

## State Boards' Office

Office Manager: Lori Meeks

JLBC Analyst: Steve Grunig

	FY 2001 Actual	FY 2002 Estimate	FY 2003 Approved
<b>PROGRAM BUDGET</b>			
State Boards' Office	254,300	262,700	275,200
<b>OPERATING BUDGET</b>			
Full Time Equivalent Positions	4.0	4.0	4.0
Personal Services	106,900	106,500	112,600
Employee Related Expenditures	28,500	27,000	30,300
Professional and Outside Services	900	0	0
Travel - In State	600	0	0
Other Operating Expenditures	113,500	125,300	128,400
Equipment	3,900	3,900	3,900
<b>TOTAL APPROPRIATIONS</b>	<b>254,300</b>	<b>262,700</b> <sup>1/</sup>	<b>275,200</b> <sup>2/</sup>
<b>FUND SOURCES</b>			
Special Services Revolving Fund	254,300	262,700	275,200
<i>Subtotal - Other Appropriated Funds</i>	<u>254,300</u>	<u>262,700</u>	<u>275,200</u>
<b>TOTAL APPROPRIATIONS</b>	<b>254,300</b>	<b>262,700</b>	<b>275,200</b>

**AGENCY DESCRIPTION** — *The office serves to centralize services and pool resources of 10 small regulatory boards. Examples of shared items include office space and equipment, as well as accounting, clerical, administrative, and telephone services. The office is under the Management Services Division of the Arizona Department of Administration, but is supported by transfers of appropriated funds from the participating boards. The office's budget was appropriated for the first time in FY2000.*

<b>PERFORMANCE MEASURES</b>	FY 1999	FY 2000	FY 2001	FY 2002-03
	Est./Actual	Est./Actual	Est./Actual	Estimate
• Customer satisfaction rating for timeliness (Scale 1-8)	7.2/7.2	6.9/6.9	7.0/7.1	7.1
• Customer satisfaction rating for responsiveness (Scale 1-8)	7/7	7.2/7	7.1/7.2	7.2
• Customer satisfaction rating for customer-oriented (Scale 1-8)	7.2/7.2	7.4/7	7.1/7.2	7.2
• Customer satisfaction rating for quality (Scale 1-8)	7.2/7.2	7/7	7.1/7.1	7.2
• Customer satisfaction rating for accessibility (Scale 1-8)	7.2/7.2	7.1/7.1	7.2/7.2	7.3
• Overall customer satisfaction rating (Scale 1-8)	7.1/7.1	7.2/7	7.1/7.0	7.2
• Administration as a % of total cost	NA	5/NA	5/NA	5

This agency's budget was originally appropriated in Laws 2001, Chapter 236. It was amended by Laws 2002, Chapter 327 only to incorporate statewide salary adjustment changes and other statewide technical adjustments. For details on this agency's FY 2003 budget, please see the *FY 2002 & FY 2003 Appropriations Report*.

<sup>1/</sup> This appropriation is available for use pursuant to the provisions of A.R.S. § 35-143.01C and is exempt from the provisions of A.R.S. § 35-190, relating to lapsing of appropriations until June 30, 2003. (General Appropriation Act footnote)

<sup>2/</sup> General Appropriation Act (Laws 2001, Chapter 236 as amended by Laws 2002, Chapter 327) funds are appropriated as a Lump Sum by Agency.

**State Boards' Office Contributions** — The table below details the individual boards' contributions which fund the operating costs of the State Boards' Office.

**Total State Board Budget by Agency Contribution**

<b><u>Board</u></b>	<b><u>FY 2003</u></b>
Acupuncture Board of Examiners	\$ 16,800
Opticians, State Board of Dispensing	20,800
Funeral Directors & Embalmers, State Board of	32,000
Homeopathic Medical Examiners, Board of	14,800
Naturopathic Physicians Board of Medical Examiners	20,200
Nursing Care Inst. Admin. & Assisted Living Facility Mgrs., Bd. of Exam. of	38,400
Optometry, State Board of	26,700
Physical Therapy Examiners, Board of	32,400
Podiatry Examiners, State Board of	20,900
Veterinary Medical Examining Board, AZ State	<u>52,200</u>
<b>Total</b>	<b><u>\$275,200</u></b>

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