

State Board of Dispensing Opticians

A.R.S. § 32-1671

Executive Director: Careen J. Heinze

JLBC Analyst: Steve Grunig

	FY 2000 Actual	FY 2001 Estimate	FY 2002 Approved	FY 2003 Approved
PROGRAM BUDGET				
State Board of Dispensing Opticians	78,400	91,400	96,400	99,600
OPERATING BUDGET				
Full Time Equivalent Positions	0.8	1.0	1.0	1.0
Personal Services	38,900	47,200	48,500	50,800
Employee Related Expenditures	6,600	7,700	8,200	8,400
Professional and Outside Services	21,100	22,000	23,300	24,000
Travel - In State	3,500	5,400	10,700	10,700
Other Operating Expenditures	6,800	5,700	5,700	5,700
Equipment	1,500	3,400	0	0
TOTAL APPROPRIATIONS	78,400	91,400	96,400 ^{1/2}	99,600 ^{2/}
FUND SOURCES				
Board of Dispensing Opticians Fund	78,400	91,400	96,400	99,600
<i>Subtotal - Other Appropriated Funds</i>	<u>78,400</u>	<u>91,400</u>	<u>96,400</u>	<u>99,600</u>
TOTAL APPROPRIATIONS	78,400	91,400	96,400	99,600

AGENCY DESCRIPTION — *The board licenses and regulates optical establishments and opticians. An optician fits and sells optical devices such as contact lenses and eyeglasses. This agency is one of several, housed within the State Boards' Office, contracting with the Department of Administration for administrative services.*

PERFORMANCE MEASURES	FY 1999	FY 2000	FY 2001	FY 2002-03
	Est./Actual	Est./Actual	Estimate	Estimate
• Number of licensees (new and existing)	947/916	946/959	1,021	1,076/1,131
• Number of complaints received about licensees	19/19	26/26	25	25
• Average calendar days to resolve a complaint	60/60	60/60	60	90
• Number of investigations	19/19	26/26	25	25
• % of renewals within 3 days	NA	NA	NA	90
• Administration as a % of total cost	NA	11/NA	11	6
• Customer satisfaction rating (Scale 1-8)	NA	NA	NA	6

State Boards' Office — The approved amount includes an increase of \$200 in both FY 2002 and FY 2003 above FY 2001 for an increase in the agency's share of joint office costs for the State Boards' Office. The State Boards' Office provides office space and equipment as well as accounting, clerical and phone answering services to the board.

Board Member Travel — The approved amount includes an increase of \$5,300 in both FY 2002 and FY 2003 above FY 2001 for board member in-state travel. The approved

amount allows board members residing outside of the Phoenix area to be fully reimbursed for travel and lodging expenses related to their board duties.

Eliminate One-Time Equipment — The approved amount includes a decrease of \$(3,400) in both FY 2002 and FY 2003 from FY 2001 due to elimination of one-time equipment.

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^{1/} This appropriation is available for use pursuant to the provisions of A.R.S. § 35-143.01C and is exempt from the provisions of A.R.S. § 35-190, relating to lapsing of appropriations until June 30, 2003. (General Appropriation Act footnote)

^{2/} General Appropriation Act funds are appropriated as a Lump Sum by Agency.