

Executive Director: Jack Confer

JLBC Analyst: Stephen Brower

	FY 2002 Actual	FY 2003 Estimate	FY 2004 Approved	FY 2005 Approved
<b>OPERATING BUDGET</b>				
<i>Full Time Equivalent Positions</i>	2.0	2.0	2.0	2.0
Personal Services	80,300	85,500	85,500	85,500
Employee Related Expenditures	15,300	16,300	22,800	16,800
Professional and Outside Services	38,300	34,100	34,100	34,100
Travel - In State	1,900	7,500	7,500	7,500
Travel - Out of State	1,800	1,000	1,000	1,000
Other Operating Expenditures	13,100	1,300	12,300	8,300
Equipment	0	200	200	200
<b>AGENCY TOTAL</b>	<b>150,700</b>	<b>145,900</b>	<b>163,400<sup>1/2/</sup></b>	<b>153,400<sup>2/</sup></b>

**FUND SOURCES**

Other Appropriated Funds

Board of Optometry Fund	150,700	145,900	163,400	153,400
SUBTOTAL - Other Appropriated Funds	150,700	145,900	163,400	153,400
<b>AGENCY TOTAL</b>	<b>150,700</b>	<b>145,900</b>	<b>163,400</b>	<b>153,400</b>

**AGENCY DESCRIPTION** — *The board licenses and regulates optometrists and issues certificates authorizing the use of diagnostic pharmaceutical agents. An optometrist examines eyes, measures vision, and prescribes corrective lenses and treatments which do not require a licensed physician.*

<b>PERFORMANCE MEASURES</b>	FY 2002 Appropriation	FY 2002 Actual	FY 2003 Appropriation	FY 2004-05 Appropriation
• Number of Licensees	720	728	750	--
• Number of complaints received about licensees	80	53	100	--
• Average calendar days to resolve a complaint	90	205	90	80
• Number of investigations	80	53	100	--
• Average calendar days to renew a license (from receipt of application to issuance)	40	11	35	10
• Administration as a % of total cost	5	5	5	5
• Customer satisfaction rating (Scale 1-8)	6.0	6.8	6.0	6.9

**Comment:** The agency reports that 2 complaints that have been open since 1999 increased the average time for complaint resolution in FY 2002.

**Technical Adjustments** — The FY 2004 and FY 2005 approved amounts include technical adjustments for Employee Related Expenditures, Other Fund health and dental insurance changes, and Other Fund retirement changes. *(Please see the General Provisions section at the end of this Appropriations Report for further details on these changes.)*

**Oral Pharmaceutical Program** — The approved amount includes an increase of \$7,000 in both FY 2004 and FY 2005 above FY 2003 for the continuation of the Oral Pharmaceutical Program, which allows optometrists to use

and prescribe oral pharmaceutical agents to treat the eye and related structures.

**Software Upgrade** — The approved amount includes a FY 2004 increase of \$4,000 above FY 2003 for one-time computer software upgrades.

[Click here to return to the Table of Contents](#)

<sup>1/</sup> This appropriation is available for use pursuant to the provisions of A.R.S. § 35-143.01C and is exempt from the provisions of A.R.S. § 35-190, relating to lapsing of appropriations until June 30, 2005. (General Appropriation Act footnote)

<sup>2/</sup> General Appropriation Act funds are appropriated as a Lump Sum by Agency.