limit the  
2 licensee's practice or activities in order to rehabilitate the psychologist,  
3 protect the public and ensure the psychologist's ability to safely engage in  
4 the practice of psychology.

5           6. **ISSUE A NONDISCIPLINARY ORDER REQUIRING THE LICENSEE TO COMPLETE A**  
6 **PRESCRIBED NUMBER OF HOURS OF CONTINUING EDUCATION IN AN AREA OR AREAS**  
7 **PRESCRIBED BY THE BOARD TO PROVIDE THE LICENSEE WITH THE NECESSARY**  
8 **UNDERSTANDING OF CURRENT DEVELOPMENTS, SKILLS, PROCEDURES OR TREATMENT.**

9           H. If the board finds that the information provided pursuant to  
10 subsection A or B of this section warrants suspension or revocation of a  
11 license, it shall hold a hearing pursuant to title 41, chapter 6, article  
12 10. Notice of a complaint and hearing is fully effective by mailing a true  
13 copy to the licensee's last known address of record in the board's  
14 files. Notice is complete at the time of its deposit in the mail.

15           I. The board may impose a civil penalty of at least three hundred  
16 dollars but not more than three thousand dollars for each violation of this  
17 chapter or a rule adopted under this chapter. The board shall deposit,  
18 pursuant to sections 35-146 and 35-147, all monies it collects from civil  
19 penalties pursuant to this subsection in the state general fund.

20           J. If the board determines after a hearing that a licensee has  
21 committed an act of unprofessional conduct, is mentally or physically unable  
22 to safely engage in the practice of psychology or is psychologically  
23 incompetent, it may do any of the following in any combination and for any  
24 period of time it determines necessary:

- 25           1. Suspend or revoke the license.
- 26           2. Censure the licensee.
- 27           3. Place the licensee on probation.

28           K. A licensee may submit a written response to the board within thirty  
29 days after receiving a letter of concern. The response is a public document  
30 and shall be placed in the licensee's file.

31           L. A letter of concern is a public document and may be used in future  
32 disciplinary actions against a psychologist. A decree of censure is an  
33 official action against the psychologist's license and may include a  
34 requirement that the licensee return fees to a client.

35           M. Except as provided in section 41-1092.08, subsection H, a person  
36 may appeal a final decision made pursuant to this section to the superior  
37 court pursuant to title 12, chapter 7, article 6.

38           N. If during the course of an investigation the board determines that  
39 a criminal violation may have occurred involving the delivery of  
40 psychological services it shall inform the appropriate criminal justice  
41 agency.

1           Sec. 10. Section 32-2234, Arizona Revised Statutes, is amended to  
2 read:

3           32-2234. Informal and formal hearings; censure or probation;  
4                           notice; consent agreements; rehearing; judicial  
5                           review

6           A. If the board receives information indicating that a veterinarian  
7 may have engaged in unprofessional or dishonorable conduct, and if it appears  
8 after investigation that the information may be true, the board may issue a  
9 notice of formal hearing or the board may request an informal interview with  
10 the veterinarian. If the veterinarian refuses the interview, and other  
11 evidence indicates suspension or revocation of the veterinarian's license may  
12 be in order, or if the veterinarian accepts and the results of the interview  
13 indicate suspension or revocation of the veterinarian's license may be in  
14 order, the board shall issue a notice of formal hearing and proceed pursuant  
15 to title 41, chapter 6, article 10. If the veterinarian refuses the  
16 interview, and other evidence relating to the veterinarian's professional  
17 competence indicates that disciplinary action should be taken other than  
18 suspension or revocation of the veterinarian's license, or if the  
19 veterinarian accepts the informal interview and the informal interview and  
20 other evidence relating to the veterinarian's professional competence  
21 indicate that disciplinary action should be taken other than suspension or  
22 revocation of the veterinarian's license, the board may take any or all of  
23 the following actions:

24           1. Issue a decree of censure.

25           2. Fix ~~such~~ A period and terms of probation as are best adapted to  
26 protect the public and rehabilitate or educate the veterinarian. The terms  
27 of probation may include temporary suspension, for not to exceed thirty days,  
28 or restriction of the veterinarian's license to practice. The failure to  
29 comply with any term of the probation is cause to consider the entire case  
30 plus any other alleged violations of this chapter at a formal hearing  
31 pursuant to title 41, chapter 6, article 10.

32           3. Impose a civil penalty of not to exceed one thousand dollars per  
33 violation.

34           B. If, as a result of information ascertained during an investigation,  
35 informal interview or formal hearing of a veterinarian, the board has concern  
36 for the veterinarian's conduct but has not found the veterinarian's conduct  
37 in violation of section 32-2232, the board in its discretion may issue a  
38 letter of concern to the veterinarian regarding the veterinarian's conduct **OR**  
39 **ISSUE A NONDISCIPLINARY ORDER REQUIRING THE LICENSEE TO COMPLETE A PRESCRIBED**  
40 **NUMBER OF HOURS OF CONTINUING EDUCATION IN AN AREA OR AREAS PRESCRIBED BY THE**  
41 **BOARD TO PROVIDE THE LICENSEE WITH THE NECESSARY UNDERSTANDING OF CURRENT**  
42 **DEVELOPMENTS, SKILLS, PROCEDURES OR TREATMENT.**

43           C. Notwithstanding subsection A of this section, the board may enter  
44 into a consent agreement with a veterinarian either before or after  
45 conducting an informal interview. Pursuant to a consent agreement, the board

1 may take any of the disciplinary actions listed in subsection A, paragraphs  
2 1, 2 and 3 of this section or may act to otherwise limit or restrict the  
3 veterinarian's practice or to rehabilitate the veterinarian.

4 D. If the board finds, based on information it receives pursuant to  
5 this section, that public or animal health, safety or welfare requires  
6 emergency action, and incorporates a finding that emergency action is  
7 necessary in its order, the board may order summary suspension of a license  
8 pending proceedings for revocation or other action. If the board orders a  
9 summary suspension, the board shall serve the licensee with a written notice  
10 that states the charges and that the licensee is entitled to a formal hearing  
11 before the board or an administrative law judge within sixty days pursuant to  
12 title 41, chapter 6, article 10.

13 E. Before a permit or license may be revoked or suspended for any  
14 cause provided by section 32-2233, other than by terms of probation, the  
15 board must serve notice and conduct a hearing in the manner prescribed by  
16 title 41, chapter 6, article 10.

17 F. After service of notice of the decision of the board suspending or  
18 revoking a license, censuring a licensee, placing a licensee on probation or  
19 dismissing the complaint, the licensee may apply for a rehearing or review by  
20 filing a motion pursuant to title 41, chapter 6, article 10. The filing of a  
21 motion for rehearing shall be a condition precedent to the right of appeal  
22 provided by this section. The filing of a motion for rehearing shall suspend  
23 the operation of the board's action in suspending or revoking a license or  
24 censuring or placing a licensee on probation and shall allow the licensee to  
25 continue to practice as a veterinarian pending denial or granting of the  
26 motion and pending the decision of the board ~~upon~~ ON rehearing if the motion  
27 is granted. The board may also grant a rehearing on its own motion, if it  
28 finds newly discovered evidence or any other reason justifying a  
29 reconsideration of the matter.

30 G. Except as provided in section 41-1092.08, subsection H, any party  
31 aggrieved by a final order or decision of the board may appeal to the  
32 superior court pursuant to title 12, chapter 7, article 6.

33 H. If the state veterinary medical examining board acts to modify any  
34 veterinarian's prescription writing privileges, it shall immediately notify  
35 the Arizona state board of pharmacy of the modification.

36 I. All notices ~~which~~ THAT the board is required to provide to any  
37 person under this chapter are fully effective by personal service or by  
38 mailing a true copy of the notice by certified, return receipt mail addressed  
39 to the person's last known address of record in the board's files. Notice by  
40 mail is complete at the time of its deposit in the mail. Service on any  
41 person represented in a matter by an attorney is complete when the notice is  
42 sent to the attorney at the last known address of record in the board's  
43 files.

1 J. The board shall retain all complaint files for at least ten years  
2 and shall retain all complaint files in which disciplinary action was taken  
3 for at least twenty-five years.

4 Sec. 11. Section 32-2551, Arizona Revised Statutes, is amended to  
5 read:

6 32-2551. Grounds for disciplinary action; duty to report;  
7 immunity; proceedings; board action; notice; civil  
8 penalty

9 A. The board on its own motion may investigate any evidence that  
10 appears to show that a physician assistant is or may be medically  
11 incompetent, is or may be guilty of unprofessional conduct or is or may be  
12 mentally or physically unable to carry out approved health care tasks. Any  
13 physician, physician assistant or health care institution as defined in  
14 section 36-401 shall, and any other person may, report to the board any  
15 information the physician, physician assistant, health care institution or  
16 other person has that appears to show that a physician assistant is or may be  
17 medically incompetent, is or may be guilty of unprofessional conduct or is or  
18 may be mentally or physically unable to carry out approved health care tasks.  
19 The board or the executive director shall notify the physician assistant and  
20 the approved supervising physician of the content of the reported information  
21 in writing within one hundred twenty days of its receipt of the information.  
22 Any physician, physician assistant, health care institution or other person  
23 that reports or provides information to the board in good faith is not  
24 subject to an action for civil damages as a result of reporting or providing  
25 information, and, if requested, the name of the reporter shall not be  
26 disclosed unless the information is essential to proceedings conducted  
27 pursuant to this section.

28 B. The board or, if delegated by the board, the executive director may  
29 require a mental, physical or medical competency examination or any  
30 combination of those examinations or may make investigations including  
31 investigational interviews between representatives of the board and the  
32 physician assistant and the supervising physician as it deems necessary to  
33 fully inform itself with respect to any information reported pursuant to  
34 subsection A of this section. These examinations may include biological  
35 fluid testing and other examinations known to detect the presence of alcohol  
36 or other drugs. The board or, if delegated by the board, the executive  
37 director may require the physician assistant, at the physician assistant's  
38 expense, to undergo assessment by a board approved rehabilitative, retraining  
39 or assessment program.

40 C. If the board finds, based on the information it receives under  
41 subsections A and B of this section, that the public safety imperatively  
42 requires emergency action, and incorporates a finding to that effect in its  
43 order, the board may restrict a license or order a summary suspension of a  
44 license pending proceedings for revocation or other action. If the board  
45 acts pursuant to this subsection, the physician assistant shall also be

1 served with a written notice of complaint and formal hearing, setting forth  
2 the charges, and is entitled to a formal hearing before the board or an  
3 administrative law judge on the charges within sixty days pursuant to title  
4 41, chapter 6, article 10.

5 D. If, after completing its investigation, the board finds that the  
6 information provided pursuant to subsection A of this section is not of  
7 sufficient seriousness to merit disciplinary action against the physician  
8 assistant's license, it may take the following actions:

9 1. Dismiss if, in the opinion of the board, the complaint is without  
10 merit.

11 2. File an advisory letter. The licensee may file a written response  
12 with the board within thirty days after receiving the advisory letter.

13 3. REQUIRE THE LICENSEE TO COMPLETE DESIGNATED CONTINUING MEDICAL  
14 EDUCATION COURSES.

15 E. If the board finds that it can take rehabilitative or disciplinary  
16 action without the presence of the physician assistant at a formal interview  
17 it may enter into a consent agreement with the physician assistant to limit  
18 or restrict the physician assistant's practice or to rehabilitate the  
19 physician assistant, protect the public and ensure the physician assistant's  
20 ability to safely practice. The board may also require the physician  
21 assistant to successfully complete a board approved rehabilitative,  
22 retraining or assessment program at the physician assistant's own expense.

23 F. The board shall not disclose the name of the person who provided  
24 the information regarding a licensee's drug or alcohol impairment or the name  
25 of the person who files a complaint if that person requests anonymity.

26 G. If, after completing its investigation, the board believes that the  
27 information is or may be true and that the information may be of sufficient  
28 seriousness to merit direct action against the physician assistant's license,  
29 it may request a formal interview with the physician assistant and the  
30 supervising physician. If the physician assistant refuses the invitation for  
31 a formal interview, the board may issue a formal complaint and order that a  
32 hearing be held pursuant to title 41, chapter 6, article 10. The board shall  
33 notify the physician assistant in writing of the time, date and place of the  
34 formal interview at least twenty days before the interview. The notice shall  
35 include the right to be represented by counsel and shall fully set forth the  
36 conduct or matters to be discussed.

37 H. After the formal interview, the board may take the following  
38 actions:

39 1. Dismiss if, in the opinion of the board, the information is without  
40 merit.

41 2. File an advisory letter. The licensee may file a written response  
42 with the board within thirty days after receiving the advisory letter.

43 3. Enter into a stipulation with the physician assistant to restrict  
44 or limit the physician assistant's practice or medical activities or to  
45 rehabilitate, retrain or assess the physician assistant, in order to protect

1 the public and ensure the physician assistant's ability to safely perform  
2 health care tasks. The board may also require the physician assistant to  
3 successfully complete a board approved rehabilitative, retraining or  
4 assessment program at the physician assistant's own expense as prescribed in  
5 subsection E of this section.

6 4. File a letter of reprimand.

7 5. Issue a decree of censure. A decree of censure is a disciplinary  
8 action against the physician assistant's license and may include a  
9 requirement for restitution of fees to a patient resulting from violations of  
10 this chapter or rules adopted under this chapter.

11 6. Fix a period and terms of probation best adapted to protect the  
12 public health and safety and rehabilitate or educate the physician  
13 assistant. Failure to comply with any terms of probation is cause for  
14 initiating formal proceedings pursuant to title 41, chapter 6, article  
15 10. Probation may include:

16 (a) Restrictions on the health care tasks the physician assistant may  
17 perform.

18 (b) Temporary suspension for not to exceed twelve months.

19 (c) Restitution of patient fees.

20 (d) Education or rehabilitation at the licensee's own expense.

21 7. REQUIRE THE LICENSEE TO COMPLETE DESIGNATED CONTINUING MEDICAL  
22 EDUCATION COURSES.

23 I. If the board finds that the information provided pursuant to  
24 subsection A of this section warrants suspension or revocation of a physician  
25 assistant's license, it shall immediately initiate formal proceedings for the  
26 suspension or revocation of the license as provided in title 41, chapter 6,  
27 article 10. The notice of complaint and hearing is fully effective by  
28 mailing a true copy of the notice of complaint and hearing by certified mail  
29 addressed to the physician assistant's last known address of record in the  
30 board's files. The notice of complaint and hearing is complete at the time  
31 of its deposit in the mail.

32 J. A physician assistant who after a formal hearing pursuant to title  
33 41, chapter 6, article 10 is found to be medically incompetent, guilty of  
34 unprofessional conduct or mentally or physically unable to safely carry out  
35 the physician assistant's approved health care tasks, or any combination of  
36 these, is subject to censure, probation, suspension or revocation, or any  
37 combination of these, for a period of time or permanently and under  
38 conditions the board deems appropriate for the protection of the public  
39 health and safety.

40 K. In a formal interview pursuant to subsection G of this section or  
41 in a hearing pursuant to subsection I of this section, the board in addition  
42 to any other action may impose a civil penalty in the amount of not less than  
43 three hundred dollars nor more than ten thousand dollars for each violation  
44 of this chapter or a rule adopted under this chapter.

1 L. An advisory letter is a public document and may be used in future  
2 disciplinary actions against a physician assistant.

3 M. The board may charge the costs of a formal hearing to the licensee  
4 if it finds the licensee in violation of this chapter.

5 N. If the board acts to modify a physician assistant's prescription  
6 writing privileges, the Arizona regulatory board of physician assistants  
7 shall immediately notify the Arizona state board of pharmacy and the United  
8 States drug enforcement administration of this modification.

9 O. If during the course of an investigation the Arizona regulatory  
10 board of physician assistants determines that a criminal violation may have  
11 occurred involving the performance of health care tasks, it shall provide  
12 evidence of the violation to the appropriate criminal justice agency.

13 P. The board may accept the surrender of an active license from a  
14 person who admits in writing to any of the following:

- 15 1. Being unable to safely engage in the practice of medicine.
- 16 2. Having committed an act of unprofessional conduct.
- 17 3. Having violated this chapter or a board rule.

18 Q. In determining the appropriate disciplinary action under this  
19 section, the board shall consider all previous nondisciplinary and  
20 disciplinary actions against a licensee.

21 Sec. 12. Section 32-2821, Arizona Revised Statutes, is amended to  
22 read:

23 32-2821. Revocation or suspension of certificate; other  
24 disciplines; grounds; procedures; penalty; judicial  
25 review

26 A. The certificate of a technologist or permit holder may be suspended  
27 for a fixed period, or may be revoked, or ~~such~~ THE technologist may be  
28 censured, reprimanded or otherwise disciplined, if after a hearing pursuant  
29 to title 41, chapter 6, article 10 it is determined that the holder of the  
30 certificate or permit:

31 1. Is guilty of any fraud or deceit in activities as a technologist or  
32 has been guilty of any fraud or deceit in procuring or maintaining a  
33 certificate.

34 2. Has been convicted in a court of competent jurisdiction, ~~either~~  
35 ~~within or without this state,~~ of a crime involving moral turpitude. If the  
36 conviction has been reversed and the holder of the certificate or permit has  
37 been discharged or acquitted or if the holder of the certificate or permit  
38 has been pardoned or the holder's civil rights have been restored, the  
39 certificate may be restored.

40 3. Is an habitual drunkard or is addicted to the use of morphine,  
41 cocaine or other drugs having similar effect, is insane or uses  
42 hallucinogens.

43 4. Has knowingly aided or abetted a person, not otherwise authorized,  
44 who is not a certified technologist or has not been issued a special permit  
45 in engaging in the activities of a technologist.

- 1           5. Has undertaken or engaged in any practice beyond the scope of the  
2 authorized activities of a certified technologist or permit holder pursuant  
3 to this chapter.
- 4           6. Has impersonated a duly certified technologist or permit holder or  
5 former duly certified technologist or permit holder or is engaging in the  
6 activities of a technologist or permit holder under an assumed name.
- 7           7. Has been guilty of unethical professional conduct.
- 8           8. Has continued to practice without obtaining a certificate renewal  
9 or a special permit renewal.
- 10          9. Has applied ionizing radiation to a human being when not operating  
11 in each particular case under the direction of a duly licensed practitioner  
12 or to any person or part of the human body other than specified in the law  
13 under which the practitioner is licensed.
- 14          10. Has acted or is acting as an owner, co-owner or employer in any  
15 enterprise engaged in the application of ionizing radiation to human beings  
16 for the purpose of diagnostic interpretation or the treatment of disease,  
17 without being under the direction of a licensed practitioner.
- 18          11. Has used or is using the prefix "Dr.", the word "doctor" or any  
19 prefix or suffix to indicate or imply that the person is a duly licensed  
20 practitioner ~~when not so licensed~~ IF THIS IS NOT TRUE.
- 21          12. Is or has been guilty of incompetence or negligence in activities  
22 as a technologist.
- 23          13. Is or has been afflicted with any medical problem, disability or  
24 addiction, that the board determines impairs the certificate or permit  
25 holder's professional competence.
- 26          14. Has interpreted a diagnostic image for a physician, a patient, the  
27 patient's family or the public.
- 28          B. Proceedings pursuant to this section against any certified  
29 technologist or permit holder shall begin by filing with the board a written  
30 charge or charges under oath against the technologist or permit holder. The  
31 charges may be preferred by any person, corporation, association or public  
32 officer or by the board on its own motion. A copy of the charges, together  
33 with a report of ~~such~~ THE investigation as the board deems proper, shall be  
34 referred to the chairman of the board for review. If the chairman decides  
35 that the charges should be heard, the chairman shall designate three or more  
36 members of the board as a committee to hear and report on the charges and  
37 shall set a time and place for the hearing pursuant to title 41, chapter 6,  
38 article 10. A copy of the charges, together with a notice of the time and  
39 place of hearing, shall be served on the person charged either personally or  
40 by certified mail at least twenty days before the date fixed for the hearing.  
41 The board or its committee ~~shall have power to~~ MAY issue subpoenas for the  
42 appearance of witnesses and to take testimony under oath.
- 43          C. If the certificate of any person has been revoked or suspended the  
44 board may, after the expiration of two years, entertain an application for

1 restoration of the certificate under conditions to be prescribed by the board  
2 for each individual case.

3 D. The board may impose a penalty of not to exceed two hundred fifty  
4 dollars for each violation of this section. The board shall deposit,  
5 pursuant to sections 35-146 and 35-147, monies collected pursuant to this  
6 subsection in the state general fund.

7 E. Except as provided in section 41-1092.08, subsection H, a person  
8 may appeal a final board decision to the superior court pursuant to title 12,  
9 chapter 7, article 6.

10 F. THE BOARD MAY ISSUE A NONDISCIPLINARY ORDER REQUIRING THE  
11 CERTIFICATE HOLDER OR PERMIT HOLDER TO COMPLETE A PRESCRIBED NUMBER OF HOURS  
12 OF CONTINUING EDUCATION IN AN AREA OR AREAS PRESCRIBED BY THE BOARD TO  
13 PROVIDE THE CERTIFICATE HOLDER OR PERMIT HOLDER WITH THE NECESSARY  
14 UNDERSTANDING OF CURRENT DEVELOPMENTS, SKILLS, PROCEDURES OR TREATMENT.

15 Sec. 13. Section 32-2934, Arizona Revised Statutes, is amended to  
16 read:

17 32-2934. Grounds for suspension or revocation of license; duty  
18 to report; unprofessional conduct hearing; decision  
19 of board

20 A. The board on its own motion may investigate any evidence ~~which~~ THAT  
21 appears to show that a homeopathic physician is or may be medically  
22 incompetent, guilty of unprofessional conduct or mentally or physically  
23 unable to engage safely in the practice of medicine. Any homeopathic  
24 physician, the Arizona homeopathic medical association or any health care  
25 institution as defined in section 36-401 shall, and any other person may,  
26 report to the board any information the person may have ~~which~~ THAT appears to  
27 show that a homeopathic physician is or may be medically incompetent, guilty  
28 of unprofessional conduct or mentally or physically unable to engage safely  
29 in the practice of medicine. The board shall notify the homeopathic  
30 physician about whom information is received as to the content of the  
31 information within one hundred twenty days after receipt of the information.  
32 Any person who reports or provides information to the board in good faith is  
33 not subject to an action for civil damages as a result of reporting or  
34 providing the information, and the person's name shall not be disclosed  
35 unless the person's testimony is essential to the disciplinary proceedings  
36 conducted pursuant to this section. It is an act of unprofessional conduct  
37 for any homeopathic physician to fail to report as required by this section.  
38 Any health care institution ~~which~~ THAT fails to report as required by this  
39 section shall be reported by the board to the institution's licensing agency.

40 B. A health care institution shall inform the board ~~when~~ IF the  
41 privileges of a homeopathic physician to practice in the health care  
42 institution are denied, revoked, suspended or limited because of actions by  
43 the homeopathic physician ~~which~~ THAT jeopardized patient health and welfare  
44 or if the physician resigns during pending proceedings for revocation,  
45 suspension or limitation of privileges. A report to the board pursuant to

1 this subsection shall contain a general statement of the reasons the health  
2 care institution denied or took action to revoke, suspend or limit a  
3 homeopathic physician's privileges.

4 C. The board may conduct investigations necessary to fully inform  
5 itself with respect to any evidence filed with the board under subsection A  
6 of this section. As part of this investigation, the board may require the  
7 physician under investigation to be interviewed by board representatives or  
8 to undergo any combination of mental, physical, oral or written medical  
9 competency examinations.

10 D. If the information gathered under subsections A and B of this  
11 section indicates that the protection of public health requires that the  
12 board take emergency action, it may order the summary suspension of a license  
13 pending the outcome of a formal disciplinary hearing pursuant to title 41,  
14 chapter 6, article 10. The board shall serve the suspended licensee with a  
15 written notice of the specific charges and the time and place of the formal  
16 hearing. The board shall hold this hearing within sixty days of the  
17 suspension unless the board for good reason shown by the licensee grants an  
18 extension on the hearing date.

19 E. If, after completing its investigation, the board finds that the  
20 information provided pursuant to subsection A of this section is not of  
21 sufficient seriousness to merit direct action against the license of the  
22 homeopathic physician it may take ~~either~~ ANY of the following actions:

23 1. Dismiss if, in the opinion of the board, the information is without  
24 merit.

25 2. File a letter of concern.

26 3. ISSUE A NONDISCIPLINARY ORDER REQUIRING THE LICENSEE TO COMPLETE A  
27 PRESCRIBED NUMBER OF HOURS OF CONTINUING EDUCATION IN AN AREA OR AREAS  
28 PRESCRIBED BY THE BOARD TO PROVIDE THE LICENSEE WITH THE NECESSARY  
29 UNDERSTANDING OF CURRENT DEVELOPMENTS, SKILLS, PROCEDURES OR TREATMENT.

30 F. If after completing its initial investigation under subsection A of  
31 this section the board determines that rehabilitative or disciplinary action  
32 can be taken without the presence of the licensee at an informal interview,  
33 the board and the licensee may enter into a stipulated agreement to limit or  
34 restrict the licensee's practice or to rehabilitate the licensee, protect the  
35 public and ensure the licensee's ability to safely engage in the practice of  
36 homeopathic medicine.

37 G. If after completing its investigation the board believes that this  
38 information is or may be true, the board may request an informal interview  
39 with the homeopathic physician. If the homeopathic physician refuses the  
40 invitation or accepts the invitation and the results of the interview  
41 indicate that suspension or revocation of the license may be in order, the  
42 board shall issue a formal complaint and conduct a formal hearing pursuant to  
43 title 41, chapter 6, article 10. If after completing the informal interview  
44 the board finds that the information provided under subsection A of this

1 section is not of sufficient seriousness to merit suspension or revocation of  
2 the license, it may take the following actions:

3 1. Dismiss if, in the opinion of the board, the information is without  
4 merit.

5 2. File a letter of concern.

6 3. Issue a decree of censure. A DECREE OF CENSURE ~~which~~ constitutes  
7 an official action against the homeopathic physician's license and ~~which~~ may  
8 include a requirement for restitution of fees to a patient resulting from  
9 violations of this chapter or board rules.

10 4. Fix a period and terms of probation best adapted to protect the  
11 public health and safety and rehabilitate or educate the homeopathic  
12 physician. The probation, if deemed necessary, may include temporary  
13 suspension of the license for not to exceed twelve months, restriction of the  
14 homeopathic physician's license to practice medicine or a requirement for  
15 restitution of fees to a patient resulting from violations of this chapter or  
16 board rules. If a licensee fails to comply with the terms of probation the  
17 board may file a summons, complaint and notice of hearing pursuant to title  
18 41, chapter 6, article 10 based on the information considered by the board at  
19 the informal interview and any other acts or conduct alleged to be in  
20 violation of this chapter or board rules.

21 5. Enter into an agreement with the homeopathic physician to restrict  
22 or limit the homeopathic physician's practice or medical activities in order  
23 to rehabilitate the homeopathic physician, protect the public and ~~insure~~  
24 ENSURE the homeopathic physician's ability to safely engage in the practice  
25 of medicine.

26 6. ISSUE A NONDISCIPLINARY ORDER REQUIRING THE LICENSEE TO COMPLETE A  
27 PRESCRIBED NUMBER OF HOURS OF CONTINUING EDUCATION IN AN AREA OR AREAS  
28 PRESCRIBED BY THE BOARD TO PROVIDE THE LICENSEE WITH THE NECESSARY  
29 UNDERSTANDING OF CURRENT DEVELOPMENTS, SKILLS, PROCEDURES OR TREATMENT.

30 H. In an informal interview or a formal hearing the board, in addition  
31 to any other action that it may take, may impose an administrative penalty in  
32 an amount of not less than five hundred dollars but not to exceed two  
33 thousand dollars on a homeopathic physician who violates this chapter or a  
34 board rule. Actions to enforce the collection of these penalties shall be  
35 brought in the name of this state by the attorney general or the county  
36 attorney in the justice court or the superior court in the county in which  
37 the violation occurred. Penalties imposed under this section are in addition  
38 to and not in limitation of other penalties imposed pursuant to this chapter.

39 I. If in the opinion of the board it appears that the allegations  
40 concerning a homeopathic physician are of a magnitude as to warrant  
41 suspension or revocation of the license, the board shall serve on the  
42 physician a summons and a complaint fully setting forth the conduct or  
43 inability concerned and setting a date, time and place for a hearing pursuant  
44 to title 41, chapter 6, article 10 to be held before the board in not less  
45 than sixty days from the date of the notice.

1 J. A licensee who wishes to be present at the hearing in person or by  
2 representation, or both, shall file a verified answer with the board within  
3 twenty days after receiving service of the summons and complaint. The  
4 licensee may present witnesses at this hearing.

5 K. The board shall issue subpoenas for witnesses as it may need and  
6 for witnesses as the physician may request. Any person refusing to obey a  
7 subpoena shall be certified by the board to the superior court in the county  
8 in which service was made, and the court may institute proceedings for  
9 contempt of court.

10 L. Service of the summons and complaint shall be as required in civil  
11 cases.

12 M. Service of subpoenas for witnesses shall be as provided by law for  
13 the service of subpoenas generally.

14 N. Any homeopathic physician who after a hearing is found to be guilty  
15 of unprofessional conduct or is found to be mentally or physically unable to  
16 engage safely in the practice of homeopathic medicine is subject to any  
17 combination of censure, probation or suspension of license or revocation of  
18 the license for a prescribed period of time or permanently and under  
19 conditions that the board deems appropriate for the protection of the public  
20 health and safety and just in the circumstances.

21 O. If the board acts to modify any homeopathic physician's  
22 prescription writing privileges, it shall immediately notify the Arizona  
23 state board of pharmacy of the modification.

24 P. Notwithstanding section 32-2906, subsection A, the board shall  
25 deposit, pursuant to sections 35-146 and 35-147, all monies collected from  
26 administrative penalties paid pursuant to this section in the state general  
27 fund.

28 Q. A letter of concern is a nondisciplinary public document that the  
29 board may use in future disciplinary actions.

30 Sec. 14. Section 32-3281, Arizona Revised Statutes, is amended to  
31 read:

32 32-3281. Disciplinary action; hearings; civil penalty

33 A. A credentialing committee, on its own motion or on a complaint, may  
34 investigate any evidence that appears to show that a licensee is or may be  
35 incompetent, is or may be guilty of unprofessional conduct or is or may be  
36 mentally or physically unable to safely engage in the practice of behavioral  
37 health. As part of its investigation, a credentialing committee may hold an  
38 investigational meeting pursuant to this chapter. Any person may, and a  
39 licensee and any entity licensed by the office of behavioral health licensure  
40 shall, report to the board any information that would cause a reasonable  
41 licensee to believe that another licensee is guilty of unprofessional conduct  
42 or is physically or mentally unable to provide behavioral health services  
43 competently or safely. Any person or entity that reports or provides  
44 information to the board in good faith is not subject to an action for civil  
45 damages. It is an act of unprofessional conduct for any licensee to fail to

1 report as required by this section. The board shall report to the office of  
2 behavioral health licensure in the department of health services any entity  
3 licensed by the office of behavioral health licensure that fails to report as  
4 required by this section.

5 B. A credentialing committee shall require any combination of mental,  
6 physical or oral or written competency examinations, at the licensee's own  
7 expense, and conduct necessary investigations, including investigational  
8 interviews between representatives of the board and the licensee, to fully  
9 inform itself with respect to any information filed with the board under  
10 subsection A of this section. These examinations may include biological  
11 fluid testing. The credentialing committee may require the licensee, at the  
12 licensee's expense, to undergo assessment by a rehabilitative, retraining or  
13 assessment program approved by the credentialing committee.

14 C. If the board finds, based on the information received pursuant to  
15 subsection A or B of this section, that the public health, safety or welfare  
16 imperatively requires emergency action, and incorporates a finding to that  
17 effect in its order, the board may restrict, limit or order a summary  
18 suspension of a license pending proceedings for revocation or other  
19 action. If the board takes action pursuant to this subsection, it must also  
20 serve the licensee with a written notice that states the charges and that the  
21 licensee is entitled to a formal hearing before the board or an  
22 administrative law judge within sixty days.

23 D. If after completing an investigational meeting the credentialing  
24 committee finds that the information provided is not of sufficient  
25 seriousness to merit disciplinary action against the licensee, the  
26 credentialing committee shall either:

27 1. Dismiss the complaint if, in the opinion of the credentialing  
28 committee, the complaint is without merit.

29 2. Recommend ~~either~~ ANY of the following actions to the board:

30 (a) Dismiss if, in the opinion of the credentialing committee, the  
31 complaint is without merit.

32 (b) File a letter of concern and dismiss the complaint.

33 (c) ISSUE A NONDISCIPLINARY ORDER REQUIRING THE LICENSEE TO COMPLETE A  
34 PRESCRIBED NUMBER OF HOURS OF CONTINUING EDUCATION IN AN AREA OR AREAS  
35 PRESCRIBED BY THE BOARD TO PROVIDE THE LICENSEE WITH THE NECESSARY  
36 UNDERSTANDING OF CURRENT DEVELOPMENTS, SKILLS, PROCEDURES OR TREATMENT.

37 E. A complaint dismissed by the credentialing committee pursuant to  
38 subsection D, paragraph 1 of this section is not a complaint of  
39 unprofessional conduct and shall not be disclosed by the board as a complaint  
40 on the licensee's complaint history.

41 F. If after completing its investigation the credentialing committee  
42 believes that the information is or may be true, the credentialing committee  
43 may recommend that the board enter into a consent agreement with the licensee  
44 to limit or restrict the licensee's practice or to rehabilitate the licensee,  
45 protect the public and ensure the licensee's ability to safely engage in the

1 practice of behavioral health. A consent agreement may also require the  
2 licensee to successfully complete a board approved rehabilitative, retraining  
3 or assessment program.

4 G. If on receipt of a credentialing committee's recommendation the  
5 board finds that the information provided pursuant to subsection A of this  
6 section is not of sufficient seriousness to merit direct action against the  
7 licensee, the board may take ~~either~~ ANY of the following actions:

8 1. Dismiss if, in the opinion of the board, the complaint is without  
9 merit.

10 2. File a letter of concern and dismiss the complaint. The licensee  
11 may file a written response with the board within thirty days after the  
12 licensee receives the letter of concern.

13 3. ISSUE A NONDISCIPLINARY ORDER REQUIRING THE LICENSEE TO COMPLETE A  
14 PRESCRIBED NUMBER OF HOURS OF CONTINUING EDUCATION IN AN AREA OR AREAS  
15 PRESCRIBED BY THE BOARD TO PROVIDE THE LICENSEE WITH THE NECESSARY  
16 UNDERSTANDING OF CURRENT DEVELOPMENTS, SKILLS, PROCEDURES OR TREATMENT.

17 H. If on receipt of a credentialing committee's recommendation the  
18 board finds that the information provided pursuant to subsection A of this  
19 section is or may be true, the board may enter into an agreement with the  
20 licensee to limit or restrict the licensee's practice or to rehabilitate the  
21 licensee, protect the public and ensure the licensee's ability to safely  
22 engage in the practice of behavioral health. The board may also require the  
23 licensee to successfully complete a board approved rehabilitative, retraining  
24 or assessment program.

25 I. If on receipt of a credentialing committee's recommendation the  
26 board finds that the information provided pursuant to subsection A of this  
27 section is or may be true, the board may request a formal interview with the  
28 licensee. If the licensee refuses the invitation for a formal interview or  
29 accepts and the results indicate that grounds may exist for revocation or  
30 suspension of the licensee's license for more than twelve months, the board  
31 shall issue a formal complaint and order that a hearing be held pursuant to  
32 title 41, chapter 6, article 10. If after completing a formal interview the  
33 board finds that the protection of the public requires emergency action, the  
34 board may order a summary suspension of the licensee's license pending formal  
35 revocation proceedings or other action authorized by this section.

36 J. If after completing the formal interview the board finds the  
37 information provided is not of sufficient seriousness to merit suspension for  
38 more than twelve months or revocation of the license, the board may take the  
39 following actions:

40 1. Dismiss if, in the opinion of the board, the information is without  
41 merit.

42 2. File a letter of concern and dismiss the complaint. The licensee  
43 may file a written response with the board within thirty days after the  
44 licensee receives the letter of concern.

1           3. Issue a decree of censure. A decree of censure is an official  
2 action against the licensee's license and may include a requirement for  
3 restitution of fees to a client resulting from violations of this chapter or  
4 rules adopted pursuant to this chapter.

5           4. Fix a period and terms of probation best adapted to protect the  
6 public health and safety and rehabilitate or educate the licensee concerned.  
7 Probation may include temporary suspension not to exceed twelve months,  
8 restriction of the licensee's license to practice behavioral health, a  
9 requirement for restitution of fees to a client or education or  
10 rehabilitation at the licensee's own expense. If a licensee fails to comply  
11 with the terms of probation, the board shall serve the licensee with a  
12 written notice that states that the licensee is subject to a formal hearing  
13 based on the information considered by the board at the formal interview and  
14 any other acts or conduct alleged to be in violation of this chapter or rules  
15 adopted by the board pursuant to this chapter, including noncompliance with  
16 the terms of probation or a consent agreement.

17           5. **ISSUE A NONDISCIPLINARY ORDER REQUIRING THE LICENSEE TO COMPLETE A**  
18 **PRESCRIBED NUMBER OF HOURS OF CONTINUING EDUCATION IN AN AREA OR AREAS**  
19 **PRESCRIBED BY THE BOARD TO PROVIDE THE LICENSEE WITH THE NECESSARY**  
20 **UNDERSTANDING OF CURRENT DEVELOPMENTS, SKILLS, PROCEDURES OR TREATMENT.**

21           K. If the board finds that the information provided in subsection A or  
22 I of this section warrants suspension or revocation of a license issued under  
23 this chapter, the board shall initiate formal proceedings pursuant to title  
24 41, chapter 6, article 10.

25           L. In a formal interview pursuant to subsection I of this section or  
26 in a hearing pursuant to subsection K of this section, the board in addition  
27 to any other action may impose a civil penalty not to exceed one thousand  
28 dollars for each violation of this chapter or a rule adopted under this  
29 chapter.

30           M. A letter of concern is a public document.

31           N. A licensee who after a formal hearing is found by the board to be  
32 guilty of unprofessional conduct, to be mentally or physically unable to  
33 safely engage in the practice of behavioral health or to be professionally  
34 incompetent is subject to censure, probation as provided in this section,  
35 suspension of license or revocation of license or any combination of these,  
36 including a stay of action, and for a period of time or permanently and under  
37 conditions as the board deems appropriate for the protection of the public  
38 health and safety and just in the circumstance. The board may charge all  
39 costs incurred in the course of the investigation and formal hearing to the  
40 licensee it finds is in violation of this chapter. The board shall deposit,  
41 pursuant to sections 35-146 and 35-147, monies collected pursuant to this  
42 subsection in the board of behavioral health examiners fund established by  
43 section 32-3254.

44           O. If the board during the course of any investigation determines that  
45 a criminal violation may have occurred involving the delivery of behavioral

1 health services, the board shall make the evidence of violations available to  
2 the appropriate criminal justice agency for its consideration.

3 P. The board shall deposit, pursuant to sections 35-146 and 35-147,  
4 all monies collected from civil penalties paid pursuant to this chapter in  
5 the state general fund.

6 Q. Notice of a complaint and hearing is effective by a true copy of  
7 the notice being sent by certified mail to the licensee's last known address  
8 of record in the board's files. Notice of the complaint and hearing is  
9 complete on the date of its deposit in the mail.

10 R. In determining the appropriate disciplinary action under this  
11 section, the board shall consider all previous nondisciplinary and  
12 disciplinary actions against a licensee.

13 S. The board may defer action with regard to an impaired licensee who  
14 voluntarily signs an agreement, in a form satisfactory to the board, agreeing  
15 to practice restrictions and treatment and monitoring programs deemed  
16 necessary by the board to protect the public health and safety. A licensee  
17 who is impaired and who does not agree to enter into an agreement with the  
18 board is subject to other action as provided pursuant to this chapter.

19 T. Subject to an order duly entered by the board, a person whose  
20 license to practice behavioral health has been suspended or restricted  
21 pursuant to this chapter, whether voluntarily or by action of the board, may  
22 at reasonable intervals apply to the board for reinstatement of the  
23 license. The person shall submit the application in writing and in the form  
24 prescribed by the board. After conducting an investigation and hearing, the  
25 board may grant or deny the application or modify the original finding to  
26 reflect any circumstances that have changed sufficiently to warrant  
27 modification. The board may require the applicant to pass an examination or  
28 complete board imposed continuing education requirements or may impose any  
29 other sanctions the board deems appropriate for reentry into the practice of  
30 behavioral health.

31 U. A person whose license is revoked, suspended or not renewed must  
32 return the license to the offices of the board within ten days after notice  
33 of that action.

34 V. The board may enforce a civil penalty imposed pursuant to this  
35 section in the superior court in Maricopa county.

36 W. For complaints being brought before a credentialing committee or  
37 the full board, the information released to the public regarding an ongoing  
38 investigation must clearly indicate that the investigation is a pending  
39 complaint and must include the following statement:

40 Pending complaints represent unproven allegations. On  
41 investigation, many complaints are found to be without merit or  
42 not of sufficient seriousness to merit disciplinary action  
43 against the licensee and are dismissed.

1           Sec. 15. Section 32-3442, Arizona Revised Statutes, is amended to  
2 read:

3           32-3442. Disciplinary action; interviews; hearings; penalties;  
4                                   files

5           A. The board may investigate any evidence and determine whether a  
6 licensee is or may be guilty of unprofessional conduct or is or may be  
7 incompetent. Any occupational therapist, occupational therapy assistant or  
8 health care institution as defined in section 36-401 shall, and any other  
9 person may, report to the board any information the occupational therapist,  
10 occupational therapy assistant, health care institution or individual may  
11 have that appears to show that an occupational therapist or an occupational  
12 therapy assistant is or may be guilty of unprofessional conduct or is or may  
13 be incompetent. A person who provides information to the board in good faith  
14 is not subject to an action in civil damages as a result of providing the  
15 information. If requested, the board shall not disclose the identity of a  
16 person who provides information unless the information or the name of a  
17 person making a complaint is essential to proceedings conducted pursuant to  
18 this section or unless required by a court of law.

19           B. Within sixty days of receipt the board shall notify the licensee  
20 about whom information as described in subsection A of this section has been  
21 received as to the content of the information. The board shall keep a  
22 complaint confidential until it verifies or substantiates the complaint.

23           C. If, in the opinion of the board, it appears that a licensee is or  
24 may be in violation of this chapter, the board may request an informal  
25 interview with the licensee concerned. If the licensee refuses the  
26 invitation or if the licensee accepts the invitation and if the results of  
27 the interview indicate that a civil penalty or suspension or revocation of a  
28 license may be in order, the board shall hold a hearing pursuant to title 41,  
29 chapter 6, article 10. If, at the informal interview, the board finds a  
30 violation of this chapter, but not of sufficient seriousness to merit a civil  
31 penalty or suspension or revocation of A license, it may take one or more of  
32 the following actions:

33           1. Issue a decree of censure.  
34           2. Fix a period and terms of probation best adapted to protect the  
35 public health and safety and rehabilitate or educate the licensee concerned.  
36 Probation may include:

37           (a) Submission of the licensee to examinations to determine the mental  
38 or physical condition or professional competence of the licensee.

39           (b) Occupational therapy training or education ~~which~~ **THAT** the board  
40 believes to be necessary to correct deficiencies found either pursuant to a  
41 hearing or through an examination pursuant to this section.

42           (c) Review or supervision of the licensee's practice ~~which~~ **THAT** the  
43 board finds necessary to identify and correct deficiencies in the practice.

1 (d) Restrictions ~~upon~~ ON the nature and scope of practice to ensure  
2 that the licensee does not practice beyond the limits of the licensee's  
3 capabilities.

4 3. Issue a letter of concern. For the purposes of this paragraph,  
5 "letter of concern" means a nondisciplinary advisory letter to notify a  
6 licensee that, while there is insufficient evidence to support disciplinary  
7 action, the board believes that the licensee should modify or eliminate  
8 certain practices and that continuation of the activities that led to the  
9 information being submitted to the board may result in action against the  
10 licensee's license.

11 4. ISSUE A NONDISCIPLINARY ORDER REQUIRING THE LICENSEE TO COMPLETE A  
12 PRESCRIBED NUMBER OF HOURS OF CONTINUING EDUCATION IN AN AREA OR AREAS  
13 PRESCRIBED BY THE BOARD TO PROVIDE THE LICENSEE WITH THE NECESSARY  
14 UNDERSTANDING OF CURRENT DEVELOPMENTS, SKILLS, PROCEDURES OR TREATMENT.

15 D. Probation, if deemed necessary, may also include temporary  
16 suspension or restriction of the licensee's license to practice. Failure to  
17 comply with probation is cause for a hearing pursuant to title 41, chapter 6,  
18 article 10, based ~~upon~~ ON failure to comply with probation or any other acts  
19 or conduct in violation of this chapter and rules adopted pursuant to this  
20 chapter.

21 E. If, in the opinion of the board, it appears that a licensee is or  
22 may be in violation of this chapter, the board may hold a hearing in  
23 accordance with title 41, chapter 6, article 10 in lieu of or in addition to  
24 an informal interview as provided in subsection C of this section.

25 F. At the licensee's expense the board may require any combination of  
26 a physical, mental or occupational therapy competence examination as part of  
27 a board investigation, including, if necessary, the taking of depositions as  
28 may be required to fully inform itself with respect to the allegations  
29 presented by the complaint. These examinations may include biological fluid  
30 testing.

31 G. Any licensee who, after a hearing, is found guilty of  
32 unprofessional conduct or incompetence is subject to a decree of censure,  
33 probation as provided in this section, suspension of license, revocation of  
34 license, imposition of a civil penalty of not less than two hundred fifty  
35 dollars nor more than ten thousand dollars for each violation of this chapter  
36 or any combination of these sanctions for a period of time or permanently and  
37 under conditions as the board deems appropriate for the protection of the  
38 public health and safety and as is just in the circumstances.

39 H. A revoked or suspended license shall be returned to the board  
40 within fifteen days after it is revoked or suspended.

1           Sec. 16. Section 32-3553, Arizona Revised Statutes, is amended to  
2 read:

3           32-3553. Disciplinary action; duty to report; immunity;  
4                           proceedings; board action

5           A. The board on its own motion may investigate any evidence that  
6 relates to a licensee and that appears to show the existence of any of the  
7 causes for disciplinary action prescribed in section 32-3552 or that a  
8 licensed respiratory care practitioner is or may be professionally  
9 incompetent or is or may be mentally or physically unable to engage safely in  
10 the practice of respiratory care. A licensed respiratory care practitioner  
11 or a health care institution as defined in section 36-401 shall, and any  
12 other person may, report to the board information the licensed respiratory  
13 practitioner, health care institution, ~~or~~ or individual may have ~~which~~ THAT  
14 appears to show the existence of any of the causes for disciplinary action  
15 prescribed in section 32-3552 or that a licensed respiratory care  
16 practitioner is or may be professionally incompetent or is or may be mentally  
17 or physically unable to engage safely in the practice of respiratory care.

18           B. A licensed respiratory care practitioner, a health care institution  
19 or any other person that reports or provides information to the board in good  
20 faith is not subject to an action for civil damages as a result of reporting  
21 the information, and on request the name of the reporter shall not be  
22 disclosed unless the information is essential to proceedings conducted  
23 pursuant to this section. The board shall report a health care institution  
24 ~~which~~ THAT fails to report as required by this section to the institution's  
25 licensing agency.

26           C. Within ninety days of receipt of information, the board shall  
27 notify the licensed respiratory care practitioner about whom information has  
28 been received as to the content of the information.

29           D. A health care institution shall inform the board ~~when~~ IF a licensed  
30 respiratory care practitioner is terminated due to a cause listed in section  
31 32-3552, along with a general statement of the reasons ~~which~~ THAT led the  
32 health care institution to take the action.

33           E. If the board finds, based on the information it receives pursuant  
34 to this section, that the public health, safety or welfare imperatively  
35 requires emergency action, and incorporates a finding to that effect in its  
36 order, the board may order a summary suspension of a license pending  
37 proceedings for revocation or other action. If an order of summary  
38 suspension is issued, the licensee shall also be served with a written notice  
39 of complaint and formal hearing pursuant to title 41, chapter 6, article 10,  
40 setting forth the charges made against the licensee, and is entitled to a  
41 formal hearing before the board on the charges within sixty days.

42           F. If, after completing its investigation, the board finds that the  
43 information provided pursuant to this section is not of sufficient  
44 seriousness to merit direct action against the license of the licensed

1 respiratory care practitioner, it may take ~~either~~ ANY of the following  
2 actions:

3 1. Dismiss the complaint if the board believes that the information is  
4 without merit.

5 2. File a letter of concern if the board believes that while there is  
6 insufficient evidence to support direct action against the license of the  
7 licensed respiratory care practitioner there is sufficient evidence for the  
8 board to notify the licensee that continuing the activities ~~which~~ THAT led to  
9 the information being submitted to the board may result in action against the  
10 license.

11 3. ISSUE A NONDISCIPLINARY ORDER REQUIRING THE LICENSEE TO COMPLETE A  
12 PRESCRIBED NUMBER OF HOURS OF CONTINUING EDUCATION IN AN AREA OR AREAS  
13 PRESCRIBED BY THE BOARD TO PROVIDE THE LICENSEE WITH THE NECESSARY  
14 UNDERSTANDING OF CURRENT DEVELOPMENTS, SKILLS, PROCEDURES OR TREATMENT.

15 G. If after completing the investigation the board believes that the  
16 information provided pursuant to this section is or may be true, the board  
17 may request an interview with the licensee. If the licensee refuses this  
18 request or is interviewed and the results indicate that suspension or  
19 revocation of the license might be in order, the board shall issue a formal  
20 complaint and hold a formal hearing pursuant to title 41, chapter 6, article  
21 10. If, after completing the informal interview, the board finds that the  
22 information provided pursuant to this section is not of sufficient  
23 seriousness to merit suspension or revocation of the license, it may either  
24 dismiss the complaint if it believes it is without merit or take any  
25 combination of the following actions:

26 1. File a letter of concern if the board believes that while there is  
27 insufficient evidence to support direct action against the license there is  
28 sufficient evidence for the board to notify the licensee that continuation of  
29 the activities ~~which~~ THAT led to the information being submitted to the board  
30 may result in action against that person's license.

31 2. Issue a decree of censure, which constitutes an official action  
32 against the respiratory care practitioner's license.

33 3. Fix a period and terms of probation best adapted to protect the  
34 public health and safety and rehabilitate or educate the licensed respiratory  
35 care practitioner concerned.

36 4. Restrict the licensee's practice to specific settings in a manner  
37 the board determines best protects the public health and safety.

38 5. ISSUE A NONDISCIPLINARY ORDER REQUIRING THE LICENSEE TO COMPLETE A  
39 PRESCRIBED NUMBER OF HOURS OF CONTINUING EDUCATION IN AN AREA OR AREAS  
40 PRESCRIBED BY THE BOARD TO PROVIDE THE LICENSEE WITH THE NECESSARY  
41 UNDERSTANDING OF CURRENT DEVELOPMENTS, SKILLS, PROCEDURES OR TREATMENT.

42 H. Failure to comply with probation is cause for initiation of a  
43 formal proceeding for suspension or revocation of a license pursuant to this  
44 section based on the information considered by the board at the informal

1 interview and any other acts or conduct alleged to be in violation of this  
2 chapter or rules adopted pursuant to this chapter.

3 I. If the board finds that the information provided pursuant to this  
4 section warrants suspension or revocation of a license issued under this  
5 chapter, the board shall immediately initiate formal proceedings for the  
6 revocation or suspension of the license as provided in title 41, chapter 6,  
7 article 10. At the conclusion of that hearing the board may dismiss the  
8 complaint or revoke or suspend the license and may take any combination of  
9 actions listed in subsection G of this section.

10 J. In connection with the board investigation the board or its duly  
11 authorized agents or employees at all reasonable times may examine and copy  
12 any documents, reports, records or other physical evidence of any person  
13 being investigated, or the reports, the records and any of the documents  
14 maintained by and in the possession of any hospital, clinic, physician's  
15 office, or other public or private agency, and any health care institution as  
16 defined in section 36-401, that relate to the person's professional  
17 competence, unprofessional conduct or mental or physical ability to safely  
18 practice respiratory care. These requests shall be made in writing.

19 K. Patient records, hospital records, medical staff records, medical  
20 staff review committee records, clinical records, medical reports, laboratory  
21 statements and reports, any file, film, other report or oral statement  
22 relating to the care of patients, any information from which a patient or a  
23 patient's family may be identified or information received or reports kept by  
24 the board as a result of the investigation procedure prescribed in this  
25 chapter and testimony concerning these records and proceedings relating to  
26 their creation are not available to the public, shall be kept confidential by  
27 the board and are subject to the same provisions concerning discovery and use  
28 and legal actions as are the original records in the possession and control  
29 of the hospital, the health care institutions or health care providers or  
30 other individual, practitioner or agency from which they are secured. The  
31 board shall use ~~such~~ THE records and testimony during the course of  
32 investigations and proceedings pursuant to this chapter.

33 Sec. 17. Section 32-3951, Arizona Revised Statutes, is amended to  
34 read:

35 32-3951. Denial, revocation or suspension of license; hearings;  
36 alternative sanctions

37 A. The board may deny, revoke or suspend a license issued under this  
38 chapter for any of the following reasons:

39 1. Conviction of a felony or a misdemeanor involving moral turpitude.  
40 The record of the conviction or a certified copy from the clerk of the court  
41 where the conviction occurred or from the judge of that court is sufficient  
42 evidence of conviction.

43 2. Securing a license under this chapter through fraud or deceit.

44 3. Unprofessional conduct or incompetence in the conduct of the  
45 licensee's practice.

1           4. Using a false name or alias in the practice of the licensee's  
2 profession.

3           5. Violating this chapter or board rules.

4           B. If the board determines pursuant to a hearing that grounds exist to  
5 revoke or suspend a license, the board may do so permanently or for a fixed  
6 period of time and may impose conditions prescribed by the board. The board  
7 may also impose a civil penalty of not more than ten thousand dollars for  
8 each violation of this chapter. The board shall deposit, pursuant to  
9 sections 35-146 and 35-147, civil penalties collected pursuant to this  
10 subsection in the state general fund.

11           C. The board may deny a license without holding a hearing. After  
12 receiving notification of the denial, the applicant may request a hearing to  
13 review the denial.

14           D. The board shall conduct any hearing to revoke or suspend a license  
15 pursuant to title 41, chapter 6, article 10. Any person appearing before the  
16 board may be represented by an attorney.

17           E. Instead of denying, revoking or suspending a license the board may  
18 file a letter of concern, issue a decree of censure, prescribe a period of  
19 probation or restrict or limit the practice of a licensee. **THE BOARD MAY  
20 ALSO ISSUE A NONDISCIPLINARY ORDER REQUIRING THE LICENSEE TO COMPLETE A  
21 PRESCRIBED NUMBER OF HOURS OF CONTINUING EDUCATION IN AN AREA OR AREAS  
22 PRESCRIBED BY THE BOARD TO PROVIDE THE LICENSEE WITH THE NECESSARY  
23 UNDERSTANDING OF CURRENT DEVELOPMENTS, SKILLS, PROCEDURES OR TREATMENT.**

24           F. The board shall promptly notify a licensee's employer if the  
25 director initiates a disciplinary action against the licensee.

26           G. The board may appoint an investigator to provide information to the  
27 board concerning an alleged violation of this chapter.

28           H. The board on its own initiative or on application of any person  
29 involved in an investigation or proceeding conducted by the board may issue  
30 subpoenas compelling the attendance and testimony of witnesses or demanding  
31 the production for examination or copying of documents, reports, records or  
32 any other evidence relating to a board investigation or proceeding.

33           Sec. 18. Section 32-4254, Arizona Revised Statutes, is amended to  
34 read:

35           32-4254. Investigative powers; emergency action; disciplinary  
36 proceedings; formal interview; hearing; civil  
37 penalty

38           A. The board on its own motion may investigate any evidence that  
39 appears to show that a licensee is or may be incompetent or is or may be  
40 subject to discipline under this chapter. On written request of a  
41 complainant, the board shall review a complaint and take any action it deems  
42 appropriate. The board or the executive director shall notify the licensee  
43 as to the content of the complaint as soon as reasonable. A licensee shall,  
44 and any other person may, report to the board any information the person may  
45 have that appears to show grounds for disciplinary action against a

1 licensee. Any person or entity that reports or provides information to the  
2 board in good faith is not subject to an action for civil damages. If  
3 requested, the board shall not disclose the name of a person who supplies  
4 information regarding a licensee's drug or alcohol impairment. It is an act  
5 of unprofessional conduct for any licensee to fail to report as required by  
6 this section.

7 B. If the board finds, based on the information it receives under  
8 subsection A of this section, that the public health, safety or welfare  
9 requires emergency action and incorporates a finding to that effect in its  
10 order, the board may restrict, limit or order a summary suspension of a  
11 license pending proceedings for revocation or other action. If the board  
12 takes action pursuant to this subsection, it shall also serve the licensee  
13 with a written notice that states the charges and that the licensee is  
14 entitled to a formal hearing before the board or an administrative law judge  
15 within sixty days.

16 C. If, after completing its investigation, the board finds that the  
17 information provided pursuant to subsection A of this section is not of  
18 sufficient seriousness to merit disciplinary action against the license of  
19 the licensee, the board or a board committee may take ~~either~~ ANY of the  
20 following nondisciplinary actions:

21 1. Dismiss if, in the opinion of the board, the information is without  
22 merit.

23 2. File an advisory letter. The licensee may file a written response  
24 with the board within thirty days after receiving the advisory letter.

25 3. **ISSUE A NONDISCIPLINARY ORDER REQUIRING THE LICENSEE TO COMPLETE A**  
26 **PRESCRIBED NUMBER OF HOURS OF CONTINUING EDUCATION IN AN AREA OR AREAS**  
27 **PRESCRIBED BY THE BOARD TO PROVIDE THE LICENSEE WITH THE NECESSARY**  
28 **UNDERSTANDING OF CURRENT DEVELOPMENTS, SKILLS, PROCEDURES OR TREATMENT.**

29 D. If the board finds that it can take rehabilitative or disciplinary  
30 action without the presence of the licensee at a formal interview it may  
31 enter into a consent agreement with the licensee to limit or restrict the  
32 licensee's practice or to rehabilitate the licensee, protect the public and  
33 ensure the licensee's ability to safely engage in the practice of massage  
34 therapy. The board may also require the licensee to successfully complete a  
35 board approved rehabilitative, retraining, continuing education or assessment  
36 program.

37 E. If, after completing its investigation, the board believes that the  
38 information is or may be true, it may request a formal interview with the  
39 licensee. If the licensee refuses the invitation for a formal interview or  
40 accepts and the results indicate that grounds may exist for revocation or  
41 suspension of the licensee's license for more than twelve months, the board  
42 shall issue a formal complaint and order that a hearing be held pursuant to  
43 title 41, chapter 6, article 10. If, after completing a formal interview,  
44 the board finds that the protection of the public requires emergency action,

1 it may order a summary suspension of the license pending formal revocation  
2 proceedings or other action authorized by this section.

3 F. If, after completing the formal interview, the board finds the  
4 information provided under subsection A of this section is not of sufficient  
5 seriousness to merit suspension for more than twelve months or revocation of  
6 the license, it may take one or more of the following actions:

7 1. Dismiss if, in the opinion of the board, the complaint is without  
8 merit.

9 2. File an advisory letter. The licensee may file a written response  
10 with the board within thirty days after the licensee receives the advisory  
11 letter.

12 3. File a letter of reprimand.

13 4. Issue a decree of censure. A decree of censure is an official  
14 action against the licensee's license.

15 5. Fix a period and terms of probation best adapted to protect the  
16 public health and safety and to rehabilitate or educate the licensee  
17 concerned. Probation may include temporary suspension not to exceed twelve  
18 months or restriction of the licensee's license to practice massage  
19 therapy. If a licensee fails to comply with the terms of probation the board  
20 shall serve the licensee with a written notice that states that the licensee  
21 is subject to a formal hearing based on the information considered by the  
22 board at the formal interview and on any other acts or conduct alleged to be  
23 in violation of this chapter or rules adopted pursuant to this chapter,  
24 including noncompliance with the terms of probation, a consent agreement or a  
25 stipulated agreement.

26 6. Enter into an agreement with the licensee to restrict or limit the  
27 licensee's practice in order to rehabilitate, retrain or assess the licensee,  
28 protect the public and ensure the licensee's ability to safely engage in the  
29 practice of massage therapy.

30 7. Order the payment of restitution, including an order to repay fees  
31 paid by a massage therapy client and for the cost of the investigation.

32 8. **ISSUE A NONDISCIPLINARY ORDER REQUIRING THE LICENSEE TO COMPLETE A**  
33 **PRESCRIBED NUMBER OF HOURS OF CONTINUING EDUCATION IN AN AREA OR AREAS**  
34 **PRESCRIBED BY THE BOARD TO PROVIDE THE LICENSEE WITH THE NECESSARY**  
35 **UNDERSTANDING OF CURRENT DEVELOPMENTS, SKILLS, PROCEDURES OR TREATMENT.**

36 G. If the board finds that the information provided in subsection A or  
37 ~~F~~ E of this section warrants suspension or revocation of a license issued  
38 pursuant to this chapter, it shall initiate formal proceedings pursuant to  
39 title 41, chapter 6, article 10. If after a formal proceeding the board  
40 finds that a licensee has been convicted of prostitution, solicitation or  
41 another similar offense, the board shall revoke the license.

42 H. In a formal interview pursuant to subsection E of this section or  
43 in a hearing pursuant to subsection G of this section, the board in addition  
44 to any other action may impose a civil penalty of at least one thousand

1 dollars but not more than ten thousand dollars for each violation of this  
2 chapter or a rule adopted pursuant to this chapter.

3 I. An advisory letter is a public document.

4 J. A licensee who after a formal hearing is found by the board to be  
5 subject to discipline pursuant to this chapter is subject to censure,  
6 probation or restitution as provided in this section, suspension or  
7 revocation of license or any combination of these, including a stay of  
8 action, for a period of time or permanently and under conditions the board  
9 deems appropriate for the protection of the public health and safety and just  
10 in the circumstance. The board may charge the costs of formal hearings to a  
11 licensee who it finds to be in violation of this chapter.

12 K. If the board, during the course of any investigation, determines  
13 that a criminal violation involving the practice of massage therapy may have  
14 occurred, it shall make the evidence of a violation available to the  
15 appropriate criminal justice agency for its consideration.

16 L. The board shall deposit, pursuant to sections 35-146 and 35-147,  
17 all monies it collects from civil penalties paid pursuant to this section in  
18 the state general fund.

19 M. Notice of a complaint and hearing is effective by a true copy of it  
20 being sent by certified mail to the licensee's last known address of record  
21 in the board's files. Notice of the complaint and hearing is complete on the  
22 date of its deposit in the mail. The board shall begin a formal hearing  
23 within one hundred twenty days after that date.

24 N. The board may accept the surrender of a license from a person who  
25 admits in writing to any of the following:

- 26 1. Being unable to safely engage in the practice of massage therapy.  
27 2. Having committed an act subject to discipline pursuant to this  
28 chapter.

29 3. Having violated this chapter or a board rule.

30 O. In determining the appropriate disciplinary action under this  
31 section, the board shall consider all previous nondisciplinary and  
32 disciplinary actions against a licensee.