

# Arizona Board of Osteopathic Examiners

JLBC: Nick Klingerman  
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DESCRIPTION	FY 2004 ACTUAL	FY 2005 ESTIMATE	FY 2006 JLBC	FY 2007 JLBC
<b>OPERATING BUDGET</b>				
<i>Full Time Equivalent Positions</i>	5.5	5.5	5.5	5.5
Personal Services	243,700	266,600	266,600	266,600
Employee Related Expenditures	63,700	66,200	67,100	67,100
Professional and Outside Services	38,200	83,300	93,300	93,300
Travel - In State	700	2,000	2,000	2,000
Travel - Out of State	900	0	0	0
Other Operating Expenditures	66,400	78,400	78,000	78,000
Equipment	21,400	0	112,000	90,000
<b>AGENCY TOTAL</b>	<b>435,000</b>	<b>496,500</b>	<b>619,000</b>	<b>597,000</b>

## FUND SOURCES

### Other Appropriated Funds

Board of Osteopathic Examiners Fund	435,000	496,500	619,000	597,000
<b>SUBTOTAL - Other Appropriated Funds</b>	<b>435,000</b>	<b>496,500</b>	<b>619,000</b>	<b>597,000</b>
<b>SUBTOTAL - Appropriated Funds</b>	<b>435,000</b>	<b>496,500</b>	<b>619,000</b>	<b>597,000</b>
<b>TOTAL - ALL SOURCES</b>	<b>435,000</b>	<b>496,500</b>	<b>619,000</b>	<b>597,000</b>

## CHANGE IN FUNDING SUMMARY

	FY 2005 to FY 2006 JLBC		FY 2005 to FY 2007 JLBC	
	\$ Change	% Change	\$ Change	% Change
Other Appropriated Funds	122,500	24.7%	100,500	20.2%
Total Appropriated Funds	122,500	24.7%	100,500	20.2%
Total - All Sources	122,500	24.7%	100,500	20.2%

**AGENCY DESCRIPTION** — The agency licenses and regulates medical physicians who practice osteopathic medicine, a system of medical treatment that emphasizes the inter-relationship of the body's muscles, bones, and joints with other body systems as an adjunct to invasive and/or chemically-based treatment.

PERFORMANCE MEASURES	FY 2003 Actual	FY 2004 Actual	FY 2005 Estimate	FY 2006 JLBC
• Average calendar days to resolve a complaint	520	462	180	315
• Average calendar days to renew a license	3	3	15	15
• Average calendar days to process license	91	95	65	65
• Customer satisfaction rating (Scale 1-8)	NA	5.8	6.0	6.0
• Administration as a % of total cost	16.1	15.3	25	--

**Comments:** The board did not submit information for any measure labeled as "NA." In FY 2004, it took an average of 462 days to resolve a complaint due to difficulty finding specialists to conduct investigations. In order to reduce the average days to resolve a complaint, the board is compiling a database of specialists to review cases, and is organizing cases based on medical or non-medical complaints. It took an average of 95 days to process a license application in FY 2004. Upgrading the database will expedite the licensing process by utilizing internet based license renewal.

## RECOMMENDED CHANGES FROM FY 2005

FY 2006 and \$597,000 in FY 2007. These amounts would fund the following adjustments:

### Operating Budget

The JLBC recommends \$619,000 from the Board of Osteopathic Examiners Fund for the operating budget in

