

Acting Executive Director: Deborah Pearson

JLBC Analyst: Bethany Nicholas

	FY 2003 Actual	FY 2004 Estimate	FY 2005 Approved
OPERATING BUDGET			
<i>Full Time Equivalent Positions</i>	4.0	4.0	4.0
Personal Services	200,400	204,700	194,700
Employee Related Expenditures	40,000	46,800	51,900
Professional and Outside Services	128,100	146,800	164,000
Travel - In State	3,100	7,600	14,000
Travel - Out of State	2,800	4,000	3,000
Other Operating Expenditures	73,000	73,100	63,600
Equipment	11,200	0	0
OPERATING SUBTOTAL	458,600	483,000	491,200
SPECIAL LINE ITEMS			
Payment of Fiscal Year 2001-2002 Expenses	0	1,100	0
AGENCY TOTAL	458,600	484,100^{1/}	491,200^{2/}

FUND SOURCES

Other Appropriated Funds

Board of Appraisal Fund	458,600	484,100	491,200
SUBTOTAL - Other Appropriated Funds	458,600	484,100	491,200
SUBTOTAL - Appropriated Funds	458,600	484,100	491,200
TOTAL - ALL SOURCES	458,600	484,100	491,200

AGENCY DESCRIPTION — The board licenses, certifies and regulates real estate appraisers. The board also registers property tax agents.

PERFORMANCE MEASURES	FY 2003	FY 2003	FY 2004	FY 2005
	Appropriation	Actual	Appropriation	Appropriation
• Average calendar days to resolve a complaint	115	112	110	110
• Average calendar days to renew a license (from receipt of application to issuance)	1	1	1	1
• Administration as a % of total cost	1.4	1.4	10.0	10.0
• Customer satisfaction rating (Scale 1-8)	6.0	6.0	6.1	6.1

The agency’s budget was originally appropriated in Laws 2003, Chapter 262. For details on this agency’s FY 2005 budget, please see the *FY 2004 Appropriations Report*. Laws 2004, Chapter 275 amended the budget to incorporate statewide salary changes and other statewide technical adjustments. (Please see the *Statewide Adjustments* section at the end of this *Appropriations Report* for details.)

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^{1/} This appropriation is available for use pursuant to the provisions of A.R.S. § 35-143.01C and is exempt from the provisions of A.R.S. § 35-190, relating to lapsing of appropriations until June 30, 2005. (General Appropriation Act footnote)

^{2/} General Appropriation Act funds are appropriated as an Operating Lump Sum with Special Line Items by Agency.