

Arizona Department of Administration
Information Technology Services

JLBC: Paul Shannon
 OSPB: Theresa Garcia

Subcommittee: Assets

DESCRIPTION	FY 2002	FY 2003	FY 2004	
	ACTUAL	ESTIMATE	OSPB	JLBC
OPERATING BUDGET				
<i>Full Time Equivalent Positions</i>	225.3	225.3	213.9	214.0
Personal Services	8,472,900	10,590,600	10,014,000	10,045,600
Employee Related Expenditures	1,649,800	2,226,500	2,224,300	2,230,800
Professional and Outside Services	781,400	2,005,300	2,003,300	2,005,300
Travel - In State	51,000	71,300	86,200	59,200
Travel - Out of State	4,300	49,200	61,700	49,200
Other Operating Expenditures	8,607,900	9,624,200	10,253,500	7,675,100
Equipment	10,196,500	11,886,000	13,727,500	13,243,100
PROGRAM TOTAL	29,763,800	36,453,100	38,370,500	35,308,300

FUND SOURCES

Other Appropriated Funds

Technology and Telecommunications Fund	29,763,800	36,453,100	38,370,500	35,308,300
SUBTOTAL - Other Appropriated Funds	29,763,800	36,453,100	38,370,500	35,308,300
SUBTOTAL - Appropriated Funds	29,763,800	36,453,100	38,370,500	35,308,300
TOTAL - ALL SOURCES	29,763,800	36,453,100	38,370,500	35,308,300

CHANGE IN FUNDING SUMMARY

FY 2003 to FY 2004 JLBC

	<u>\$ Change</u>	<u>% Change</u>
Other Appropriated Funds	(1,144,800)	(3.1%)

COST CENTER DESCRIPTION — *The Information Technology Services Division operates the Data Center, which provides centralized computer services for approximately 70 state agencies, statewide emergency telecommunications services, and state agency telecommunications services. Funding for this cost center is provided through charges to agencies utilizing data processing and telecommunications services provided by Information Technology Services.*

PERFORMANCE MEASURES	FY 2002	FY 2002	FY 2003	FY 2004
	Appropriation	Actual	Appropriation	Recommend.
• Customer satisfaction rating for mainframe services based on annual survey (Scale of 1-8)	6.0	5.9	6.0	6.5
• Customer satisfaction rating for information technology security services (Scale of 1-8)	6.0	4.5	6.0	6.5
• Customer satisfaction rating for Finance and Planning services (Scale of 1-8)	6.0	7.1	6.0	7.3
• Customer satisfaction rating for Arizona Telecommunications System (ATS) (Scale of 1-8)	6.0	5.6	6.0	6.5
• % of Enterprise Application work requests completed by estimated target date	95	93	95	95

RECOMMENDED CHANGES FROM FY 2003

equipment purchases for the Data Center and other information technology operations.

Standard Changes OF **FY 2004**
\$312,300

All Other Information Technology Services One-Time Equipment OF **(635,800)**
 The JLBC recommends a Technology and Telecommunications Fund decrease for one-time

ATS One-Time Equipment OF (2,137,400)
 The JLBC recommends a Technology and Telecommunications Fund decrease for one-time equipment purchases for the Arizona Telecommunications System (ATS).

All Other Information Technology

* * *

Services Equipment OF 582,900

The JLBC recommends a Technology and Telecommunications Fund increase for replacement equipment associated with the normal operation of the Data Center and other information technology operations.

Data Center Computer Upgrade OF 1,410,000

The JLBC recommends a Technology and Telecommunications Fund increase for an upgrade to the data center mainframe computer. This upgrade is necessary due to increased data processing needs by client agencies of the data center. The amount includes \$338,000 in equipment charges and \$1,072,000 in increased software licensing (“bump”) charges.

AFIS Programmers Transfer OF (676,800)

The JLBC recommends a Technology and Telecommunications Fund decrease and (11.3) FTE Positions to transfer Arizona Financial Information System (AFIS) Programmers to the AFIS SLI in the General Accounting Subprogram. The AFIS SLI receives a General Fund appropriation; this proposal only transfers the FTE Positions and does not increase the AFIS SLI appropriation. Currently, the costs of these programmers are billed directly to the AFIS SLI, which results in a double appropriation. The department requests this change to simplify the budgeting process and to ensure that the AFIS SLI is funded for standard changes that accrue to these FTE Positions. The transfer of the FTE Positions is also referenced in the Financial Services Program.

JLBC RECOMMENDED FORMAT — Detailed Line Item by Fund. *(In the FY 2003 budget, the department had a Lump Sum by Fund format.)*

JLBC RECOMMENDED FOOTNOTES

Standard Footnotes

The appropriation for the Technology and Telecommunications Fund is an estimate representing all monies, including balance forward, revenue and transfers during FY 2004. These monies are appropriated to the Department of Administration for the purposes established in A.R.S. § 41-713. The appropriation shall be adjusted as necessary to reflect receipts credited to the Technology and Telecommunications Fund for Arizona Telecommunications System and data center projects. Of the appropriation \$12,233,600 in FY 2004 is for the Arizona Telecommunications System and \$23,074,700 in FY 2004 is for All Other Information Technology Services expenditures. Expenditures for all additional Arizona Telecommunications System and data center projects shall be subject to review by the Joint Legislative Budget Committee, following approval of the Government Information Technology Agency, and shall not exceed the revenues for these projects.

SUMMARY OF FUNDS - SEE AGENCY SUMMARY

[Click here to return to the Table of Contents](#)