

Director: Israel Gregory H. Torres

JLBC Analyst: Chris Cranny

| | FY 2004 Actual | FY 2005 Estimate | FY 2006 Approved | FY 2007 Approved |
|--|-------------------|---------------------|---------------------------------|-------------------------------|
| OPERATING BUDGET | | | | |
| <i>Full Time Equivalent Positions</i> | 138.8 | 138.8 | 138.8 | 138.8 |
| Personal Services | 4,779,200 | 4,768,900 | 4,851,900 | 4,768,900 |
| Employee Related Expenditures | 1,458,100 | 1,545,500 | 1,779,800 | 1,577,000 |
| Professional and Outside Services | 18,500 | 239,100 | 243,600 | 239,100 |
| Travel - In State | 411,300 | 505,100 | 505,100 | 505,100 |
| Travel - Out of State | 7,900 | 11,800 | 11,800 | 11,800 |
| Other Operating Expenditures | 1,291,100 | 1,433,400 | 1,455,100 | 1,455,100 |
| Equipment | 575,700 | 60,300 | 60,300 | 60,300 |
| OPERATING SUBTOTAL | 8,541,800 | 8,564,100 | 8,907,600^{1/2/} | 8,617,300^{2/} |
| SPECIAL LINE ITEMS | | | | |
| Incentive Pay | 113,500 | 113,500 | 113,500 | 113,500 |
| Office of Administrative Hearings Costs | 817,900 | 869,500 | 869,500 | 869,500 |
| AGENCY TOTAL | 9,473,200 | 9,547,100 | 9,890,600 | 9,600,300 |
| FUND SOURCES | | | | |
| <i>Other Appropriated Funds</i> | | | | |
| Registrar of Contractors Fund | 9,473,200 | 9,547,100 | 9,890,600 | 9,600,300 |
| SUBTOTAL - Other Appropriated Funds | 9,473,200 | 9,547,100 | 9,890,600 | 9,600,300 |
| SUBTOTAL - Appropriated Funds | 9,473,200 | 9,547,100 | 9,890,600 | 9,600,300 |
| Other Non-Appropriated Funds | 5,497,000 | 5,635,000 | 5,620,700 | 5,620,700 |
| TOTAL - ALL SOURCES | 14,970,200 | 15,182,100 | 15,511,300 | 15,221,000 |

AGENCY DESCRIPTION — The agency licenses, regulates and conducts examinations of residential and commercial construction contractors.

| PERFORMANCE MEASURES | FY 2003 | FY 2004 | FY 2006 |
|---|---------|---------|----------|
| | Actual | Actual | Approved |
| • Average calendar days from receipt of complaint to jobsite inspection | 16 | 15 | 14 |
| • Customer satisfaction rating (Scale 1-8) | 7.0 | 7.0 | 7.1 |

Comments: The agency reports that the decreased time in performing jobsite inspections is due to continuing process improvements.

Operating Budget

The budget provides \$8,907,600 from the Registrar of Contractors Fund for the operating budget in FY 2006 and \$8,617,300 in FY 2007.

The approved amount includes an increase of \$343,500 from the Registrar of Contractors Fund in FY 2006 and an increase of \$53,200 in FY 2007 for statewide adjustments.

(Please see the Statewide Adjustments section at the end of this Appropriations Report for details.)

Special Line Items

Incentive Pay

The budget provides \$113,500 from the Registrar of Contractors Fund for Incentive Pay in FY 2006 and FY 2007. These amounts are unchanged from FY 2005. Monies in this line item are used to provide funding for an

^{1/} This appropriation is available for use pursuant to the provisions of A.R.S. § 35-143.01C and is exempt from the provisions of A.R.S. § 35-190, relating to lapsing of appropriations until June 30, 2007. (General Appropriation Act footnote)

^{2/} General Appropriation Act funds are appropriated as an Operating Lump Sum with Special Line Items by Agency.

agencywide incentive pay program. The program was established in 1995 to reward employees for outstanding performance. The ROC maintains performance measures to determine how employees influenced by the incentive program have improved their customer service.

Office of Administrative Hearings Costs

The budget provides \$869,500 from the Registrar of Contractors Fund for Office of Administrative Hearings (OAH) Costs in FY 2006 and FY 2007. These amounts are unchanged from FY 2005. Monies in this line item are transferred from the ROC to the OAH for services provided by the OAH.