

Executive Director: Heidi Herbst Paakkonen

JLBC Analyst: Steve Grunig

	FY 2004 Actual	FY 2005 Estimate	FY 2006 Approved	FY 2007 Approved
OPERATING BUDGET				
<i>Full Time Equivalent Positions</i>	3.0	3.0	3.0	3.0
Personal Services	136,100	143,100	145,500	143,100
Employee Related Expenditures	32,200	33,300	41,500	36,800
Professional and Outside Services	40,000	63,400	65,100	63,400
Travel - In State	2,200	3,000	3,000	3,000
Travel - Out of State	300	1,000	1,000	1,000
Other Operating Expenditures	17,300	20,800	21,100	21,100
Equipment	700	0	0	0
AGENCY TOTAL	228,800	264,600	277,200^{1/2/}	268,400^{2/}

FUND SOURCES

<i>Other Appropriated Funds</i>				
Board of Physical Therapy Fund	228,800	264,600	277,200	268,400
SUBTOTAL - Other Appropriated Funds	228,800	264,600	277,200	268,400
SUBTOTAL - Appropriated Funds	228,800	264,600	277,200	268,400
TOTAL - ALL SOURCES	228,800	264,600	277,200	268,400

AGENCY DESCRIPTION — The board licenses and regulates physical therapists. A physical therapist treats patients by exercise, massage, mechanical energy, electrical energy, heat, light, sound, and water. This agency is one of several, housed within the State Boards’ Office, contracting with the Department of Administration for administrative services.

PERFORMANCE MEASURES

- Average calendar days to resolve a complaint
- Average calendar days to renew a license
- Customer satisfaction rating (Scale 1-8)

	FY 2003 Actual	FY 2004 Actual	FY 2006 Approved
Average calendar days to resolve a complaint	139	168	130
Average calendar days to renew a license	16	18	15
Customer satisfaction rating (Scale 1-8)	NA	NA	7.0

Comment: The agency did not submit information for any measure labeled as “NA.” The average calendar days to resolve a complaint increased from FY 2003 to FY 2004 due to increased complexity of complaints. The average calendar days to renew a license increased from FY 2003 to FY 2004 in part due to increased license volume. The board will initiate a customer satisfaction survey for FY 2006.

Operating Budget

The budget provides \$277,200 from the Board of Physical Therapy Fund for the operating budget in FY 2006 and \$268,400 in FY 2007.

The approved amount includes an increase of \$12,600 from the Board of Physical Therapy Fund in FY 2006 and an increase of \$3,800 in FY 2007 for statewide adjustments. *(Please see the Statewide Adjustments section at the end of this Appropriations Report for details.)*

Joint Office Costs

The approved amount reallocates funding previously dedicated to Joint Office Costs. In FY 2006 and FY 2007, the Board of Physical Therapy Examiners will use its own staff and resources to provide some of the services which were provided by the State Boards’ Office in FY 2005. This will result in a \$(28,000) reduction in Joint Office Costs. Of the total savings, \$13,400 will now be paid directly to the Arizona Department of Administration for some services previously provided by the State Boards’ Office, and the remaining \$14,600 will be reallocated for general operating costs. The total agency contribution for Joint Office Costs will be \$4,900 in FY 2006 and FY 2007. *(For more information see State Boards’ Office.)*

1/ This appropriation is available for use pursuant to the provisions of A.R.S. § 35-143.01C and is exempt from the provisions of A.R.S. § 35-190, relating to lapsing of appropriations until June 30, 2007. (General Appropriation Act footnote)
 2/ General Appropriation Act funds are appropriated as a Lump Sum by Agency.