

Executive Director: Julie N. Chapko

JLBC Analyst: Tim Sweeney

	FY 2001 Actual	FY 2002 Estimate	FY 2003 Approved
PROGRAM BUDGET			
Board of Dental Examiners	716,200	758,500	774,700
OPERATING BUDGET			
Full Time Equivalent Positions	9.0	9.0	9.0
Personal Services	296,500	339,100	351,300
Employee Related Expenditures	46,100	56,000	57,900
Professional and Outside Services	218,600	209,200	211,000
Travel - In State	1,900	4,300	4,300
Travel - Out of State	9,400	6,300	6,300
Other Operating Expenditures	133,600	138,600	143,900
Equipment	10,100	5,000	0
TOTAL APPROPRIATIONS	716,200	758,500 ^{1/}	774,700 ^{2/}
FUND SOURCES			
Board of Dental Examiners Fund	716,200	758,500	774,700
<i>Subtotal - Other Appropriated Funds</i>	<u>716,200</u>	<u>758,500</u>	<u>774,700</u>
TOTAL APPROPRIATIONS	716,200	758,500	774,700

AGENCY DESCRIPTION — *The agency licenses, investigates, and conducts examinations of dentists, denturists, dental hygienists and dental assistants.*

PERFORMANCE MEASURES	FY 1999	FY 2000	FY 2001	FY 2002-03
	Est./Actual	Est./Actual	Est./Actual	Estimate
• Number of licensees (new and existing)	5,050/5,242	5,250/5,509	5,350/5,483	5,648/5,787
• Number of complaints received about licensees	500/466	525/503	550/481	575/600
• Average calendar days to resolve a complaint	90/155	150/163	150/171	150
• Number of investigations of licensees	400/274	350/480	400/456	400
• Average calendar days to renew a license (from receipt of application to issuance)	10/10	10/10	10/10	10
• Administration as a % of total cost	NA	1.9/NA	1.9/NA	1.9
• Customer satisfaction rating (Scale 1-8)	NA	NA	NA	6.0

The original appropriation for this agency did not include a FY 2003 appropriation. This FY 2003 budget continues all FY 2002 funding with the exception of one-time equipment received in FY 2002. For more details on this agency's budget please see the *FY 2002 & FY 2003 Appropriations Report*.

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^{1/} This appropriation is available for use pursuant to the provisions of A.R.S. § 35-143.01C and is exempt from the provisions of A.R.S. § 35-190, relating to lapsing of appropriations until June 30, 2003. (General Appropriation Act footnote)

^{2/} General Appropriation Act (Laws 2001, Chapter 236 as amended by Laws 2002, Chapter 327) funds are appropriated as a Lump Sum by Agency.