

Executive Director: Sue Sansom

JLBC Analyst: Jason Hampton

	<b>FY 2001 Actual</b>	<b>FY 2002 Estimate</b>	<b>FY 2003 Approved</b>
<b>PROGRAM BUDGET</b>			
Board of Cosmetology	<b>1,161,300</b>	<b>1,607,100</b>	<b>1,488,600</b>
<b>OPERATING BUDGET</b>			
Full Time Equivalent Positions	20.5	24.5	24.5
Personal Services	561,300	615,600	648,900
Employee Related Expenditures	141,000	180,300	198,200
Professional and Outside Services	127,400	542,700	386,000
Travel - In State	30,100	51,300	51,300
Travel - Out of State	10,800	7,700	7,700
Other Operating Expenditures	259,500	190,900	190,900
Equipment	31,200	18,600	5,600
<b>TOTAL APPROPRIATIONS</b>	<b>1,161,300</b>	<b>1,607,100</b> <sup>1/</sup>	<b>1,488,600</b> <sup>2/</sup>
<b>FUND SOURCES</b>			
Board of Cosmetology Fund	1,161,300	1,607,100	1,488,600
<i>Subtotal - Other Appropriated Funds</i>	1,161,300	1,607,100	1,488,600
<b>TOTAL APPROPRIATIONS</b>	<b>1,161,300</b>	<b>1,607,100</b>	<b>1,488,600</b>

**AGENCY DESCRIPTION** — *The board administers licensing examinations and licenses; inspects salons and schools; investigates violations of sanitation requirements and procedures. It conducts hearings and imposes enforcement actions where appropriate.*

<b>PERFORMANCE MEASURES</b>	FY 1999	FY 2000	FY 2001	FY 2002-03
	Est./Actual	Est./Actual	Est./Actual	Estimate
• Number of licensees (new and existing)	51,226/43,816	44,000/45,000	46,000/47,812	46,000
• Number of complaints received about licensees	941/702	725/972	1,000/NA	1,000
• Average calendar days to resolve a complaint	120/120	120/120	120/NA	120
• Number of inspections of licensees	250/1,201	250/1,882	5,600/3,812	5,600/12,000
• Average calendar days to renew a license (from receipt of application to issuance)	15/15	18/12	12/12	12
• Administration as a % of total cost	NA	8.6/NA	4.3/NA	4.3/4.9
• Customer satisfaction rating (Scale 1-8)	NA	NA	6.0/NA	6.0

This agency’s budget was originally appropriated in Laws 2001, Chapter 236. It was amended by Laws 2002, Chapter 327 only to incorporate statewide salary adjustment changes and other statewide technical adjustments. For details on this agency’s FY 2003 budget, please see the *FY 2002 & FY 2003 Appropriations Report*.

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<sup>1/</sup> This appropriation is available for use pursuant to the provisions of A.R.S. § 35-143.01C and is exempt from the provisions of A.R.S. § 35-190, relating to lapsing of appropriations until June 30, 2003. (General Appropriation Act footnote)

<sup>2/</sup> General Appropriation Act (Laws 2001, Chapter 236 as amended by Laws 2002, Chapter 327) funds are appropriated as a Lump Sum by Agency.