

Director: Michael P. Goldwater

JLBC Analyst: Jake Corey

	FY 2001 Actual	FY 2002 Estimate	FY 2003 Approved
<b>PROGRAM BUDGET</b>			
Regulatory Affairs	7,429,700	8,681,000	8,145,400
Incentive Pay SLI	60,000	113,500	113,500
Office of Admin. Hearings Costs SLI	810,500	834,000	869,500
<b>TOTAL APPROPRIATIONS</b>	<b>8,300,200</b>	<b>9,628,500</b>	<b>9,128,400</b>
<b>OPERATING BUDGET</b>			
Full Time Equivalent Positions	134.8	138.8	138.8
Personal Services	4,151,300	4,420,700	4,609,300
Employee Related Expenditures	986,500	1,144,100	1,225,300
Professional and Outside Services	32,700	418,300	238,700
Travel - In State	399,200	505,100	505,100
Travel - Out of State	15,600	11,800	11,800
Other Operating Expenditures	1,313,900	1,339,700	1,348,600
Equipment	530,500	841,300	206,600
<i>Operating Subtotal</i>	7,429,700	8,681,000	8,145,400
Special Line Items (SLI)	870,500	947,500	983,000
<b>TOTAL APPROPRIATIONS</b>	<b>8,300,200</b>	<b>9,628,500</b> <sup>1/</sup>	<b>9,128,400</b> <sup>2/</sup>
<b>FUND SOURCES</b>			
Registrar of Contractors Fund	8,300,200	9,628,500	9,128,400
<i>Subtotal - Other Appropriated Funds</i>	8,300,200	9,628,500	9,128,400
<b>TOTAL APPROPRIATIONS</b>	<b>8,300,200</b>	<b>9,628,500</b>	<b>9,128,400</b>

**AGENCY DESCRIPTION** — *The agency licenses, regulates and conducts examinations of residential and commercial construction contractors.*

<b>PERFORMANCE MEASURES</b>	FY 1999	FY 2000	FY 2001	FY 2002-03
	Est./Actual	Est./Actual	Est./Actual	Estimate
• Number of licensees (new and existing)	45,840/43,363	49,048/45,001	46,351/45,040	47,742/49,174
• Number of complaints received (licensed contractors)	7,725/7,781	7,957/8,614	8,872/9,151	9,139/9,413
• Average calendar days from receipt of complaint to jobsite inspection	NA/35	22/37	21/23	18/14
• Number of inspections	9,247/9,573	9,524/10,585	10,903/11,539	11,230/11,567
• % of agency staff turnover	NA/10.7	NA/15.7	12.0/12.1	12.0
• Administration as a % of total cost	NA	28/NA	29/NA	30
• Customer satisfaction rating (Scale 1-8)	NA	NA	NA	6.0

This agency's budget was originally appropriated in Laws 2001, Chapter 236. It was amended by Laws 2002, Chapter 327 only to incorporate statewide salary adjustment changes and other statewide technical adjustments. For details on this agency's FY 2003 budget, please see the *FY 2002 & FY 2003 Appropriations Report*.

**Equipment** — The approved amount includes \$198,000 for one-time equipment.

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<sup>1/</sup> This appropriation is available for use pursuant to the provisions of A.R.S. § 35-143.01C and is exempt from the provisions of A.R.S. § 35-190, relating to lapsing of appropriations until June 30, 2003. (General Appropriation Act footnote)

<sup>2/</sup> General Appropriation Act (Laws 2001, Chapter 236 as amended by Laws 2002, Chapter 327) funds are appropriated as a Lump Sum by Agency with Special Line Items.