

Executive Director: Elaine LeTarte

JLBC Analyst: John Malloy

	FY 2003 Actual	FY 2004 Estimate	FY 2005 Approved
<b>OPERATING BUDGET</b>			
<i>Full Time Equivalent Positions</i>	8.0	5.5	5.5
Personal Services	205,100	246,700	250,900
Employee Related Expenditures	43,500	63,000	67,900
Professional and Outside Services	9,800	38,800	84,300
Travel - In State	0	2,000	2,000
Travel - Out of State	400	0	0
Other Operating Expenditures	59,000	91,400	91,400
Equipment	0	25,000	0
<b>AGENCY TOTAL</b>	<b>317,800</b>	<b>466,900<sup>1/</sup></b>	<b>496,500<sup>2/</sup></b>

**FUND SOURCES**

Other Appropriated Funds

Board of Osteopathic Examiners Fund	317,800	466,900	496,500
SUBTOTAL - Other Appropriated Funds	317,800	466,900	496,500
<b>SUBTOTAL - Appropriated Funds</b>	<b>317,800</b>	<b>466,900</b>	<b>496,500</b>
<b>TOTAL - ALL SOURCES</b>	<b>317,800</b>	<b>466,900</b>	<b>496,500</b>

**AGENCY DESCRIPTION** — The agency licenses and regulates medical physicians who practice osteopathic medicine, a system of medical treatment that emphasizes the inter-relationship of the body’s muscles, bones, and joints with other body systems as an adjunct to invasive and/or chemically-based treatment.

<b>PERFORMANCE MEASURES</b>	FY 2003 Appropriation	FY 2003 Actual	FY 2004 Appropriation	FY 2005 Appropriation
• Average calendar days to resolve a complaint	180	520	180	180
• Average calendar days to renew a license (from receipt of application to issuance)	15	3	15	15
• Administration as a % of total cost	.34	16.1	25	25
• Customer satisfaction rating (Scale 1-8)	6.0	NA	6.0	6.0
• Average calendar days to process license (from receipt of application to issuance)	--	91	65	65

**Comments:** The agency did not submit information for any measure labeled as “NA.” The agency did not conduct a customer satisfaction survey in FY 2003. The agency reports that the average days to resolve a complaint had not been tracked correctly prior to FY 2003. The actual number of days to resolve a complaint in FY 2002 was 690.

The agency’s budget was originally appropriated in Laws 2003, Chapter 262. For details on this agency’s FY 2005 budget, please see the *FY 2004 Appropriations Report*. Laws 2004, Chapter 275 amended the budget to incorporate statewide salary changes and other statewide technical adjustments. *(Please see the Statewide Adjustments section at the end of this Appropriations Report for details.)* Chapter 275 also made adjustments to the agency’s FY 2005 budget as discussed below.

*Legal Services*

The approved supplemental adds \$44,500 in FY 2005 from the Board of Osteopathic Examiners Fund for legal services provided by the Office of the Attorney General. With increased legal services, the board anticipates reducing the number of open investigations in order to reduce the average days required to resolve a board complaint.

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<sup>1/</sup> This appropriation is available for use pursuant to the provisions of A.R.S. § 35-143.01C and is exempt from the provisions of A.R.S. § 35-190, relating to lapsing of appropriations until June 30, 2005. (General Appropriation Act footnote)

<sup>2/</sup> General Appropriation Act funds are appropriated as a Lump Sum by Agency.