

# Residential Utility Consumer Office

A.R.S. § 40-461

Director: Stephen Ahearn

JLBC Analyst: Chris Cranny

	FY 2005 Actual	FY 2006 Estimate	FY 2007 Approved
<b>OPERATING BUDGET</b>			
<i>Full Time Equivalent Positions</i>	12.0	12.0	12.0
Personal Services	673,700	696,400	722,100
Employee Related Expenditures	174,100	191,200	219,000
Professional and Outside Services	0	0	2,400
Travel - In State	8,600	8,600	8,600
Travel - Out of State	7,000	7,000	7,000
Other Operating Expenditures	159,800	171,300	171,300
<b>OPERATING SUBTOTAL</b>	<b>1,023,200</b>	<b>1,074,500</b>	<b>1,130,400</b>
<b>SPECIAL LINE ITEMS</b>			
Professional Witnesses	145,000	145,000	145,000 <sup>1/</sup>
<b>AGENCY TOTAL</b>	<b>1,168,200</b>	<b>1,219,500</b>	<b>1,275,400<sup>2/</sup></b>

## FUND SOURCES

### Other Appropriated Funds

Residential Utility Consumer Office Revolving Fund	1,168,200	1,219,500	1,275,400
SUBTOTAL - Other Appropriated Funds	1,168,200	1,219,500	1,275,400
<b>SUBTOTAL - Appropriated Funds</b>	<b>1,168,200</b>	<b>1,219,500</b>	<b>1,275,400</b>
<b>TOTAL - ALL SOURCES</b>	<b>1,168,200</b>	<b>1,219,500</b>	<b>1,275,400</b>

**AGENCY DESCRIPTION** — The Residential Utility Consumer Office (RUCO) serves as an advocate for residential customers of public utilities in rate hearings held before the Arizona Corporation Commission. Through its technical staff and expert consultants, RUCO analyzes utility company data to determine appropriate positions to take and present on behalf of residential ratepayers. The RUCO Director is appointed by the Governor.

PERFORMANCE MEASURES	FY 2003	FY 2004	FY 2005	FY 2007
	Actual	Actual	Actual	Approved
• % variance between utilities' requests for rate increases and the actual ACC authorized rates	NA	NA	(56)	(12.5)
Comments: A new performance measure, % variance between utilities' requests and the actual ACC authorized rates, was added to the FY 2006 and FY 2007 budget to more accurately reflect the customer satisfaction rating performance measure. The FY 2005 actual has been added as an informational item.				

This agency's budget was originally appropriated in Laws 2005, Chapter 286. For details on this agency's original FY 2007 budget, please see the *FY 2006 Appropriations Report*. Laws 2006, Chapter 344 made adjustments to the agency's FY 2007 budget as discussed below.

*Statewide Adjustments section at the end of this Appropriations Report for details.)*

### Operating Budget

The budget provides \$1,130,400 from the Residential Utility Consumer Office Revolving Fund for the operating budget in FY 2007. The amount includes an increase of \$87,000 from the Residential Utility Consumer Office Revolving Fund for statewide adjustments. *(Please see the*

<sup>1/</sup> This appropriation is a continuing appropriation and is exempt from the provisions of A.R.S. § 35-190, relating to lapsing of appropriations. (General Appropriation Act footnote)

<sup>2/</sup> General Appropriation Act funds are appropriated as an Operating Lump Sum with Special Line Items by Agency.