

Executive Director: Sue Sansom

JLBC Analyst: Jeff McLellan

	<b>FY 2003 Actual</b>	<b>FY 2004 Estimate</b>	<b>FY 2005 Approved</b>
<b>OPERATING BUDGET</b>			
<i>Full Time Equivalent Positions</i>	24.5	24.5	24.5
Personal Services	624,200	664,300	692,500
Employee Related Expenditures	154,000	215,300	228,500
Professional and Outside Services	158,800	390,800	390,800
Travel - In State	34,200	51,300	51,300
Travel - Out of State	4,900	7,700	7,700
Other Operating Expenditures	267,500	196,500	199,300
Equipment	232,000	13,000	0
<b>AGENCY TOTAL</b>	<b>1,475,600</b>	<b>1,538,900<sup>1/</sup></b>	<b>1,570,100<sup>2/</sup></b>

**FUND SOURCES**

Other Appropriated Funds

Board of Cosmetology Fund	1,475,600	1,538,900	1,570,100
SUBTOTAL - Other Appropriated Funds	1,475,600	1,538,900	1,570,100
<b>SUBTOTAL - Appropriated Funds</b>	<b>1,475,600</b>	<b>1,538,900</b>	<b>1,570,100</b>
<b>TOTAL - ALL SOURCES</b>	<b>1,475,600</b>	<b>1,538,900</b>	<b>1,570,100</b>

**AGENCY DESCRIPTION** — The board administers licensing examinations and licenses; inspects salons and schools; investigates violations of sanitation requirements and procedures. It conducts hearings and imposes enforcement actions where appropriate.

<b>PERFORMANCE MEASURES</b>	<b>FY 2003 Appropriation</b>	<b>FY 2003 Actual</b>	<b>FY 2004 Appropriation</b>	<b>FY 2005 Appropriation</b>
• Average calendar days to resolve a complaint	120	120	120	120
• Average calendar days to renew a license (from receipt of application to issuance)	12	10	10	10
• Administration as a % of total cost	4.9	13.6	13.6	13.6
• Customer satisfaction rating (Scale 1-8)	6.0	4.8	7.2	7.2

This agency’s budget was originally appropriated in Laws 2003, Chapter 262. For details on this agency’s FY 2005 budget, please see the *FY 2004 Appropriations Report*. Laws 2004, Chapter 275 amended the budget to incorporate statewide salary changes and other statewide technical adjustments. (Please see the *Statewide Adjustments* section at the end of this *Appropriation Report* for details.)

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<sup>1/</sup> This appropriation is available for use pursuant to the provisions of A.R.S. § 35-143.01C and is exempt from the provisions of A.R.S. § 35-190, relating to lapsing of appropriations until June 30, 2005. (General Appropriation Act footnote)

<sup>2/</sup> General Appropriation Act funds are appropriated as a Lump Sum by Agency.