

Executive Director: Edward C. Logan

JLBC Analyst: Kim Hohman

	FY 2001 Actual	FY 2002 Estimate	FY 2003 Approved
PROGRAM BUDGET			
State Board of Appraisal	391,400	449,600	462,500
Contingency SLI	75,200	0	0
TOTAL APPROPRIATIONS	466,600	449,600	462,500
OPERATING BUDGET			
Full Time Equivalent Positions	4.0	4.0	4.0
Personal Services	167,000	186,300	190,700
Employee Related Expenditures	30,500	38,200	42,200
Professional and Outside Services	122,400	144,200	148,000
Travel - In State	6,200	14,000	14,000
Travel - Out of State	3,800	3,000	3,000
Other Operating Expenditures	47,300	52,500	53,200
Equipment	14,200	11,400	11,400
<i>Operating Subtotal</i>	391,400	449,600	462,500
Special Line Items (SLI)	75,200	0	0
TOTAL APPROPRIATIONS	466,600	449,600 ^{1/}	462,500 ^{2/}
FUND SOURCES			
Board of Appraisal Fund	466,600	449,600	462,500
<i>Subtotal - Other Appropriated Funds</i>	466,600	449,600	462,500
TOTAL APPROPRIATIONS	466,600	449,600	462,500

AGENCY DESCRIPTION — *The board licenses, certifies and regulates real estate appraisers. The board also registers property tax agents.*

PERFORMANCE MEASURES	FY 1999	FY 2000	FY 2001	FY 2002-03
	Est./Actual	Est./Actual	Est./Actual	Estimate
• Number of licensees (new and existing)	1,950/1,951	2,060/2,063	2,060/2,104	2,070/2,090
• Number of complaints received about licensees	120/117	120/159	154/181	150
• Average calendar days to resolve a complaint	180/180	180/180	150/125	120/115
• Number of investigations of licensees	40/36	50/78	74/71	72
• Average calendar days to renew a license (from receipt of application to issuance)	1/1	1/1	1/1	1
• Administration as a % of total cost	NA	1.3/NA	1.5/NA	1.4
• Customer satisfaction rating (Scale 1-8)	NA	NA	NA	6.0

This agency's budget was originally appropriated in Laws 2001, Chapter 236. It was amended by Laws 2002, Chapter 327 only to incorporate statewide salary adjustment changes and other statewide technical adjustments. For details on this agency's FY 2003 budget, please see the *FY 2002 & FY 2003 Appropriations Report*.

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^{1/} This appropriation is available for use pursuant to the provisions of A.R.S. § 35-143.01C and is exempt from the provisions of A.R.S. § 35-190, relating to lapsing of appropriations until June 30, 2003. (General Appropriation Act footnote)

^{2/} General Appropriation Act (Laws 2001, Chapter 236 as amended by Laws 2002, Chapter 327) funds are appropriated as a Lump Sum by Agency.