

Executive Director: Lori D. Scott

JLBC Analyst: Bethany Nicholas

	FY 2003 Actual	FY 2004 Estimate	FY 2005 Approved
<b>OPERATING BUDGET</b>			
<i>Full Time Equivalent Positions</i>	1.0	1.0	1.0
Personal Services	53,000	53,800	55,000
Employee Related Expenditures	10,900	14,100	20,100
Professional and Outside Services	15,800	22,600	23,200
Travel - In State	3,000	10,700	2,500
Other Operating Expenditures	5,100	12,100	5,900
Equipment	10,900	0	0
<b>AGENCY TOTAL</b>	<b>98,700</b>	<b>113,300<sup>1/</sup></b>	<b>106,700<sup>2/</sup></b>

**FUND SOURCES**

Other Appropriated Funds

Board of Dispensing Opticians Fund	98,700	113,300	106,700
SUBTOTAL - Other Appropriated Funds	98,700	113,300	106,700
<b>SUBTOTAL - Appropriated Funds</b>	<b>98,700</b>	<b>113,300</b>	<b>106,700</b>
<b>TOTAL - ALL SOURCES</b>	<b>98,700</b>	<b>113,300</b>	<b>106,700</b>

**AGENCY DESCRIPTION** — The board licenses and regulates optical establishments and opticians. An optician fits and sells optical devices such as contact lenses and eyeglasses. This agency is one of several, housed within the State Boards' Office, contracting with the Department of Administration for administrative services.

<b>PERFORMANCE MEASURES</b>	FY 2003	FY 2003	FY 2004	FY 2005
	Appropriation	Actual	Appropriation	Appropriation
• Average calendar days to resolve a complaint	90	90	90	90
• % of renewals within 3 days	90	NA	90	90
• Administration as a % of total cost	6	6	6	6
• Customer satisfaction rating (Scale 1-8)	6.0	NA	6.0	6.0

**Comment:** The agency did not submit information for any measure labeled as "NA."

The agency's budget was originally appropriated in Laws 2003, Chapter 262. For details on this agency's FY 2005 budget, please see the *FY 2004 Appropriations Report*. Laws 2004, Chapter 275 amended the budget to incorporate statewide salary changes and other statewide technical adjustments. (Please see the *Statewide Adjustments* section at the end of this *Appropriations Report* for details.)

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<sup>1/</sup> This appropriation is available for use pursuant to the provisions of A.R.S. § 35-143.01C and is exempt from the provisions of A.R.S. § 35-190, relating to lapsing of appropriations until June 30, 2005. (General Appropriation Act footnote)

<sup>2/</sup> General Appropriation Act funds are appropriated as a Lump Sum by Agency.