

Executive Director: Louise Battaglia

JLBC Analyst: Stephen Brower

	FY 2002 Actual	FY 2003 Estimate	FY 2004 Approved	FY 2005 Approved
<b>OPERATING BUDGET</b>				
<i>Full Time Equivalent Positions</i>	5.5	5.5	5.5	5.5
Personal Services	182,600	215,800	215,800	215,800
Employee Related Expenditures	37,200	45,100	50,700	43,800
Professional and Outside Services	52,900	86,400	86,400	86,400
Travel - In State	5,700	9,100	9,100	9,100
Travel - Out of State	2,400	4,600	4,600	4,600
Other Operating Expenditures	20,300	23,900	24,500	24,500
Equipment	5,500	0	0	0
<b>AGENCY TOTAL</b>	<b>306,600</b>	<b>384,900</b>	<b>391,100<sup>1/2/</sup></b>	<b>384,200<sup>2/</sup></b>

**FUND SOURCES**

Other Appropriated Funds

Veterinary Medical Examining Board Fund	306,600	384,900	391,100	384,200
SUBTOTAL - Other Appropriated Funds	306,600	384,900	391,100	384,200
<b>AGENCY TOTAL</b>	<b>306,600</b>	<b>384,900</b>	<b>391,100</b>	<b>384,200</b>

**AGENCY DESCRIPTION** — *The board licenses and regulates veterinarians, veterinary technicians, and veterinary premises. This agency is one of several, housed within the State Boards' Office, contracting with the Department of Administration for administrative services.*

<b>PERFORMANCE MEASURES</b>	FY 2002 Appropriation	FY 2002 Actual	FY 2003 Appropriation	FY 2004-05 Appropriation
• Number of licensees (new and existing)	1,775	1,580	1,850	--
• Number of complaints received about licensees	75	74	75	--
• Average calendar days to resolve a complaint	90	79	90	90
• Number of investigations	80	91	80	--
• Average calendar days to renew a license (from receipt of application to issuance)	60	60	60	60
• Administration as a % of total cost	3	3	3	3
• Customer satisfaction rating (Scale 1-8)	6.0	7.0	6.0	8.0

**Technical Adjustments** — The FY 2004 and FY 2005 approved amounts include technical adjustments for Employee Related Expenditures and Other Fund retirement changes. *(Please see the General Provisions section at the end of this Appropriations Report for further details on these changes.)*

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<sup>1/</sup> This appropriation is available for use pursuant to the provisions of A.R.S. § 35-143.01C and is exempt from the provisions of A.R.S. § 35-190, relating to lapsing of appropriations until June 30, 2005. (General Appropriation Act footnote)

<sup>2/</sup> General Appropriation Act funds are appropriated as a Lump Sum by Agency.