

Executive Director: Joey Ridenour

JLBC Analyst: Bethany Nicholas

	FY 2003 Actual	FY 2004 Estimate	FY 2005 Approved
<b>OPERATING BUDGET</b>			
<i>Full Time Equivalent Positions</i>	46.2	46.2	39.2
Personal Services	1,749,300	1,940,800	1,647,000
Employee Related Expenditures	364,500	459,200	416,400
Professional and Outside Services	517,200	565,700	562,700
Travel - In State	22,100	22,100	22,100
Travel - Out of State	10,400	10,400	10,400
Other Operating Expenditures	337,300	453,400	387,200
Equipment	32,800	86,500	0
<b>AGENCY TOTAL</b>	<b>3,033,600</b>	<b>3,538,100<sup>1/</sup></b>	<b>3,045,800<sup>2/</sup></b>

**FUND SOURCES**

General Fund	130,900	134,900	136,100
<u>Other Appropriated Funds</u>			
Board of Nursing Fund	2,902,700	3,403,200	2,909,700
SUBTOTAL - Other Appropriated Funds	2,902,700	3,403,200	2,909,700
<b>SUBTOTAL - Appropriated Funds</b>	<b>3,033,600</b>	<b>3,538,100</b>	<b>3,045,800</b>
Federal Funds	647,800	863,300	863,300
<b>TOTAL - ALL SOURCES</b>	<b>3,681,400</b>	<b>4,401,400</b>	<b>3,909,100</b>

**AGENCY DESCRIPTION** — The board licenses, regulates, conducts examinations and approves educational programs for nurses and nurse aides.

	FY 2003 Appropriation	FY 2003 Actual	FY 2004 Appropriation	FY 2005 Appropriation
<b>PERFORMANCE MEASURES</b>				
• Average calendar days to resolve a complaint	180	334	210	210
• Number of investigations of licensees	3,500	985	1,650	1,650
• Average calendar days to renew a license (from receipt of application to issuance)	10	13	5	5
• Administration as a % of total cost	9.3	NA	11.9	11.9
• Customer satisfaction rating (Scale 1-8)	6.0	NA	6.0	6.0

**Comments:** The agency did not submit information for any measure labeled as “NA.” The agency reports that high turnover of investigators contributed to the longer length of time to resolve a complaint. The agency reports that a new triage procedure for complaints contributed to the lower than expected number of investigations of licenses.

This agency’s budget was originally appropriated in Laws 2003, Chapter 262. For details on this agency’s FY 2005 budget, please see the *FY 2004 Appropriations Report*. Laws 2004, Chapter 275 amended the budget to incorporate statewide salary changes and other statewide technical adjustments. (Please see the *Statewide Adjustments* section at the end of this *Appropriation Report for details*.) Chapter 275 also made adjustments to the agency’s budget as discussed below.

*Certified Nurse Assistant Program*

The approved supplemental adds \$297,600 in FY 2004 and \$189,800 in FY 2005 from the Board of Nursing Fund to reflect the appropriation of Certified Nurse Assistant fees being deposited in the Board of Nursing Fund.

[Click here to return to the Table of Contents](#)

<sup>1/</sup> This appropriation is available for use pursuant to the provisions of A.R.S. § 35-143.01C and is exempt from the provisions of A.R.S. § 35-190, relating to lapsing of appropriations until June 30, 2005. (General Appropriation Act footnote)

<sup>2/</sup> General Appropriation Act funds are appropriated as a Lump Sum by Agency.