

State Board of Dispensing Opticians

A.R.S. § 32-1671

Executive Director: Careen J. Heinze

JLBC Analyst: Steve Grunig

	FY 2001 Actual	FY 2002 Estimate	FY 2003 Approved
PROGRAM BUDGET			
State Board of Dispensing Opticians	87,000	95,700	98,700
OPERATING BUDGET			
Full Time Equivalent Positions	1.0	1.0	1.0
Personal Services	50,000	47,900	50,000
Employee Related Expenditures	8,000	8,200	8,700
Professional and Outside Services	19,200	23,200	23,600
Travel - In State	4,000	10,700	10,700
Other Operating Expenditures	5,800	5,700	5,700
TOTAL APPROPRIATIONS	87,000	95,700 ^{1/}	98,700 ^{2/}
FUND SOURCES			
Board of Dispensing Opticians Fund	87,000	95,700	98,700
Subtotal - Other Appropriated Funds	87,000	95,700	98,700
TOTAL APPROPRIATIONS	87,000	95,700	98,700

AGENCY DESCRIPTION — *The board licenses and regulates optical establishments and opticians. An optician fits and sells optical devices such as contact lenses and eyeglasses. This agency is one of several, housed within the State Boards' Office, contracting with the Department of Administration for administrative services.*

PERFORMANCE MEASURES	FY 1999	FY 2000	FY 2001	FY 2002-03
	Est./Actual	Est./Actual	Est./Actual	Estimate
• Number of licensees (new and existing)	947/916	946/959	1,021/824	1,076/1,131
• Number of complaints received about licensees	19/19	26/26	25/30	25
• Average calendar days to resolve a complaint	60/60	60/60	60/90	90
• Number of investigations	19/19	26/26	25/30	25
• % of renewals within 3 days	NA	NA	NA	90
• Administration as a % of total cost	NA	11/NA	11/NA	6
• Customer satisfaction rating (Scale 1-8)	NA	NA	NA	6

This agency's budget was originally appropriated in Laws 2001, Chapter 236. It was amended by Laws 2002, Chapter 327 only to incorporate statewide salary adjustment changes and other statewide technical adjustments. For details on this agency's FY 2003 budget, please see the *FY 2002 & FY 2003 Appropriations Report*.

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^{1/} This appropriation is available for use pursuant to the provisions of A.R.S. § 35-143.01C and is exempt from the provisions of A.R.S. § 35-190, relating to lapsing of appropriations until June 30, 2003. (General Appropriation Act footnote)

^{2/} General Appropriation Act (Laws 2001, Chapter 236 as amended by Laws 2002, Chapter 327) funds are appropriated as a Lump Sum by Agency.