

# Board of Barbers

A.R.S. § 32-302

Executive Director: Mario J. Herrera

JLBC Analyst: Jason Hampton

|                                       | FY 2002<br>Actual | FY 2003<br>Estimate | FY 2004<br>Approved           | FY 2005<br>Approved         |
|---------------------------------------|-------------------|---------------------|-------------------------------|-----------------------------|
| <b>OPERATING BUDGET</b>               |                   |                     |                               |                             |
| <i>Full Time Equivalent Positions</i> | 3.0               | 3.0                 | 4.0                           | 4.0                         |
| Personal Services                     | 121,800           | 115,700             | 125,700                       | 125,700                     |
| Employee Related Expenditures         | 29,100            | 27,700              | 40,200                        | 32,500                      |
| Professional and Outside Services     | 1,900             | 4,700               | 4,700                         | 4,700                       |
| Travel - In State                     | 11,800            | 16,400              | 16,400                        | 16,400                      |
| Travel - Out of State                 | 200               | 1,300               | 1,300                         | 1,300                       |
| Other Operating Expenditures          | 25,700            | 26,400              | 26,400                        | 26,400                      |
| Equipment                             | 100               | 0                   | 6,700                         | 0                           |
| <b>AGENCY TOTAL</b>                   | <b>190,600</b>    | <b>192,200</b>      | <b>221,400<sup>1/2/</sup></b> | <b>207,000<sup>2/</sup></b> |

## FUND SOURCES

### Other Appropriated Funds

|                                     |                |                |                |                |
|-------------------------------------|----------------|----------------|----------------|----------------|
| Board of Barbers Fund               | 190,600        | 192,200        | 221,400        | 207,000        |
| SUBTOTAL - Other Appropriated Funds | 190,600        | 192,200        | 221,400        | 207,000        |
| <b>AGENCY TOTAL</b>                 | <b>190,600</b> | <b>192,200</b> | <b>221,400</b> | <b>207,000</b> |

**AGENCY DESCRIPTION** — *The board licenses barbers, inspects barbering establishments, and investigates violations of sanitation requirements and barbering procedures. It conducts hearings and imposes enforcement actions where appropriate.*

| PERFORMANCE MEASURES   | FY 2002       | FY 2002 | FY 2003       | FY 2004-05    |
|--|---------------|---------|---------------|---------------|
|  | Appropriation | Actual  | Appropriation | Appropriation |
| • Number of licensees (new and existing)   | 4,770         | 5,262   | 4,770         | --            |
| • Number of complaints received about licensees                                      | 300           | 325     | 300           | --            |
| • Average calendar days to resolve a complaint                                       | 21            | 21      | 21            | 21            |
| • Number of inspections of barbers/barber schools                                    | 2,000         | 1,343   | 2,000         | --            |
| • Average calendar days to renew a license (from receipt of application to issuance) | 5             | 3       | 5             | < 7           |
| • Administration as a % of total cost  | 10            | 10      | 10            | 10            |
| • Customer satisfaction rating (Scale 1-8)   | 6.0           | NA      | 6.0           | 6.1           |

**Comments:** The agency has not administered a customer satisfaction survey. The agency did not submit information for any measure labeled as "NA".

**Technical Adjustments** — The FY 2004 and FY 2005 approved amounts include technical adjustments for Employee Related Expenditures, Risk Management charges, Other Fund health and dental insurance changes, and Other Fund retirement changes. *(Please see the General Provisions section at the end of this Appropriations Report for further details on these changes.)*

**Additional FTE Position** — The approved amount includes an increase of \$15,400 and 1 FTE Position in both FY 2004 and FY 2005 above FY 2003 for a full-time office assistant.

**Equipment** — The approved amount includes a FY 2004 increase of \$6,700 for one-time equipment.

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<sup>1/</sup> This appropriation is available for use pursuant to the provisions of A.R.S. § 35-143.01C and is exempt from the provisions of A.R.S. § 35-190, relating to lapsing of appropriations until June 30, 2005. (General Appropriation Act footnote)

<sup>2/</sup> General Appropriation Act funds are appropriated as a Lump Sum by Agency.