

State Board of Funeral Directors and Embalmers

A.R.S. § 32-1301

Executive Director: Rudy Thomas

JLBC Analyst: Steve Grunig

	FY 2000 Actual	FY 2001 Estimate	FY 2002 Approved	FY 2003 Approved
PROGRAM BUDGET				
Board of Funeral Directors and Embalmers	224,200	252,200	256,200	264,500
OPERATING BUDGET				
Full Time Equivalent Positions	4.0	4.0	4.0	4.0
Personal Services	138,300	140,800	144,600	151,700
Employee Related Expenditures	26,200	26,000	24,200	24,400
Professional and Outside Services	34,600	53,600	55,600	56,600
Travel - In State	5,700	9,700	9,700	9,700
Travel - Out of State	1,100	0	0	0
Other Operating Expenditures	18,300	22,100	22,100	22,100
TOTAL APPROPRIATIONS	224,200	252,200	256,200 ^{1/2/}	264,500 ^{2/}
FUND SOURCES				
Board of Funeral Directors and Embalmers Fund	224,200	252,200	256,200	264,500
<i>Subtotal - Other Appropriated Funds</i>	224,200	252,200	256,200	264,500
TOTAL APPROPRIATIONS	224,200	252,200	256,200	264,500

AGENCY DESCRIPTION — *The board licenses, registers, and regulates embalmers, prearranged funeral salespersons, crematories, and funeral homes. This agency is one of several, housed within the State Boards' Office, contracting with the Department of Administration for administrative services.*

PERFORMANCE MEASURES	FY 1999	FY 2000	FY 2001	FY 2002-03
	Est./Actual	Est./Actual	Estimate	Estimate
• Number of licensees (new and existing)	1,301/1,200	1,375/1,300	1,250	1,250
• Number of complaints received about licensees	50/27	40/17	15	15
• Average calendar days to resolve a complaint	90/90	90/90	45	45
• Number of inspections	40/40	100/145	145	145
• Average calendar days to renew a license (from receipt of application to issuance)	45/45	30/45	45	45
• Administration as a % of total cost	NA	5/NA	5	5
• Customer satisfaction rating (Scale 1-8)	NA	NA	NA	6.0

State Boards' Office — The approved amount includes an increase of \$300 in both FY 2002 and FY 2003 above FY 2001 for an increase in the agency's share of joint office costs of the State Boards' Office. The State Boards' Office provides office space and equipment as well as accounting, clerical and phone answering services to the board.

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^{1/} This appropriation is available for use pursuant to the provisions of A.R.S. § 35-143.01C and is exempt from the provisions of A.R.S. § 35-190, relating to lapsing of appropriations until June 30, 2003. (General Appropriation Act footnote)

^{2/} General Appropriation Act funds are appropriated as a Lump Sum by Agency.