

**Structural Pest Control Commission**

A.R.S. § 32-2302

Executive Director: Lisa C. Gervase

JLBC Analyst: Chris Cranny

	<b>FY 2004 Actual</b>	<b>FY 2005 Estimate</b>	<b>FY 2006 Approved</b>	<b>FY 2007 Approved</b>
<b>OPERATING BUDGET</b>				
<i>Full Time Equivalent Positions</i>	33.0	33.0	33.0	33.0
Personal Services	911,400	1,104,500	1,123,300	1,104,500
Employee Related Expenditures	265,300	348,600	382,400	338,700
Professional and Outside Services	117,400	129,900	133,000	129,900
Travel - In State	107,100	112,400	112,400	112,400
Travel - Out of State	7,200	6,400	6,400	6,400
Other Operating Expenditures	338,700	229,300	233,800	233,800
Equipment	126,900	0	0	0
<b>AGENCY TOTAL</b>	<b>1,874,000</b>	<b>1,931,100</b>	<b>1,991,300<sup>1/2/</sup></b>	<b>1,925,700<sup>2/</sup></b>

**FUND SOURCES**

Other Appropriated Funds

Structural Pest Control Commission Fund	1,874,000	1,931,100	1,991,300	1,925,700
<b>SUBTOTAL - Other Appropriated Funds</b>	<b>1,874,000</b>	<b>1,931,100</b>	<b>1,991,300</b>	<b>1,925,700</b>
<b>SUBTOTAL - Appropriated Funds</b>	<b>1,874,000</b>	<b>1,931,100</b>	<b>1,991,300</b>	<b>1,925,700</b>
Federal Funds	123,600	109,500	109,500	109,500
<b>TOTAL - ALL SOURCES</b>	<b>1,997,600</b>	<b>2,040,600</b>	<b>2,100,800</b>	<b>2,035,200</b>

**AGENCY DESCRIPTION** — The commission licenses and regulates professional pest control companies and conducts examinations of applicators of structural pesticides.

**PERFORMANCE MEASURES**

	FY 2003 Actual	FY 2004 Actual	FY 2006 Approved
• Average calendar days to resolve a complaint	90	90	89
• Average calendar days to renew a license	27	11	10
• Customer satisfaction rating (Scale 1-8)	7.2	NA	6.8

**Comments:** The agency did not submit information for any measure labeled as “NA”. The average calendar days to resolve a complaint performance measure has stayed the same because a complaint needs to be investigated, written up, approved by the board, and also at least one meeting with the licensee must take place. This process requires an average of 90 days. The average calendar days to renew a license performance measure significantly improved due to a change in the processes of the agency. The customer satisfaction rating performance measure was not reported for FY 2004 because it is in the process of being completely revamped.

**Operating Budget**

*section at the end of this Appropriations Report for details.)*

The budget provides \$1,991,300 from the Structural Pest Control Commission Fund for the operating budget in FY 2006 and \$1,925,700 in FY 2007.

The approved amount includes an increase of \$60,200 from the Structural Pest Control Commission Fund in FY 2006 and a decrease of \$(5,400) in FY 2007 for statewide adjustments. *(Please see the Statewide Adjustments*

<sup>1/</sup> This appropriation is available for use pursuant to the provisions of A.R.S. § 35-143.01C and is exempt from the provisions of A.R.S. § 35-190, relating to lapsing of appropriations until June 30, 2007. (General Appropriation Act footnote)

<sup>2/</sup> General Appropriation Act funds are appropriated as a Lump Sum by Agency.