

Executive Director: Mario J. Herrera

JLBC Analyst: Steve Grunig

	FY 2004 Actual	FY 2005 Estimate	FY 2006 Approved	FY 2007 Approved
OPERATING BUDGET				
<i>Full Time Equivalent Positions</i>	4.0	4.0	4.0	4.0
Personal Services	116,700	141,000	143,400	141,000
Employee Related Expenditures	30,000	44,600	46,000	40,800
Professional and Outside Services	9,000	4,700	4,700	4,700
Travel - In State	12,100	16,400	16,400	16,400
Travel - Out of State	700	1,300	1,300	1,300
Other Operating Expenditures	29,600	26,400	26,400	26,400
Equipment	5,400	0	0	0
AGENCY TOTAL	203,500	234,400	238,200^{1/2/}	230,600^{2/}

FUND SOURCES

<i>Other Appropriated Funds</i>				
Board of Barbers Fund	203,500	234,400	238,200	230,600
SUBTOTAL - Other Appropriated Funds	203,500	234,400	238,200	230,600
SUBTOTAL - Appropriated Funds	203,500	234,400	238,200	230,600
TOTAL - ALL SOURCES	203,500	234,400	238,200	230,600

AGENCY DESCRIPTION — The board licenses barbers, inspects barbering establishments, and investigates violations of sanitation requirements and barbering procedures. It conducts hearings and imposes enforcement actions where appropriate.

PERFORMANCE MEASURES

	FY 2003 Actual	FY 2004 Actual	FY 2006 Approved
• Average calendar days to resolve a complaint	21	NA	21
• Average calendar days to renew a license	2	2	2
• Customer satisfaction rating (Scale 0-100)	NA	90	90

Comments: The agency did not submit information for any measure labeled as “NA.” The Board of Barbers previously reported the median calendar days to resolve a complaint. In the future, they will report the average number of days, which they expect to be around 21 days. The average number of days to renew a license remained constant at 2 days. Customer satisfaction is measured by a tally of positive versus negative letters concerning customer service received by the Board of Barbers. Approximately 90% of responses were positive in FY 2004.

Operating Budget

The budget provides \$238,200 from the Board of Barbers Fund for the operating budget in FY 2006 and \$230,600 in FY 2007.

The approved amount includes an increase of \$3,800 from the Board of Barbers Fund in FY 2006 and a decrease of \$(3,800) in FY 2007 for statewide adjustments. *(Please see the Statewide Adjustments section at the end of this Appropriations Report for details.)*

^{1/} This appropriation is available for use pursuant to the provisions of A.R.S. § 35-143.01C and is exempt from the provisions of A.R.S. § 35-190, relating to lapsing of appropriations until June 30, 2007. (General Appropriation Act footnote)

^{2/} General Appropriation Act funds are appropriated as a Lump Sum by Agency.